Import Results to CareRight

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Result files which are in .pit or .hl7 format will be stored in a directory which is determined by your System Administrator. For the results to be imported into the CareRight Patient record, a number of matches must be made:

- First Name
- Last Name
- Date of Birth
- Medicare number
- IRN

The following Provider details must also match:

- Medical Provider
- Service Location
- Provider Number

From this matching process, each request will become either matched to a patient record and can therefore be reviewed under that record, or un-matched to a patient therefore requires a manual check to match it correctly.

Note: A file containing unprocessed results is loaded into CareRight every 5 minutes (Clintel Upload Installer program). If there is an issue with this task performing, a communication warning will appear at the top of the screen with details of the provider. Please report any communication problems to your System Administrator.