

# In Hospital Claims - Overview

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## Overview

An In Hospital Claim (IHC) Invoice is for hospital services sent to the health fund.

There are some mandatory configurations required in CareRight for the successful processing of In Hospital Claims. Refer to the [Configurations For IHC claims](#) in the System Admin Guide.

CareRight is able to process In Hospital Claims in three ways:

- Via [ECLIPSE](#) (direct from CareRight - for both same day and longer stay admissions)
- Via Thelma ([ehealthwise](#) - for overnight or longer stay admissions).

**Note:** As of September 2023, this approach is no longer in use for new customers.

- [Paper-based HC21](#) - where a health fund does not work with Eclipse, or in instances where the [patient is deceased](#).

### 1. **ECLIPSE** (direct via CareRight)

Invoices eligible for **In Hospital claims** will be notified to the user in the **Claim information** field.

MRN: 000169 CRN: Fund: iTest Health Fund, 12346679 2  
Male, aged 44 years, last admitted to East St Kilda

Edit Reverse Pay In Full Pay Out Of Pocket Print Claim

Dashboard / Clients / Mr Carl White / Accounts / ESK - Fund - iTest Health Fund

Raised

**Invoice**

Invoice Number	807
Invoice Status	Raised
Invoice Date	19/07/2017
Invoice Total	\$150.00
GST Total	\$0.00
Medical Provider	Hosp Rehab HOSPITAL
Service Location	IP East St Kilda Surgery
Referral	Referral not required
Claim Status	Unsent
Claim Information	Eligible for Inhospital Claim

Note

Refer to [IHC - Generate an Eclipse claim](#) for instructions on how to generate an Eclipse IHC.

### 2. **Thelma** (eHealthwise) - long stay (overnight admissions)

CareRight is integrated with Thelma for multiday claiming.

Refer to [IHC - Generate a Thelma file](#) for instructions on how to generate a Thelma file for IHC claim.

### 3. **Paper-based HC21**

For those health funds which are not configured or enabled for online claiming either via Eclipse or Thema, CareRight will generate the HC21 Forms.

Refer to [IHC -Generate an HC21](#) for instructions on how to generate a paper-based claim.

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