Held Claims - Overview

Last Modified on 17/06/2021 11:18 am ACST

Overview

CareRight allows the user to mark that a claim needs to be held back before it is claimed.

An example of the use of this feature is as follows:

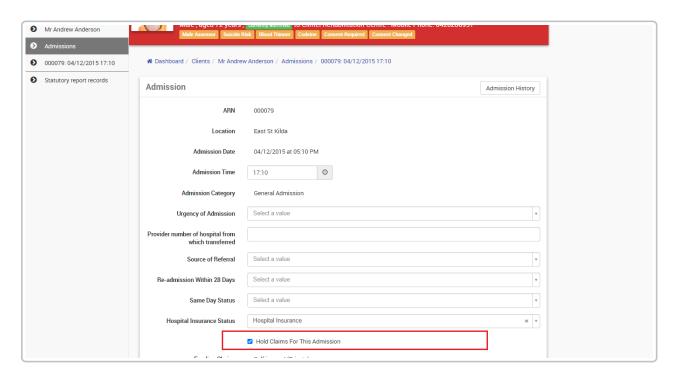
- You need to perform 10 procedures, each being an individual admission.
- You are required to perform all these procedures/admissions before you can submit any of the associated claims.
- Therefore, these admissions need to be separated out so they are not accidentally claimed.

Unable to Claim Whilst Hold Claims is Set

This can be configured in the admission process.

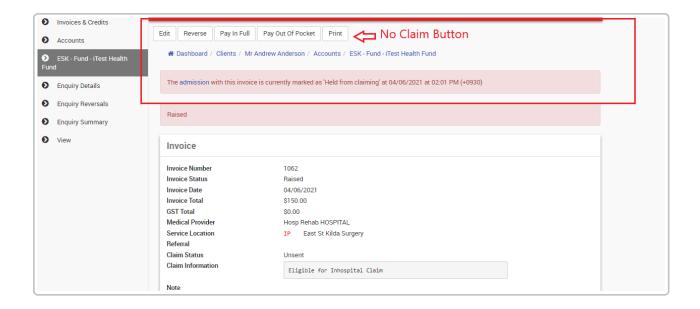
From the admission tab;

- 1. Click Edit admission
- 2. Check the box Hold Claims For This Admission



.User can generate an invoice for the admission, however, the Claim button will not be available.

A message appears when you have created the invoice such as the one below:



Claiming Once All Admissions Have Been Recorded

Once all admissions have been recorded in CareRight, the user can revert the change for the checkbox Hold Claims For This Admission, it will then bring the claim button back to the invoice screen.