

Held Claims - Overview

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Overview

CareRight allows the user to mark that a claim needs to be held back before it is claimed.

An example of the use of this feature is as follows:

- You need to perform 10 procedures, each being an individual admission.
- You are required to perform all these procedures/admissions before you can submit any of the associated claims.
- Therefore, these admissions need to be separated out so they are not accidentally claimed.

Unable to Claim Whilst Hold Claims is Set

This can be configured in the admission process.

From the admission tab;

1. Click **Edit admission**
2. Check the box **Hold Claims For This Admission**

The screenshot shows the 'Admission' form in the CareRight system. The form is for a client named Mr. Andrew Anderson, with ARN 000079, located at East St Kilda. The admission date is 04/12/2015 at 05:10 PM, and the time is 17:10. The admission category is 'General Admission'. The form includes fields for 'Urgency of Admission', 'Provider number of hospital from which transferred', 'Source of Referral', 'Re-admission Within 28 Days', 'Same Day Status', and 'Hospital Insurance Status'. At the bottom of the form, there is a checkbox labeled 'Hold Claims For This Admission' which is checked. The checkbox is highlighted with a red rectangle.

.User can generate an invoice for the admission, however, the Claim button will not be available.

A message appears when you have created the invoice such as the one below:

➤ Invoices & Credits

➤ Accounts

➤ ESK - Fund - iTest Health Fund

➤ Enquiry Details

➤ Enquiry Reversals

➤ Enquiry Summary

➤ View

EditReversePay In FullPay Out Of PocketPrint

← No Claim Button

Dashboard / Clients / Mr Andrew Anderson / Accounts / ESK - Fund - iTest Health Fund

The admission with this invoice is currently marked as 'Held from claiming' at 04/06/2021 at 02:01 PM (+0930)

Raised

Invoice

Invoice Number	1062
Invoice Status	Raised
Invoice Date	04/06/2021
Invoice Total	\$150.00
GST Total	\$0.00
Medical Provider	Hosp Rehab HOSPITAL
Service Location	IP East St Kilda Surgery
Referral	
Claim Status	Unsent
Claim Information	Eligible for Inhospital Claim

Note

Claiming Once All Admissions Have Been Recorded

Once all admissions have been recorded in CareRight, the user can revert the change for the checkbox **Hold Claims For This Admission**, it will then bring the claim button back to the invoice screen.