Patient Banner

Last Modified on 11/01/2022 10:19 am ACDT

Whenever you are in the patient's record, you will see the banner at the top of the page. The banner contains key information about the patient.

You are able to specify/configure which values you wish to display. This can be set up by your System Administrator in CareRight Administration>Patients.



Banner Item	Description	Example
Picture +	The patient's photo.	n/a
Full Name	The patient's full name including title, and any aliases.	Mr John Smith
Facility +	The location that they are assigned to. Users with rights to see this location will be able to see this patient.	Clintel Clinic
MRN +	The patient's unique Medical Record Number, usually automatically assigned by CareRight.	000999
CRN +	A second reference Client Record Number.	000111
Gender	The patient's gender.	Male
Age +	The patient's age and D.O.B.	01/01/1980
Current Admission Location +	If the patient is admitted then the location that they are admitted to will appear. This could be the same as the Facility name or different.	Clintel Clinic
	Patient Contact number appears, if the field is present, it shows, else the next number is checked:	
	1. Summary > Contact Details > Mobile	
Phone +	2. Summary > Contact Details > Home Phone	0426258451
	1. Summary > Contact Details > Work Phone	

Banner Item	So if the mobile is present, it will show the mobile, then the Home Phone if present, Description then the work phone if present.	Example
Primary Provider +	Primary Provider from the Summary page	Mr Polan
Referrer +	Most recent active Medical Referrer details	Dr Brenda Reed (W: 08 8203 0500)
Address +	The patient's address	Home: 31 Flinders St, Kent Town SA 5067
Alerts	Any important information that users should be aware of. An alert is either visible by clicking the ALERT label or it appears as text in the banner. Clicking the Alert will give more details.	Patient is suicidal
Allergies	If a patient has any known allergies then the ALLERGY label will appear in the banner. An allergy can also appear as text in the banner. Clicking the Alert will give more details.	Allergic to Latex
Notices	Any non-clinical alerts appear under the NOTICES label or as text. Clicking will provide more details.	Patient has outstanding debts and is embargoed
Colour of the banner	The colour of the banner will change if an Alert, Allergy or Notice is attached to the patient's record.	Blue - Normal colour Red - Alert, Allergy or Notice Black - Patient is deceased

⁺ denotes a field that may not appear due to configuration settings

Please review Patient Setting for more information on how to configure patient banner.