

## Process Medicare Remittance Advices

Last Modified on 30/01/2024 4:50 pm ACDT

### Process Medicare Remittance Advices

There may be times that Medicare ERA reports advise a payment has been made however the money has not been allocated or paid down. This may be for a number of reasons.

From the CR Dashboard:

1. Select **Reconciliations** from Menu.
2. A warning message will display advising 'There are unprocessed Medicare Remittance Advices - view'.
3. Select the **View** button.
  - a. The Medicare era Reports screen will display with the unprocessed reports.

Field	Description	Example
Deposit Date	This is the date the deposit was made into our organisations bank account	
Payer Name		Medicare Australia
Payment Reference		123456H1
BSB		
Account Number		
Account Name		
Amount		\$750

### Time Range for Automatic Fetching of ERA Reports

CareRight only fetches ERA reports for the last 30 days. If a claim is made outside of this range, it will not be automatically fetched. Please note that in the Report Parameters field on the Invoice Claims screen, reports are fetched within a specified date range. Conversely, reports are fetched on an individual basis when the **Fetch Processing** and **Payment Reports** buttons are clicked on claims.

### Display of Medicare Rebates

CareRight records the Medicare Benefit payable for a PCI claim on the invoice based on the scheduled rate configured in CareRight. This is recorded as the Rebate Price. However the actual benefit paid by medicare may be different due to the following:

- The patient is not eligible for service (i.e. no benefit paid).

- The rate configured in CareRight have not been update so medicare benefit is different to what is configured.
- The patient is eligible for medicare safety net and receives a higher rate of benefit.

Given this situation, a new field termed "Rebate Paid" will be added as a line item to invoices when applicable. Rules for the display of rebate information are:

- **Rebate Paid:** Appears if a rebate has been paid by Medicare.
- **Rebate Price:** If the Rebate Paid field is applicable AND if the Rebate Price is the same value as the Rebate Paid, then the Rebate Price field will not display.

Line Item		Show	Edit	Adjustment	Refund
Service Date	22/09/2019				
Item Number	23				
Description	professional attendance by a general practitioner at consulting (being a service to which any other item in this table applies), lasting 20 minutes and including any of the following that are clinical: (a) taking a patient history; (b) performing a clinical examination; (c) necessary investigation; (d) implementing a management plan appropriate preventive health care; for 1 or more health-related appropriate documentation each attendance				
Units	1				
Price	\$74.10				
Rebate Paid	\$38.20				
Allocations					
Date	Statement	Paid	Adjustment	Gst Paid	Gst Adjustment
25/09/2019	Opening Balance	\$38.20	\$0.00	\$0.00	\$0.00
25/09/2019	Opening Balance	\$35.90	\$0.00	\$0.00	\$0.00

## Reprocess Medicare Requests (v6.68 Enhancement)

In the event that a report is not created as expected, CareRight now supports the ability to re-process a Medicare request in order to produce desired reports (e.g., ERA report, payment report, etc.).

1. To do this, browse to a patient's Medicare Requests.
2. Below the banner, select **Reprocess**.
3. A notification message appears notifying you of the reprocessed request.

## Medicare Online Requests

Reprocess

### Medicare Request

<b>Event ID</b>	CLL000007f015e582819f900:01
<b>Sent</b>	Fri, 28 Feb 2020 04:35:37 +0800
<b>Request Type</b>	Era Report
<b>Transmission Status</b>	Report
<b>Result</b>	Multiple reports are included in the response

### Eclipse Remittance Advice

<b>Payment Run Date</b>	2020-02-27+10:30
<b>Payer Name</b>	Medicare Australia Test Health Fund
<b>Remittance Advice Id</b>	CLL0000074203
<b>Payee Location Id</b>	CLL000000
<b>Part No</b>	1