## Accessing Claims - Location based

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## Accessing Claims - Location based

## From the CareRight dashboard:

- 1. Select Location from the menu.
- 2. Select the relevant location (i.e. Clintel Clinic).
- 3. In the Main Menu, select Invoices & Claims from the menu
- 4. The Invoices Claims Screen will display:
  - a. The complete view of accounts for your practice/organization. This will assist with daily debt management.
  - b. View of Invoices & Claims per Guarantor
- 5. From this screen you can also:
  - a. Access all processed claims
  - b. Manual ERA payments
- 6. The sub-heading status definitions are as follows:
  - a. Unvoiced Records that have an admission but have not been invoiced will be counted in this section. See
    note\*\*
  - b. Unsent Invoices with no claims sent yet
  - c. Unpaid Claims Sent, not get paid
  - d. Part Paid Claims Sent partially
  - e. Problem Problem Claims

**Note**: If the setting "' Confirm Admission Billing" is set in CR Admiration/Locations/Claiming – then records that have been invoiced but not confirmed/Marked as completed will also be counted in this section.

