

## Medical Certificates

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### Medical Certificates

At times, health fund processing/claiming cannot proceed unless a medical certificate can be quantified. There are some treatments the Health funds won't pay for unless a Medical provider has signed off that the treatment is required.

CareRight enables the recording of certificates, with a start and end date, the certifying provider and the date the certificate was issued. These Medical Certificate details get sent off electronically with the claim (if there is an active certificate during the admission period.)

Examples of the type of certificates available:

- Type B
- Type C
- Nursing Home Type Patient (Acute Care)
- Psychiatric
- Rehabilitation
- Multiple Admission (Chemotherapy and Dialysis)
- Critical Care

Most funds require you to keep the copy on file for audit purposes (like the signed HC21 form). Some health funds may have a separate portal and may require you to upload certificates.

#### Add a new Medical Certificate

1. [Search](#) for a patient.
2. Click **Show**.
3. In the Main Menu, click **Admissions**.
4. Select **Medical Certificates**.
5. Click **New**.
6. Complete fields using the table below as a reference.
7. Click **Create Medical Certificate**.

Field Name	Description	Examples
Certificate Type	This is a drop-down list. This is the type of certificate	Type C
Start Date	This is the Certificate Start Date  Please Note: It is important that if the date of the claim does not fall between these dates, the process will fail.	01/05/2018
End Date	This is the Certificate End Date	01/07/2018

Certifying Provider Field Name	Select a Medical Provider. This is a search field Description	Dr Eric Jones Examples
Date Issued	This is the date that the certificate is issued	15/04/2018
Nature of Illness	This is a free text field	The Patient is currently experiencing ....