

Unprocessed Results

Last Modified on 20/08/2024 1:25 pm ACST

Unprocessed Pathology & Radiology Results can occur for a couple of reasons:

- File Error - There is an error in the file /message and CareRight cannot 'read' it. These files will error when you select the Process button.
- File Upload Error - There may have been a network interruption or external event which prevented the files from being correctly processed. These files will process correctly when you select the Process button.

You can access the Unprocessed results via the following:

Viewing unmatched results

Results are available via **Location > (Choose location) > Pathology & Radiology**

CareRight

Dashboard

Locations

Syd Loc

Pathology & Radiology

All Results

Unmatched Results

Unmatched Results

Dashboard / Locations / Syd Loc / Pathology & Radiology

Results

Search...

Patient	Service Provider	Associate Location	Request Date	Reported Date	Result Title	Result Status
traing09				15/03/2007	Pelvic U/S	Reported <button>Match</button>
alfredrd				26/07/2007	Ct Spine Cervical	Reported <button>Match</button>
11testedi				22/07/2009	Xray Chest Scan	Reported <button>Match</button>
sending edi				03/06/2010	Opg	Reported <button>Match</button>
mdiradpl				02/07/2013	Radiology General	Reported <button>Match</button>
sending edi				24/11/2013	Opg	Reported <button>Match</button>
tstrussl			05/08/2004	01/09/2004	Hepatitis Serology	Reported <button>Match</button>
HealthLink Pathology Partners			01/09/2007	01/09/2007	Activated Partial Thromboplastin Time	Reported <button>Match</button>
HealthLink Pathology Partners			01/09/2007	01/09/2007	E/Lft	Reported <button>Match</button>
HealthLink Pathology Partners			01/09/2007	01/09/2007	Fbe	Reported <button>Match</button>
HealthLink Pathology Partners			01/09/2007	01/09/2007	Histopathology	Reported <button>Match</button>

This view will present all items in the system where any of the **patient, provider, location or lab/imaging service** cannot be automatically recognised.

Hovering over the details presented as a *warning* will provide more context - for example, the HL7 payload contains a "sending facility" that cannot be mapped to one of your configured labs/imaging services.

Matching Pathology/Radiology Results to the right patient, provider, location or lab/imaging service

To 'match' an unmatched Pathology or Radiology Result, after clicking **Match** you are presented with a number of tools.

Provide all required data and *update results*. This will then appear in the patient record as a *new result*.

Match or Create Patient

You can search for or create a new patient record. You will be presented with any information that is known from the HL7 payload.

Result Patient

First Name	Test
Last Name	Patient
Dob	03/04/1934
Medicare No	
Medicare Ref No	

Match Client*

Create Client

Match Provider, Service Location

Where a third party has sent a result for a specific provider but has some of the details slightly wrong, you can correct and match to the right person.

Result Doctor

First Name	Mickey
Last Name	Mouse
Provider No	0942847L
Reported to Doctors	<div>Ordering provider - Dr Mickey Mouse - 0942847L Consulting doctor - Dr Test Doctor Result copies to - Calvary Hospital Result copies to - Dr Mickey Mouse - 0942847L Result copies to - Dr Test Doctor Result copies to - Calvary Hospital Attending doctor - Admitting doctor - Other healthcare provider - Referring doctor - Dr Mickey Mouse - 0123456L Filler field 1 -</div>

Match Medical Provider*

Match Service Location*

Match Lab/Imaging Service

Optionally, you may change or update the detail of who sent the result.

Service Provider

Service Provider Identifier	HealthLink Pathology Partners
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Tip: Add the above identifier to the Service Provider as an external identifier to automatically match next time.

Match Service Provider

Result details and download

The full result information will be presented, where possible - either as text, PDF; or requiring you to download for viewing externally.

Result Details

Request Date	01/09/2007
Collected Date	01/09/2007
Reported Date	01/09/2007
Lab No	757815
Report Author	tanial
Service Provider	HealthLink Pathology Partners
Abnormal	No
Relevant Clinical Information	Haematuria + clots

Activated Partial Thromboplastin Time

Clinical Notes: Haematuria + clots

APTT 27 seconds

Normal: 25 - 34 seconds
Therapeutic: 45 - 80 seconds

[Download original HL7](#)