Unprocessed Results

Last Modified on 20/08/2024 1:25 pm ACST

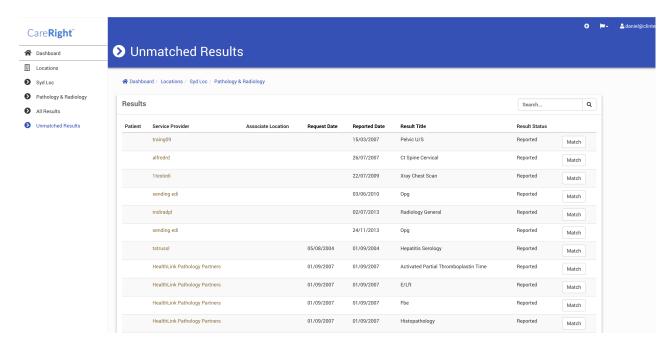
Unprocessed Pathology & Radiology Results can occur for a couple of reasons:

- File Error There is an error in the file /message and CareRight cannot 'read' it. These files will error when you select the Process button.
- File Upload Error There may have been a network interruption or external event which prevented the files from being correctly processed. These files will process correctly when you select the Process button.

You can access the Unprocessed results via the following:

Viewing unmatched results

Results are available via Location > (Choose location) > Pathology & Radiology



This view will present all items in the system where any of the **patient, provider, location** or **lab/imaging service** cannot be automatically recognised.

Hovering over the details presented as a *warning* will provide more context - for example, the HL7 payload contains a "sending facility" that cannot be mapped to one of your configured labs/imaging services.

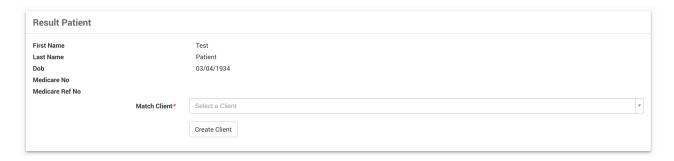
Matching Pathology/Radiology Results to the right patient, provider, location or lab/imaging service

To 'match' an unmatched Pathology or Radiology Result, after clicking **Match** you are presented with a number of tools.

Provide all required data and update results. This will then appear in the patient record as a new result.

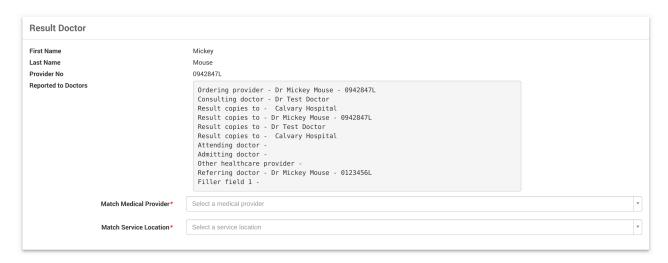
Match or Create Patient

You can search for or create a new patient record. You will be presented with any information that is known from the HL7 payload.



Match Provider, Service Location

Where a third party has sent a result for a specific provider but has some of the details slightly wrong, you can correct and match to the right person.



Match Lab/Imaging Service

Optionally, you may change or update the detail of who sent the result.



Result details and download

The full result information will be presented, where possible - either as text, PDF; or requiring you to download for viewing externally.

Result Details

01/09/2007 Request Date 01/09/2007 Collected Date Reported Date 01/09/2007 Lab No 757815 Report Author tanial

Service Provider HealthLink Pathology Partners

Abnormal

Relevant Clinical Information Haematuria + clots

Activated Partial Thromboplastin Time

Clinical Notes: Haematuria + clots

APTT 27 seconds

APTT 27

Normal: 25 - 34 seconds
Therapeutic: 45 - 80 seconds

Download original HL7