

Contact Details

Last Modified on 03/07/2023 4:19 pm ACST

Patients can have a number of different addresses stored in the system such as Home, Postal and Work. These are all stored as 'Contact Details' against a Patient Summary.

The Phone Number display on the Banner can only display one Contact Number at a time, in the following manner:

- Mobile Phone - if not present then, 2. Home Phone, if not present then 3. Work.
 - **Note:** It does not display phone numbers in the Address records (Home/Postal/Work), nor does it display the Fax number

If a patient has provided consent to receive SMS and email communications, please set the following fields to "Yes":

- Allow Clinical Correspondence via SMS
- Allow Clinical Correspondence via Email

If a patient has provided consent to receive SMS and email communications other than clinical correspondence please set the following fields to "Yes":

- Subscribe to updates by SMS
 - Subscribe to updates by Email
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