

Telehealth Billing - Invoicing

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Telehealth Billing

The MBS allows for the provision of services via video conferencing. When these services are delivered via video conferencing an extra payment is available from Medicare. The payment is a derived fee based on the original service item.

Telehealth Item Codes

Telehealth Invoices can be generated in the same format as that of general medical and Hospital invoices.

Please refer to [Raising an Invoice](#) for instructions on how to raise an invoice.

The following MBS item codes will be supported;

99, 112, 149, 288, 389, 2820, 3015, 6016, 13210, 16399 and 17609.

These items need to be configured correctly in CareRight, Please refer to [Configure Telehealth Billing Items](#) in the system admin guide.

When billing for telehealth items and **associated** item must be added first to the invoice. This will then allow the telehealth item to derive its price from the associated item, using the calculation;

$((\text{the price of the associated item}) \times 0.5) \times 0.85$

where 0.5 is 50% of the associated item and 0.85 is 85% of this derived fee (outpatient rate of schedule fee).

The table below is a listing of the telehealth items and their associated item numbers.

Telehealth MBS Item	Associated Items
99	104, 105
112	110, 116, 119, 132, 133
149	141, 143
288	291, 293, 296, 300, 302, 304, 306, 308, 310, 312, 314, 316, 318, 319, 348, 350, 352
389	385, 386
2820	2801, 2806, 2814
3015	3005, 3010, 3014
6016	6007, 6009, 6011, 6013, 6015
13210	13209
16399	16401, 16404, 16406, 16500, 16590, 16591
17609	17610, 17615, 17620, 17625, 17640, 17645, 17650, 17655

Notes:

- Telehealth items are designed for **outpatient** services only so using a telehealth item in an inpatient service location or on a private account will not calculate the price correctly.
 - Adding additional characters before or after the telehealth item number will make the item a standard item number and telehealth functionality will not work eg 99F will not utilise the telehealth functionality.
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