

Email Configuration

Last Modified on 30/06/2019 11:51 pm ACST

This article is part of the systems administration guide. You will require administration access to view the pages mentioned in this article.

CareRight allows you to send emails to a patient. The system will not receive emails. It is expected that emails will be sent using a “no reply” email address or that the reply email address is monitored externally to CareRight.

Users cannot write a custom email, instead they are able to select an email from a list of templates.

HTML Supported

Email Templates can be edited as a HTML document. It is expected that the user either uses no HTML markup to generate a plain text email or manually enters all HTML markup as required to be compatible with end user email clients.

There is no “What you see is what you get” style editing for Email Templates as every email client varies in how it displays HTML and what parts of the HTML specification is supported.

Attaching Files and iCalendar invites

You can also attach files and iCalendar invites (ICS) to Email Templates. Users cannot attach their own files, this is done at global level for each Email Template.
