

Patient Settings

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This article is part of the systems administration guide. You will require administration access to view the pages mentioned in this article.

To make changes to Patient Settings (Patient Banner):

- 1. Click **Administration**.
- 2. Select **Patients** from the menu.
- 3. Select **Patient Settings**.
 - a. The Patient Settings screen will display and has 4 sections:
 - i. Patient Header (Banner)
 - ii. Medical Record Number (MRN) Settings
 - iii. Client Record Number (CRN) Settings
 - iv. External Record Number (ERN) Settings
- 4. Make relevant changes - see fields below with descriptions of each.
- 5. Select **Update Patient Settings** button.

Field / Check box	Description	Default Setting
Patient Header AKA Banner		
Show Patient Image	Patient image appears in banner	TRUE
Show Facility Code	Facility code appears in banner	TRUE
Show MRN	Patient's MRN appears in banner	TRUE
Show CRN	Patient's CRN appears in Banner	FALSE
Show ERN	Patient's ERN appears in Banner	FALSE
Show Age	Patient's Age appears in banner	TRUE
Show Date Of Birth	Patient's DOB appears in banner	TRUE
Show Facility	Patient's current admitted location appears in banner - this will display "currently Admitted"	TRUE

Field / Check box	Description	Default Setting
Show Phone Number	<p>Patient Contact number appears in banner. If the field is present, it shows, else the next number is checked:</p> <ol style="list-style-type: none"> 1. Summary > Contact Details > Mobile 2. Summary > Contact Details > Home Phone 1. Summary > Contact Details > Work Phone <p>So if the mobile is present, it will show the mobile, then the Home Phone,if present, then the work phone, if present.</p>	FALSE
Show Primary Provider	Primary Provider from the Summary page appears in banner	FALSE
Show Referrer	Most recent active Medical Referrer details appears in banner	FALSE
Show Address	The patient's address appears in banner	FALSE
Show Health Fund	The Patients health fund details will display in the banner	FALSE
Medical Record Number MRN Settings - MRN is a unique patient identifier		
Auto Generate MRN? (check box)	Recommended setting - System generates MRN	TRUE
Start Value	Start MRN at this number	1
Length	Length of MRN	6
Client Record Number (CRN) Settings - CRN is an additional unique patient identifier		
Enable CRN (Check box)	Enable a second identifier for patient	FALSE
Auto Generate CRN? (Check box)	Choose system generated or user defined	FALSE

Field / Check box	Description	Default Setting
Start Value	Start CRN at this number (if Auto Generate CRN = TRUE)	0
Length	Length of CRN	6
CRN Number Format	force CRN to be formatted a certain way using Regular Expressions	[blank]
External Record Number (ERN) Settings		
Enable ERN (Check box)		
Managed via API Interface (Check box)		
Value retained if not in API messages (Check box)		
API Identifier		

Changes in Support of Patient Creation API Interface (v6.67.8 Enhancements)

In support of the original update to support the transmission of patient info via API (v6.66), we have further enhanced CareRight to support the back-end processing of this data. These changes, made in v6.67.8, include:

- Allow receiving Medicare Expiry date from Health Director;
- Allow receiving TCID from Health Director;
- Allow for search for patients via the TCID; and,
- Ignore the case of name when matching between systems.

The handling of the TCID, however, required a few modifications to the CareRight UI, starting with the Patient Settings screen. Primary among these changes is the introduction of an External Reference Number (ERN).

These changes include:

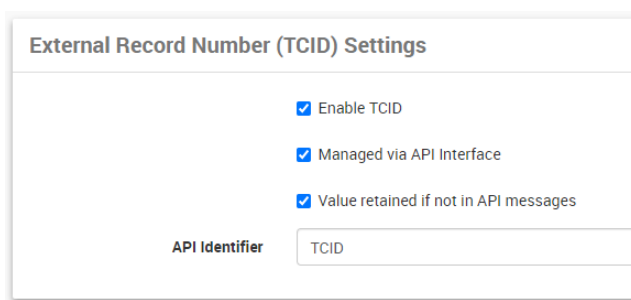
Enable ERN, Managed via API Interface and API Identifier

In the External Record Number (ERN) Settings panel, select the following checkboxes and/or field as needed:

- **Enable ERN:** This setting turns on the ERN in the user interface. If enabled, the user can see and change the ERN

value.

- **Managed via API Interface** If enabled, the ERN value can be set and updated via the patient data consumer API interface. When enabled, the field becomes an API field and can only be edited via an API override. Please note that even if Enable ERN above is not enabled, enabling this field means that the ERN is updated via the API but the user has no way to see the value.
- **Value retained if not in API messages:** A configuration option to the API interface to instruct CareRight to not remove an existing TCID value if A08 message has a blank TCID or no TCID record.
- **API Identifier:** If Managed via API Interface is enabled, then the Admin must define a value for this field. The API Identifier is the code that the API interface will correlate to determine if any API message contains a new or updated value for the ERN.



External Record Number (TCID) Settings

☒ Enable TCID

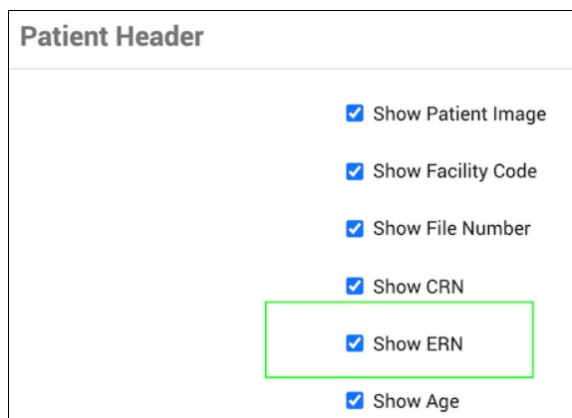
☒ Managed via API Interface

☒ Value retained if not in API messages

API Identifier

Show ERN

In the Patient Header panel, enable the **Show ERN** field to display the ERN value in the patient banner.



Patient Header

☒ Show Patient Image

☒ Show Facility Code

☒ Show File Number

☒ Show CRN

☒ Show ERN

☒ Show Age

The ERN number will now appear in the patient banner:



Rufus O'Hare Bastian NOTICE

Facility: East St Kilda File Number: 0000000969 CRN: 5555 **ERN: 123464** Primary: John Richards () Home: Roofy Castle, 1 Rufus Rd, 1 ISLAND WA 6530 Fund: ACA Male, aged 8 years and 1 month, born on June 15, 2012, last admitted to Head Office +61411233853

Remember to select **Update Patient settings** to apply all changes.

In addition to the patient banner (if enabled), the ERN will also appear in the Identity section of the Patient Summary screen:

Identity

Facility

East St Kilda

File Number

0000000969

CRN

5555

ERN

46538

Title

conv

Convict

Family Name

Bastian

Middle Name

O'Hare

Using Translations

The translation system must support adding a translation for ERN to allow the user to change the display value of ERN to the user. The translation may be different to the API Identifier. For example, Icon may set the API Identifier to "TCID", but the translation may be "Total Care ID" to support user comprehension.

models.patient.labels.address	Address	<input type="text" value="Address"/>	Change
models.patient.labels.crn	CRN	<input type="text" value="CRN"/>	Change
models.patient.labels.ern	ERN	<input type="text" value="TotalCare ID"/>	Change <div>Revert</div>
models.patient.labels.facility	Facility	<input type="text" value="Facility"/>	Change
models.patient.labels.mrn	MRN	<input type="text" value="File Number"/>	Change <div>Revert</div>