

Confidence Levels

Last Modified on 30/06/2019 4:39 pm ACST

This article is part of the systems administration guide. You will require administration access to view the pages mentioned in this article.

Confidence values can assist you with better understanding the recorded Metric.

For example:

- Clinical - 100% certainty as it was capture by clinical staff.
- Non Clinical - 80% certainty as the information was provided by the patient.

Please Note: Confidence levels need to be set up before they can be selected against a Metric Value.

To add a Confidence level

1. Click **Administration**.
2. Select **Metrics** from the menu.
3. Select **Confidence level** sub menu item.
 - a. The Confidence levels screen will display with the following fields:

Field	Description	Example
Name	This is the name of the configured Confidence level	Clinical
Enabled	This indicates if the Confidence Level is active and will then appear as an available value on a patient record.	Yes
Value		100

4. Select **New**.
5. The add New Confidence screen will display.
6. Fill in the following fields:

Field	Description	Example
Name	This is the name of the configured Confidence level	Clinical
Description		
Value		100

7. Select **Create Confidence Level**.
