

Backup Locked Message

Last Modified on 28/03/2019 12:43 am ACDT

This article is part of the systems administration guide. You will require administration access to view the pages mentioned in this article.

If the backup is locked, then all users will see the following message on every page of CareRight:

Your patient data backup is currently disabled. Please contact Clintel System for further information.

Next Action: Contact Clintel

Although not advisable until the problem has been resolved, this message can be turned off by following these steps:

1. Click **Administration**.
 2. Click **Global Settings**.
 3. Ensure that **Backup Locked** = FALSE
 4. Click **Change**.
-