Deleting a Message Type Template Last Modified on 06/08/2020 10:30 am ACST

This article is part of the systems administration guide. You will require administration access to view the pages mentioned in this article.

You can delete a Message Type Template if it has never been used to send an SMS or Email.

To do this:

- 1. Click Administration.
- 2. Select Correspondence from menu.
- 3. Select Message Types.
- 4. Find the Message Type (eg. Patient Email, SMS ect) the template belongs to and click on Templates
- 5. Click Edit to make changes to the template settings
- 6. Click Delete (Delete button will only display if the template has not been used)
- 7. Click **OK** to confirm.