How to configure Sinch MessageMedia from SOAP (Legacy) to REST within CareRight.

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> **Note: Support for SOAP message media has been removed from CareRight from v6.71 onwards.**

The provider of the SMS services used by CareRight (Sinch MessageMedia) has advised us that they want to permanently close down the legacy method that is used by CareRight to communicate with them.

CareRight (v6.62 or later) is capable of using another method to communicate with Sinch MessageMedia and so you need to arrange to get your Sinch MessageMedia account upgraded to use this method.

The process is as follows:-

- Contact Sinch MessageMedia and advise that you want to:-
    1. arrange to upgrade your Message Media account from SOAP to REST **and**
    2. have any messages sent back to an old soap message must be available in the rest API.
- You will then receive a new username and password from Sinch MessageMedia (in our case this took about 30 minutes).
- Then in the **Administration**>**Global Setting** section of CareRight the following changes need to be made:-
    1. Enter the new Message Media Sms Username and press the associated 'Change' button
    2. Enter the new Message Media Sms Password and press the associated 'Change' button
    3. Set the Message Media Interface to 'Rest API' and press the associated 'Change' button
- You will then be able to send and receive SMS messages using the new system and receive responses to messages generated under the old system