

How to Find Medicare Payments

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How to Find Medicare Payments

There are 2 types of payments that can be received for Medicare Eclipse claims:

1. Fund payments for IMC or IHC claims
2. Batch Payments for Medicare or DVA bulk bill claims

trying to reconcile these payments from bank remittance advice into Careright can sometimes be tricky. If the payment has come from **Medicare** or **DVA** then following the instructions below on **Medicare / Dva batches** should help you identify the batch(s) a payment is associated with. If the payment is from a **healthfund** then following the instructions below on **IMC / IHC** will help you identify the invoice(s) associated with the payment.

Note: Both Healthfunds and Government Healthfundst payments are sometimes paid in a single payment whereas Careright receipts payments individually. Eclipse Remittance Advice and Medicare Batch Payment Reports group these individual receipts together.

IMC / IHC

Dashboard > Invoices & Claims > Manual Era Payments show the payments made by healthfunds for IMC and IHC services. There are 3 tabs:

- Manual - These are claims that need manual intervention by a user to allocate payments. This may be due to overpayments, underpayments, or reversed invoices that need to be reconciled
- In Progress - These claims have been sent and are waiting a response from the health fund. This can sometimes take up to 30 days
- Archived - These claims have been reconciled allocating money to invoice items.

The Search box on all of these screens allows users to find payment references found in your bank reconciliation reports.

Note: Sometimes what Careright receives back from health fund does not match the bank reconciliation precisely eg 744 may sometimes be found as 0744 in Careright. Healthfunds can also use the same reconciliation for different doctors but the deposit date will be the same as what you find in your bank reconciliation.

The screenshot shows the 'Eclipse Remittance Advice' interface. At the top, there's a blue header with a search icon, a flag icon, and a user profile 'admin'. Below the header, there are three tabs: 'MANUAL', 'IN PROGRESS', and 'ARCHIVED' (which is highlighted with a yellow underline). Below the tabs, there's a breadcrumb trail: 'Dashboard / Reconciliation'. The main content area is titled 'Medicare Payment Reports'. To the right of this title is a search bar containing the text '70447' and a magnifying glass icon. Below the search bar is a table with the following columns: 'Deposit Date', 'Payer Name', 'Payment Reference', 'BSB', 'Account Number', 'Account Name', 'Amount', and 'Processed'. The table contains one row of data: '13/05/2020', 'Medicare Australia Test Health Fund', 'ERA70447', '123456', '45678912', 'Bens Bank', '\$20.00', and '14/05/2020'. To the right of the table is a 'Show' button.

Deposit Date	Payer Name	Payment Reference	BSB	Account Number	Account Name	Amount	Processed
13/05/2020	Medicare Australia Test Health Fund	ERA70447	123456	45678912	Bens Bank	\$20.00	14/05/2020

Healthfunds

Fetch Payment Report for a Date Range

There are times when a healthfund payment has not been fetched. Dashboard > Invoice & Claims > Claims allows the user to download all payments made to a medicare location for up to 30 days. Users must supply a date time range less than 31 day. Then clicking Payment Reports will fetch any

payments made within this date range.

admin

Invoice claims

[Dashboard](#)

Report Parameters

From Date

01/05/2020

00:01

To Date

31/05/2020

23:59

Medicare Location ID

CLL00000

Status

IMC Processing Reports

IHC Processing Reports

Payment Reports

OEC Reports

Historic Status Requests

Note: date range must not exceed 31 days

The report returned will detail all payments made from healthfunds. Any Payment that shows with a button has not been downloaded creating payment reports in careright. Any Payment that have had payment reports created will show as a hyperlink. Clicking any Complete buttons will fetch the payment report creating the appropriate records in Careright for automatic or manual receipting of money.

Request Status					
Date Range		01/05/2020 00:01:00 to 31/05/2020 11:59:00			
Content Type		Eclipse Remittance Advice			
Transation ID	Associate Name	Lodgement Date/Time	Request Type	Processing Status	Report Status
XXX9999968525ebb9db5d600	Medicare Australia Test Health Fund	12/05/2020 at 11:30 PM	Eclipse Remittance Advice	COMPLETE	COMPLETE
XXX9999968525ebb9e7cab00	Medicare Australia Test Health Fund	12/05/2020 at 11:30 PM	Eclipse Remittance Advice	COMPLETE	<button>COMPLETE</button>

Medicare / DVA Batches

Dashboard > Invoices & Claims > Manual Batch Payments show the payments made by Medicare or DVA for bulk bill services. There are 3 tabs:

- Manual - These are payments that need manual intervention by a user to allocate payments to batches. This may be due to overpayments, underpayments, reversed batches or reversed invoices in batches that need to be reconciled.
- In Progress - These claims have been sent and are waiting a response from the Medicare or DVA. This can sometimes take up to 7 days
- Archived - These claims have been reconciled allocating money to invoice items.

The Search box on all of these screens allows users to find payment run references found in your bank reconciliation reports.

Note: Sometimes what Careright receives back from health fund does not match the bank reconciliation precisely eg 629 may sometimes be found as 0629 in Careright. Medicare / DVA can also use the same reconciliation for different doctors but the deposit date will be the same as what you find in your bank reconciliation.

Medicare batch payment reports

MANUAL IN PROGRESS ARCHIVED

Dashboard / Reconciliation

Medicare Payment Reports

629



Deposit Date	Payment Run Number	Medical Provider	BSB	Account Number	Account Name	Amount	Processed	
02/08/2017	0629	Dr Juan KRILL	062290	123456789	L.JUAN	\$64.20	02/08/2017	Show
02/08/2017	0629	Dr Magus POLAN	062290	123456789	N.MAGNUS	\$64.50	02/08/2017	Show

Another way to reconcile bank details to batches may be on the Dashboard > Patients > Advance Search. The Financial tab will search both:

1. batch number
2. Medicare / DVA batch number

Search Options >

Patient Details >

Financial ▾

Invoice Number

Receipt / Refund Number

HSP Claim / Claim Item Number

Batch Number

Admission >

Diagnosis >

Search

Reset

Cancel

If only 1 result is returned users will be taken directly to the Batch but if multiple records are returned further search can be done with the search box. This will search both:

1. Batch Number
2. Medicare Number

Note it is more likely to find the Medicare number from your bank reconciliation.

Batch Search

Batches



Batch Number	Medicare Number	Batch Date	Batch Type	Status	
2016#0007		22/04/2015	Medicare	Raised	View
2017#0076		30/05/2017	Medicare	Finalised	View
2017#0077	#0077@	01/08/2017	Medicare	Finalised	View
2017#0078	#0078@	01/08/2017	Medicare	Finalised	View
2017A0070		01/03/2017	Medicare	Finalised	View
2017A0071	A0071@	01/03/2017	Veterans Affairs	Sent	View
2017A0072		01/03/2017	Medicare	Finalised	View
2017A0073	A0073@	01/03/2017	Veterans Affairs	Sent	View
2017A0075		30/05/2017	Veterans Affairs	Raised	View