# How to Find Medicare Payments

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#### How to Find Medicare Payments

There are 2 types of payments that can be received for Medicare Eclipse claims:

- 1. Fund payments for IMC or IHC claims
- 2. Batch Payments for Medicare or DVA bulk bill claims

trying to reconcile these payments from bank remittance advice into Careright can sometimes be tricky. If the payment has come from **Medicare** or **DVA** then following the instructions below on **Medicare / Dva batches** should help you identify the batch(s) a payment is associated with. If the payment is from a **healthfund** then following the instructions bellow on **IMC / IHC** will help you identify the invoice(s) associated with the payment.

Note: Both Healthfunds and GovernmenHealthfundst payments are sometimes paid in a single payment whereas Careright receipts payments individually. Eclipse Remittance Advice and Medicare Batch Payment Reports group these individual receipts together.

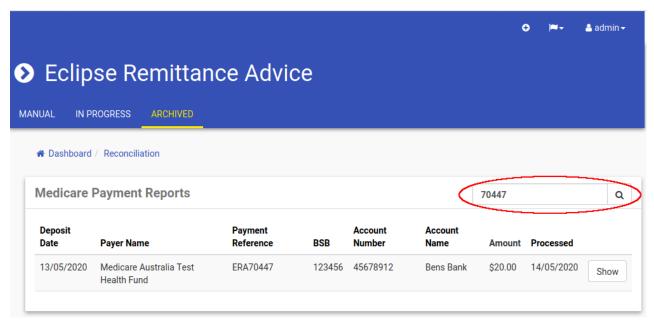
#### IMC / IHC

Dashboard > Invoices & Claims > Manual Era Payments show the payments made by healthfunds for IMC and IHC services. There are 3 tabs:

- Manual These are claims that need manual intervention by a user to allocate payments. This may be due to overpayments, underpayments,
  or reversed invoices that need to be reconciled
- In Progress These claims have been sent and are waiting a response from the health fund. This can sometimes take up to 30 days
- Archived These claims have been reconciled allocating money to invoice items.

The Search box on all of these screens allows users to find payment references found in your bank reconciliation reports.

Note: Sometimes what Careright receives back from health fund does not match the bank reconciliation precisely eg 744 may sometimes be found as 0744 in Careright. Healthfunds can also use the same reconciliation for different doctors but the deposit date will be the same as what you find in your bank reconciliation.

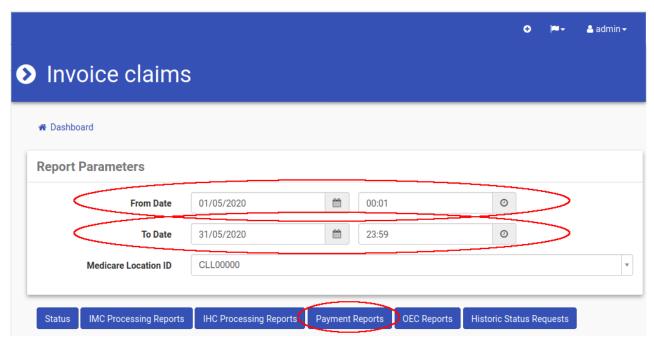


Healthfunds

## Fetch Payment Report for a Date Range

There are times when a healthfund payment has not been fetched. Dashboard > Invoice & Claims > Claims allows the user to download all payments made to a medicare location for up to 30 days. Users must supply a date time range less than 31 day. Then clicking Payment Reports will fetch any

payments made within this date range.



Note: date range must not exceed 31 days

The report returned will detail all payments made from healthfunds. Any Payment that shows with a button has not been downloaded creating payment reports in careright. Any Payment that have had payment reports created will show as a hyperlink. Clicking any Complete buttons will fetch the payment report creating the appropriate records in Careright for automatic or manual receipting of money.

ate Range	01/05/2020 00:01:00 to 31/05/2020 11:59:00						
Content Type	Eclipse Remittance Advice						
Transation ID	Associate Name	Lodgement Date/Time	Request Type	Processing Status	Report Status		
XXX9999968525ebb9db5d600	Medicare Australia Test Health Fund	12/05/2020 at 11:30 PM	Eclipse Remittance Advice	COMPLETE	COMPLETE		
XXX9999968525ebb9e7cab00	Medicare Australia Test Health	12/05/2020 at 11:30 PM	Eclipse Remittance Advice	COMPLETE	COMPLETE		

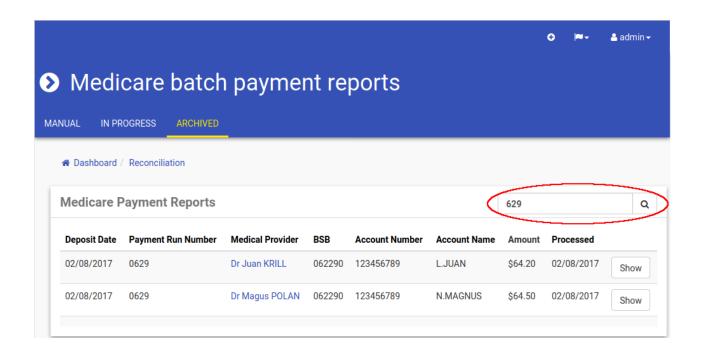
### Medicare / DVA Batches

Dashboard > Invoices & Claims > Manual Batch Payments show the payments made by Medicare or DVA for bulk bill services. There are 3 tabs:

- Manual These are payments that need manual intervention by a user to allocate payments to batches. This may be due to overpayments,
   underpayments, reversed batches or reversed invoices in batches that need to be reconciled.
- In Progress These claims have been sent and are waiting a response from the Medicare or DVA. This can sometimes take up to 7 days
- Archived These claims have been reconciled allocating money to invoice items.

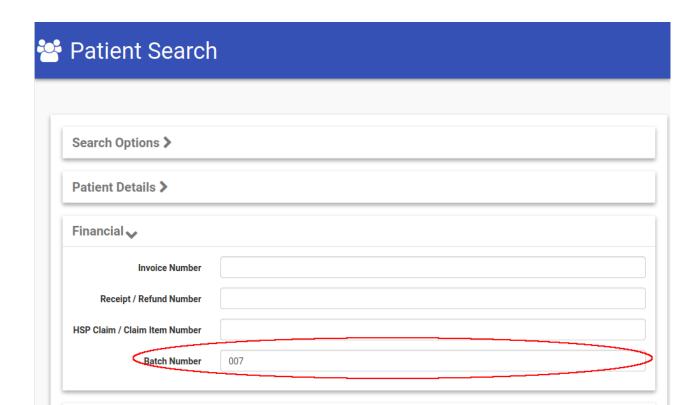
The Search box on all of these screens allows users to find payment run references found in your bank reconciliation reports.

Note: Sometimes what Careright receives back from health fund does not match the bank reconciliation precisely eg 629 may sometimes be found as 0629 in Careright. Medicare / DVA can also use the same reconciliation for different doctors but the deposit date will be the same as what you find in your bank reconciliation.



Another way to reconcile bank details to batches may be on the Dashboard > Patients > Advance Search. The Financial tab will search both:

- 1. batch number
- 2. Medicare / DVA batch number



If only 1 result is returned users will be taken directly to the Batch but if multiple records are returned further search can be done with the search box. This will search both:

1. Batch Number

Search

2. Medicare Number

Admission >

Diagnosis >

Reset

Cancel

Note it is more lightly to find the medicare number from your bank reconciliation.

# Batch Search

Batches				0077	0077	
Batch Number	Medicare Number	Batch Date	Batch Type	Status		
2015#0007		22/04/2015	Medicare	Raised	View	
2017#0076	\	30/05/2017	Medicare	Finalised	View	
2017#0077	#0077@	01/08/2017	Medicare	Finalised	View	
2017#0078	#0078@	01/08/2017	Medicare	Finalised	View	
2017A0070		01/03/2017	Medicare	Finalised	View	
2017A0071	A0071@	01/03/2017	Veterans Affairs	Sent	View	
2017A0072		01/03/2017	Medicare	Finalised	View	
201740073	A0073@	01/03/2017	Veterans Affairs	Sent	View	