

SMS to Program Enrolees

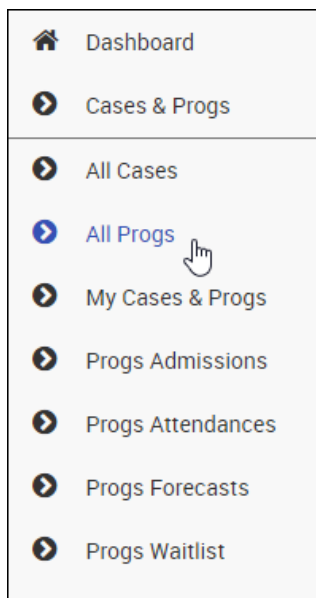
Last Modified on 03/05/2021 10:44 am ACST

Ensure Patient Can Receive SMS Messages

As part of CareRight's Programs feature, we now support the sending of SMS messages to patients who have enrolled in program schedules. Before attempting to use this feature, ensure that you have patient consent and update the patient's profile accordingly in CareRight. Please see [Editing a Patient's Details](#) to learn more.

Bulk Send SMS Messages to Program Enrolees

From the Dashboard, select **Cases & Progs** and then click **All Progs**.



Click **Manage** for a program schedule.

04/11/2020	25/11/2020	Anger Management Support	Meeting to discuss anger issues, to support sharing of experiences, and offer a sounding board for attendees in a judgement-free environment.	3 of 10	<div>Manage</div> <div>Edit</div>
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In the Active Enrolments panel, select one or more patients by ticking the checkbox(es) on the left side of the panel. To select all enrolees, tick the topmost checkbox.

Next, click **SMS**.

Active Enrolments				
<input type="checkbox"/>	File №	Name	Enrolled Date	SMS Add
<input checked="" type="checkbox"/>	000163	Miss Maggie Carlson	05/11/2020	Remove
<input checked="" type="checkbox"/>	0000000973	Mr Brenden Jack	05/11/2020	Remove
<input type="checkbox"/>	000142	Mr Mark Modbury	05/11/2020	Remove

The Send SMS to the selected patient panel appears.

Select a **Location**, **From Template**, and enter a **Message**, as needed. Be sure to specify when you'd like to send the message using the **Send At** fields.

The panel will notify you whether or not each selected patient is eligible to receive SMS messages. In the example below, Miss Maggie Carlson is eligible while Mr. Brenden Jack is not (e.g., mobile number may be missing and/or consent in patient profile is not selected).

When ready to send, click **Send**.

Send SMS to the selected patients

Location

Burswood Day Facility

×

▼

From Template

Welcome SMS to the Patient

×

▼

Message

Kindly remember to register online for enrolment to your scheduled Anger Management Program. Please reference your Welcome Pack for more details.

Send At

05/11/2020

📅

21:16

🕒

The following patients will be sent the selected SMS

- Miss Maggie Carlson

The following patients will not be sent the selected SMS

- Mr Brenden Jack: no mobile phone number, SMS consent not obtained

Send

Cancel