

Case Settings

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This article is part of the systems administration guide. You will require administration access to view the pages mentioned in this article.

This article is comprised of the following topics:

- Interface
- Case Number Settings Panel
- Other Settings Panel
- Status Values Panel

Interface

Case Settings

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Case Number Settings

Start Value

63

Length

7

Other Settings

- ☒ Enable Prepare Status
- ☒ Enable Hold Status
- ☒ Enable Open Status
- ☒ Enable Closed Status
- ☒ Enable Closed - Outcome Achieved Status
- ☒ Enable Withdrew Status
- ☒ Enable Cancelled Status

Ward Assignment

Required

Status Values

Prepare	= 0
Open	= 1
Closed	= 2
Cancelled	= 3
Hold	= 4
Closed - Outcome Achieved	= 5
Withdrew	= 6

Update Case Settings

Cancel

Case Number Settings Panel

In the Start Value field, enter the starting number for all new cases and, in the Length field, enter the length (number of digits) for case numbers.

Other Settings Panel

In the enable fields, select the checkboxes to enable case statuses — untick to disable.

New v6.70 Feature: In the Ward Assignment field, indicate whether this field is Required (default), Disabled or Optional.

Status Values

Displays the numerical values associated with each case status.
