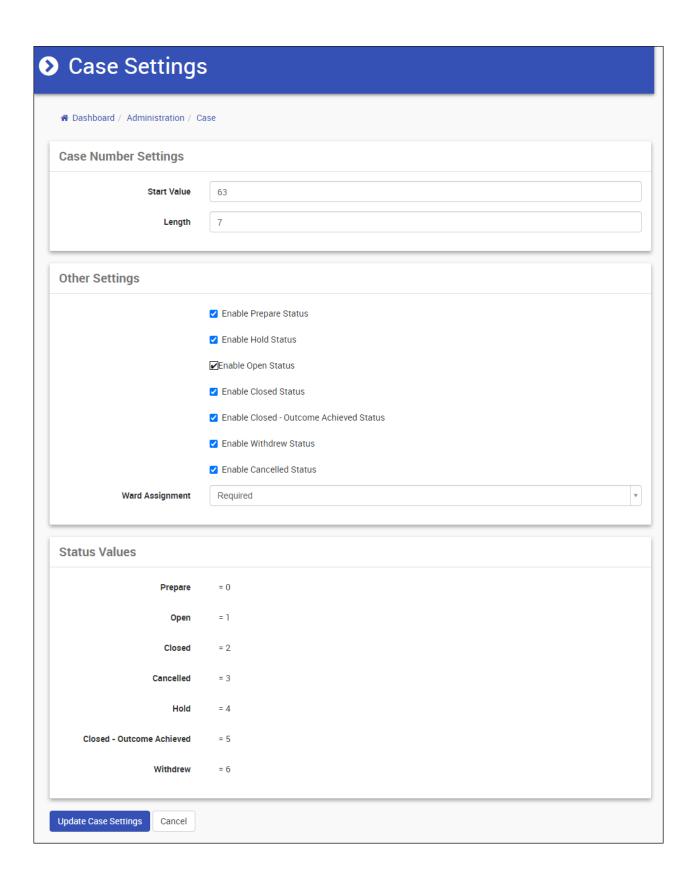
Case Settings Last Modified on 08/11/2020 10:50 pm ACDT

This article is part of the systems administration guide. You will require administration access to view the pages mentioned in this article.

T	his	artic	le is	comprised	of the	fol	lowing	topics:
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- Interface
- Case Number Settings Panel
- Other Settings Panel
- Status Values Panel

Interface



## Case Number Settings Panel

In the Start Value field, enter the starting number for all new cases and, in the Length field, enter the length (number of digits) for case numbers.

## Other Settings Panel

In the enable fields, select the checkboxes to enable case statuses — untick to disable.

 $New\ v6.70\ Feature: In\ the\ Ward\ Assignment\ field, indicate\ whether\ this\ field\ is\ Required\ (default),\ Disabled\ or\ Optional.$ 

## Status Values

Displays the numerical values associated with each case status.