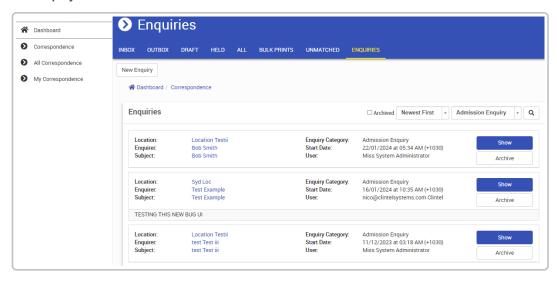
## **Create a New Enquiry**

Last Modified on 30/01/2024 3:33 pm ACDT

## **Create a New Enquiry**

To add a new enquiry from an existing Patient/Contact or add a new enquiry,

- 1. Click Correspondence from Dashboard or a Location.
- 2. Select the **Enquiries** Sub-menu tab.
  - a. All the existing enquiries will be listed here.
- 3. Click New Enquiry.



4. Complete the fields using the below table as the reference.

Field	Description
Location	Select the Location from the drop-down
Enquiry Category	Select the Category from the drop-down
User	This field will auto-populate to the current CareRight user.
Start Date	Enquiry Start Date
Enquirer	Enquirer name - The Person calling - The patient/Contact details in
	CareRight can be searched here.
Subject	The Potential Patient
Enquiry Text	Enquiry Description

5. Click Create Enquiry