Re-schedule an Appointment Last Modified on 22/06/2021 10:19 am ACST

Re-schedule an appointment

In this scenario, a client calls to reschedule and wants to choose another date and time.

- 1. Follow the steps for Moving an Appointment.
- 2. Your system administrator needs to have done the following in advance:
 - 1. Set up an appointment status called "Rebooked".
 - 2. Changed the setting for Cancel Status Appointment On Transfer to "Rebooked".