## **How to Change Your Password**

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The User Profile page displays a summary of your information and allows you to change your password.

### **Changing your Password**

If your are using Active Directory Authentication, you cannot change or reset your password via the Change Password page. Please contact your system administrator for more information or if in doubt.

- 1. To change your password, you need to login into CareRight.
- 2. Top right hand, click on the username and click on User Profile
- 3. Click Change Password.
- 4. Enter your current password.
- 5. Enter your new password, then confirm your new password (remember passwords are case sensitive).
- 6. Click Change Password.

#### **Password Requirements**

Your system administrator will be able to advise you as to what length and character mix is required for your password.

#### **Data Breach**

CareRight checks your credentials against a Data Breach API - https://haveibeenpwned.com/

If your password has been exposed, you will see a notification on login: *Password has previously appeared in a data breach and should never be used. Please choose something harder to guess..* 

It is **strongly recommended** that you immediately choose a new password.

# **Password Managers**

CareRight recommends the use of a Password Manager to generate and store your credentials; such as 1Password. This allows you to enable 2FA, manage passwords and change credentials in a secure fashion.