

## SMS Set up

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This article is part of the systems administration guide. You will require administration access to view the pages mentioned in this article.

Before SMS are operational, some setup needs to be done.

### One off setup

The following is done once and typically will not need to be changed:

1. Enter settings for Message Media (CareRight only supports SMS sending via Sinch MessageMedia).
2. Set **SMS from** details in Locations.
3. Set **Permissions**.
4. Set **Appointment Status conditions**.

### Configuration

The following SMS configuration should be done at the initial setup of CareRight and can be changed as and when your business practices change:

- Create Message Types and Templates
  - Set up Appointment Triggers
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