

Message types overview

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Overview

Message Types allow you to create different types of SMS for different situations. Templates can then be associated with a Message Type - it is a multi- step process:

- Step A: Create a Message Type
- Step B: Create Templates for the Message Type
- Step C: Setting the Default Template to use
- Step D: Enable the Message Type

For example, you may create:

- A SMS Message Type for surgery appointment reminders, called "Surgery Appointment Reminder - SMS"
- Associated with this Message Type, you may have two Templates:
 - A: *Surgery - Type A SMS Reminder* - an SMS with fasting instructions for Surgery A, and prompts for a reply to be sent to confirm appointment
 - B: *Surgery - Type B SMS Reminder* - an SMS with fasting instructions for Surgery B, and prompts for a reply to be sent to confirm appointment

Substitution Variables

When setting up a template, you can use Substitution variables to insert fields from the patient record. Substitution variables are denoted by double curly brackets:

Dealing with Replies to SMS messages using Blockly

When setting up a template, you can specify if any action should be taken upon receiving a reply to a SMS message. To do this, you use the drag and drop script builder called "*Blockly*".

We don't cover writing the *Blockly* scripts in this guide (although some sample logic in the script box for the example above).

We suggest you complete the "Frozen tutorial" at <http://studio.code.org/s/frozen/reset> or the "Hour of code" session <http://studio.code.org/s/hourofcode/reset>

This takes roughly an hour but will give you the basics of creating Blockly scripts.

If you want to **Create a Message Type**, please refer [here](#)

If you want to **Create Templates for the Message Type** , please refer [here](#)

If you want to **Set SMS Default Template**, please refer [here](#)

If you want to **Enable SMS Message Type**, please refer [here](#)

If you want to Update a SMS Template , please refer [here](#)
