

## Resend an IMC Claim in Problem Status

Last Modified on 17/06/2021 10:52 am ACST

### Resend an IMC Claim in Problem Status

Medicare will reject the claim if there are any issues. The associated processing report will give detailed information on why Medicare rejected the claim. Refer to [Processing Reports](#) for more information.

Claim status of the invoice then will change to **Claim Error**. You can see the Claim via the **Claim** button at the top.

MRN: 000360 CRN: 001166 Fund: iTest Health Fund, ECF002  
Female, aged 37 years, last admitted to Clintel Rehabilitation Centre

Edit Reverse Pay In Full Pay Out Of Pocket Print **Claim**

Dashboard / Clients / Mrs Maggie Carlson / Accounts / MP - Fund - iTest Health Fund

Raised

[Click here to visit processing report](#)

**Invoice**

Invoice Number	1046
Invoice Status	Raised
Invoice Date	27/05/2021
Invoice Total	\$71.60
GST Total	\$0.00
Medical Provider	Dr Magnus POLAN
Service Location	IP East St Kilda Surgery
Referral	Referral not required
Claim Status	Problem
Claim Information	Claim Error

Note

1. Click the **Claim** button.
2. Three different buttons are available in this tab.
  - a. Reset - The user can edit the Invoice to amend the changes for resubmitting the claim with correct information.
  - b. Ignore - To Ignore, unable to resubmit IMC.
  - c. Processing Report - For accessing the associated processing report.

[Reset](#) [Ignore](#) [Processing Report](#)

Medicare rejected this invoice via **In-Patient Medical Claim**

### Details

Invoice Number 1046  
Invoice Status Raised  
Invoice Date 27/05/2021  
Invoice Total \$71.60  
GST Total \$0.00  
Medical Provider Dr Magnus POLAN  
Service Location **IP** East St Kilda Surgery  
Referral Referral not required  
Claim Status Problem  
Claim Information

Claim Error

Note

### Services

Service Date	Item	Price	Paid
27/05/2021	11700 - Twelve-lead electrocardiography, tracing and report	\$71.60	\$0.00
Total:		\$71.60	\$0.00

[Show Request History](#)