## Recall a Scheduled SMS Message

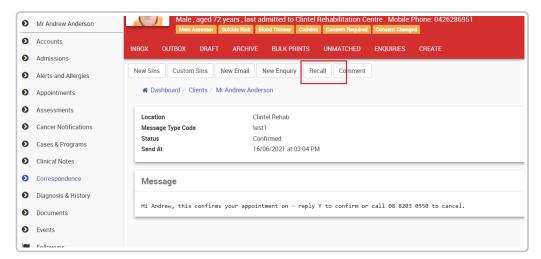
Last Modified on 18/06/2021 10:46 am ACST

## Recalling a Scheduled SMS Message

If you schedule an SMS Message to send, it is possible to recall it (cancel sending) if you do so before the SMS message is sent. A sent SMS message cannot be recalled.

To Recall an SMS Message from the OUTBOX tab,

- 1. From the Patient record, Click Correspondence
- 2. Select OUTBOX tab
- 3. Once you have found the SMS message, click Show
- 4. Click Recall.



The SMS message is now in a draft state with no Send At time set and appears under the DRAFT tab.