

# Appointment reminder SMS

Last Modified on 22/06/2021 1:55 pm ACST

## Appointment Reminder SMS

CareRight allows you to automatically send Appointment related SMS messages for different circumstances, such as

- After an appointment is created, or
- Appointment reminders etc.

There are configurations required by the system administrator for

1. Creating SMS template
2. Link the template with appointment triggers
3. Link the SMS template with appropriate appointment Types

Please refer to [SMS Overview](#) in the system admin guide for more information on configurations.

No manual action is required for the triggering of appointment SMS once it is been configured correctly, However, all the trigger SMS related to an appointment can be viewed,

1. Right-click on the appointment
2. Click on **Details**
3. Click **More Information**
4. If triggers are created for the appointment, it will be flagged with Green banner, Click **Show** to see associated Correspondences

CareRight

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Workflows

Dr Magus Polan

View Patient

Edit Appointment

New Correspondence

Print Operation Report

Edit Operation Report

Appointment

Date

Start Time

Duration

Patient

Provider

Location

Room

Session Name

Session Type Category

Status

Condition

Appointment Type

Procedure

Planned Admission Time

Planned Admission Days

Fasting Time

Findings

Technique

Post Op

Comments

13/04/2021

01:15 PM

30

Convict betty Flowers

Magus Polan

East St Kilda

Magus Tuesday

Procedure

Booked

Unconfirmed

P - Surgery

Correspondence

Status	Received At	Sent At	Type	Failed
sent		12/04/2021 at 10:26 AM (+0930)	SmsMessage	No

Show

Trigger

Trigger Type

create

Name

testing triggers (1min)

Description

after 2 minutes

Category

Appointment SMS

Current Server Time

16/06/2021 at 11:54 AM (+0930)

Appointment Created

12/04/2021 at 10:18 AM (+0930)

Send Message At

12/04/2021 at 10:20 AM (+0930)

Minutes to Send Time

Should have sent 93694 minutes ago

Don't send after

12/04/2021 at 22:20 PM (+0930)

Correspondence has been created for this trigger ( show )