

# Resubmit Bulk Claim

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## Resubmit a Bulk Claim Invoice

Any invoices or Batches with the Claim on Problem state can be resubmitted if required.

Batch including the Problem invoice will be Listed under [Problem Batches](#).

The screenshot displays the 'Online Batch' interface in the CareRight system. The left sidebar contains a navigation menu with options: Dashboard, Locations, East St Kilda (selected), Batch Claims, East St Kilda Batches, HSP e-Claims, Manual Batch Claims, Online Batch Claims (highlighted), and Unbatched Invoices. The main content area is titled 'Online Batch' and includes tabs for 'CURRENT' and 'ARCHIVE'. Below these are buttons for 'Create Batch Claims', 'Reconcile', and 'Fetch Processing Reports'. A breadcrumb trail shows the path: Dashboard / Locations / East St Kilda / Batch Claims / East St Kilda Batches. The 'Raised Batches' section contains a table with columns: Medical Provider, Batch Number, Batch Date, Batch Type, Batch Price, and buttons for 'Show' and 'Send'. The 'Problem Batches' section, highlighted with a red box, contains a similar table with columns: Medical Provider, Batch Number, Batch Date, Batch Type, Batch Price, and a 'Show' button. The 'Failed Batches' section is partially visible at the bottom.

Medical Provider	Batch Number	Batch Date	Batch Type	Batch Price	Show	Send
Dr Mary SMITH	202106#0051	04/06/2021	Medicare	\$28.60	Show	Send
Dr Ian JONES	202106A0062	04/06/2021	Medicare	\$2,010.80	Show	Send
Dr Magnus POLAN	202011#0050	05/11/2020	Medicare	\$197.95	Show	Send
Dr Ratko NED	202011A0057	05/11/2020	Medicare	\$111.60	Show	Send
Dr Magnus POLAN	202005#0048	12/05/2020	Medicare	\$197.95	Show	Send
Dr John DORIAN	202005#0047	12/05/2020	Medicare	\$363.50	Show	Send

Medical Provider	Batch Number	Batch Date	Batch Type	Batch Price	Show
Dr Ian JONES	202009A0056	10/09/2020	Medicare	\$36.55	Show
Dr Ratko NED	202009A0055	09/09/2020	Medicare	\$37.05	Show
Dr Ratko NED	202005A0051	12/05/2020	Medicare	\$73.60	Show

To resubmit the Problem Batches;

1. Click **Show** to the Problem Batch
2. [Finalise the Batch](#), it will automatically remove the problem invoices from the batch and those invoices will be there in the [Unbatched Invoices](#) tab.
3. This invoice can be edited to make changes or reverse to raise a new invoice with the changes.
4. It can be again rebatched and resend as the normal process of [sending a batch claim](#).