

6.74.1 Release Notes

Last Modified on 31/12/2021 11:51 am ACDT

About this Release

In each release there may be new features and functions that require one or all of the following:

- Purchase of a module to access
- User Training
- Specific process to be used to ensure the correct functioning

Please read the release notes and the corresponding manual pages to ensure that you understand the changes being made, what module they are associated with, and how they impact your business processes.

If you have any questions about anything in a release, please contact support either by phone or through a Redmine ticket.

Release Notes for CareRight 6.74.1

Major Features

Correspondence: Ability to send Contact Letters via Email (without secure messaging)

Full article

CareRight User Manual: <https://careright.knowledgeowl.com/help/emailwithout-secure-messaging>

System admin Manual (Configuration) : <https://careright.knowledgeowl.com/help/correspondence-email-settings>

Contact Letters can now be sent via a [secure email server](#), where the practitioner has a valid email address, the system will now present Email delivery options.

Address

☐ Show expired and No Copy practitioners
 ☐ Save Recipient Status on Save

Practitioner	Type / Profession	Delivery Option	Recipient Status
Dr Brenda Reed [Dr B Reed], 2054781W 22 Second Avenue, Stepney SA 5069	Referral In General Practitioner	Email	Original
Prof Justin Case, 2054781W 2 Third St, St Peters SA 5072	Referral In Anaesthetist	Print	Carbon Copy
Ada Bethany Bastian Q1 XXX	Patient	Print	No Copy

Letter

Location Clintel Clinic

Provider*

Select a provider

Description*

Letter to Referring Dr

Email Subject*

Letter to Referring Dr

Un-invoiced Medical Admissions

Full article:

CareRight User Manual (Interface): <https://careright.knowledgeowl.com/help/uninvoiced-admissions>

System admin Guide (Configuration): <https://careright.knowledgeowl.com/help/add-new-admission-category>

CareRight now distinguishes between Uninvoiced Hospital Admissions and Uninvoiced Medical Admissions in separate tabs

CareRight cr.test

Dashboard
Uninvoiced Admissions
Hospital
Medical

Uninvoiced Medical Admissions

Change Search Criteria

Dashboard / Uninvoiced Admissions

Search Criteria

- Coded Yes
- Display Options Date Display Format Combined

Some Admissions displayed need to be manually reviewed as the admission related to the Medical Invoice is unable to be reliably determined. Please click the account button for these admissions

Admissions

Date	Patient	Attending Doctor	Location	Guarantor	Procedure	Diagnosis	ARN	Category	Held From Claims
22/04/2015 09:34 28/04/2015 13:56	Mrs Michelle Hall		East St Kilda		11000-00	A00.0	000004	General Admission	Invoice
22/04/2015 20:31 - 20:39	Miss Michaela Hall	Dr Micaela Kemm	East St Kilda				000030	General Admission	Invoice
27/05/2015 14:54 29/05/2015 14:20	Mr Mickey Doyle		East St Kilda			Q7631	000063	General Admission	Invoice
22/09/2015 10:48 - 15:02	Miss Maggie Carlson	Dr Magus Polan	Burswood Day Facility	MBF Australia Pty Ltd	92515-16	B01.1	000118	General Admission	Invoice
02/10/2015 15:00 05/10/2015 15:00	Mr Roger R Rabbit	Dr Juan Krill	Burswood Day Facility	iTest Health Fund	92515-15	B01.0	000119	General Admission	Invoice
29/09/2015 13:52 - 03:10	Mr Caleb James Gray	Dr Ian Jonas	Burswood Day Facility	iTest Health Fund		B00	000120	General Admission	Invoice

System administrators can configure certain admission categories to flag that they relate to the Medical Invoicing process.

Invoice and Line Item Extra Custom Fields

Full article:

CareRight User Manual (Interface): <https://careright.knowledgeowl.com/help/invoicing-from-accounts>
: <https://careright.knowledgeowl.com/help/raising-an-invoice>

System admin Guide (Configuration): <https://careright.knowledgeowl.com/help/accounting-general-setup>

On Invoices and Line Items, up to 4 custom fields (with custom select entries) can be labeled and enabled and to capture appropriate information.

Invoice:

Informed consent

Verbal

Admission

Select from list

DVA distance traveled kms

0

GST Liab Amount

Extra Code 1

Select from list

Line Item:

Other details necessary to generate this Invoice

Medical Provider	Dr Magus POLAN
Service Location	IP Clintel Clinic
Invoice Date	04/08/2021
Service Date	automatic
Extra Code 1	Select from list

Enhancements

Improved sorting of Printing Templates

Full article in system admin Guide(Configuration): <https://careright.knowledgeowl.com/help/printing-templates-overview>

All the printing templates can now be sorted by

- Default Template
- Provider
- Location
- Service Location
- If they are Published or not

The screenshot shows the 'Custom templates' interface. On the left is a sidebar with navigation links: Dashboard, Administration, Correspondence, Documents, Enquiries, HL7 Correspondence Import, Images, Letter Templates, Medical Tests, Merge Forms, Message Types, **Printing Templates** (highlighted), Service Providers, and Settings. The main content area has a blue header with 'Custom templates' and tabs for 'PDF' and 'XSL FO'. Below the header is a 'New' button and a breadcrumb trail: 'Dashboard / Administration / Correspondence'. A search bar with the text 'estimate' and a magnifying glass icon is highlighted with a red box. Below the search bar is a table titled 'Custom Templates'.

Default Template	Provider	Location	Service Location	Service Provider	Patient Account Type	Published
2 page estimate form	Dr Magus Polan	Clintel Clinic	Banksia Park Private			• show download
1 page estimate form						show download
1 page estimate form	Dr Magus Polan	Clintel Clinic	Clintel Clinic			show download

Receipts: Ability to make Deposit Notes Mandatory

Full Article

User manual: <https://careright.knowledgeowl.com/help/how-to-add-a-deposit>

System Admin Guide (Configuration): <https://careright.knowledgeowl.com/help/global-settings>

Receipt notes now can be a mandatory field if it is enabled in the global settings

Force Receipt Note On Deposits

true ▼

When enabled, the Receipt Note field is marked as **Mandatory**.

Note: This feature is considered experimental and is subject to further development.

[Dashboard](#) / [Patients](#) / [Mr Caleb James Gray](#)

Receipt

Date

11/08/2021

📅

Location

Bowen Hills

▼

Medical Provider

Dr William BILL

✕ ▼

Receipt Note (Printed)*

Statement Note

✍

☐ Services Involving GST?

Transaction

Method*

Select from list

▼

Credit

0.00

Create Receipt

Create Receipt & Print

Cancel

Advanced

Online Eligibility Check (OEC) print out includes additional fields

Full article in User Guide: <https://careright.knowledgeowl.com/help/oec>

There are now additional fields on the OEC report

- Response code (Fund Explanation)
- Pre Existing Condition (from user entry before the claim was sent)
- Compensation Claim (from user entry before the claim was sent)
- Accident Date (from user entry before the claim was sent)
- Accident Indicator (from user entry before the claim was sent - if the user added accident date)

ONLINE ELIGIBILITY CHECK (OEC) REPORT Quote only not for claiming

Location: Account Reference Id: 140	Health Fund Cover Details: ECF1001ZZ 1 iTest Health Fund (STS) Fund Reference Id: Fund Name: Simulator Basic Hospital Table
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Patient Details: Patient Medicare Number: 4950380762 Patient IIn: 1 Patient first name: Maggie Patient family name: Carlson Pre Existing Condition: N Accident Indicator: N Accident Date: Outcome:	Table description: This is to test a return of 1000 character entry in the table description or benefit limitations attributes. When converting to OEC@3 the final characters should be five hundred other it will be one thousand, this should help to indicate how many characters are returned and whether you have received the right number of characters. No one knows why a hospital would want to return that many characters for but none the less we are able to test it because of this lengthy bit of text. A FIVE HUNDRED I will now add a number of other boring and useless sentences so that it looks like a proper response instead of writing total garbage, looks like this will test special characters so initially when this is first run it may produce an exception. This patient is unable to claim these items as they have no cover with this health fund, they can claim as much stuff as they like but we will reject it all, it is too much trouble to sort out paymeny and stuff, nearly to the end of text a ONE THOUSAND Table Scale: FAMILY Exclusion Description: Financial Status: Yes Excess Amount: Response code: A Compensation Claim: N Excess Amount Description: Excess Bonus Amount:
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Admissions: Option to copy fields from a previous admission

Full User Guide: <https://careright.knowledgeowl.com/help/copy-admission>

Admissions discharged ready for coding has the functionality to copy fields either from the previous admission or select from one of the pr3vious admission.

The following fields are now included in the list of fields that can be copied.

- Admission Category
- Reason
- Admitting Doctor
- Attending Doctor
- Extra Code 1 (Health Fund)
- Re-admission Within 28 Days
- Hospital Insurance Status
- Referral Source
- Election
- Diagnosis Related Group (DRG)

- Diagnoses
- Phisco Health Insurance Status On Admission
- Phisco Payment Status On Separation
- Intention To Re-admit

We have removed items that should not be generally copied, ie:

- Current Episode
- Date Entered
- Episode End

Values to Copy

Field	Old Value	<input type="checkbox"/> New Value
Admission Date	10/08/2021 at 09:30 AM	<input type="checkbox"/> 10/08/2021 at 09:00 AM
Discharge Date	10/08/2021 at 11:45 AM	<input type="checkbox"/> 10/08/2021 at 11:00 AM
Extra Code 1	B Thing B	<input type="checkbox"/> A Thing A
Source of Referral	From Outpatients department	<input type="checkbox"/> By outside Medical Practitioner
Re-admission Within 28 Days		<input checked="" type="checkbox"/> Not applicable/ not known
Provider Number of Hospital to which Transferred		<input checked="" type="checkbox"/> 000000Y
Same Day Status		<input checked="" type="checkbox"/> Overnight patient
Hospital Insurance Status		<input checked="" type="checkbox"/> Hospital Insurance Status Unknown
Mode of Separation		<input checked="" type="checkbox"/> Other (includes discharge to usual residence, own accommodation or welfare institution (includes prisons, hostels and group homes providing primarily welfare services))
Intention to Re-admit		<input checked="" type="checkbox"/> No plan to re-admit within 28 days
PHISCo Payment Status on Separation		<input checked="" type="checkbox"/> Public Patient Election – General and Psychiatric
Admission Category	South Australia	<input type="checkbox"/> General Admission
Display Hidden Fields	No	<input type="checkbox"/> Yes
Reason	today's admission	<input type="checkbox"/> yesterday's admission
Admitting Doctor	Dr Ting Barker	<input type="checkbox"/> Dr Magus Polan
Attending Doctor	Dr Ting Barker	<input type="checkbox"/> Dr Magus Polan
Diagnosis Related Group (DRG)		<input checked="" type="checkbox"/> 960Z
PHISCo Health Insurance Status on Admission		<input checked="" type="checkbox"/> Basic Hospital Cover - Private Patient
Patient Election Status		<input checked="" type="checkbox"/> Private - Single
Major Diagnostic Category (MDC)		<input checked="" type="checkbox"/> 00
Diagnoses		<input checked="" type="checkbox"/> X23.31
Procedures		<input checked="" type="checkbox"/> 11012-01

Allow forward dating of the case start date

Full user Guide: <https://careright.knowledgeowl.com/help/edit-a-case>

Case start date can now be forward-dated if required.



Mr Caleb James Gray
 Facility: Head Office MRN: 000135 CRN: XXX
 Cerqui () Home: 224 Curdievale-Pt Campbell Rd
 Male, aged 45 years, born on July 27, 1976, las
 Interpreter Required ICONPAY

Edit Hold Closed Closed Outcome Achieved Closed Ou

Dashboard / Patients / Mr Caleb James Gray / Cases & Progr

Test Case - 69

Case Number	69
Case Category	Test Case
Reference	
Case Worker	Miss Train 1
Location	Banksia Park Clinic
Room	Room 1
Status	Open
Start	17/05/2021
End	



Mr Caleb James Gray
 Facility: Head Office MRN: 000135 CRN: XXX
 Cerqui () Home: 224 Curdievale-Pt Campbell Rd
 Male, aged 45 years, born on July 27, 1976, las
 Interpreter Required ICONPAY

Edit Hold Closed Closed Outcome Achieved Closed Ou

Dashboard / Patients / Mr Caleb James Gray / Cases & Progr

Case was successfully updated.

Test Case - 69

Case Number	69
Case Category	Test Case
Reference	
Case Worker	Miss Train 1
Location	Banksia Park Clinic
Room	Room 1
Status	Open
Start	26/05/2021
End	

Also, a case start date can now be chosen if required (it was defaulting to the date of case creation before)

New Case

Case Category

Tim's Test Case

Location*

Clintel Hospital

Reference

Case Worker

Select a provider

Start*

29/06/2021

Open

Cancel

Programs - Allow modification of enrolment date and Schedule to print the session description

Full User Guide: <https://careright.knowledgeowl.com/help/program-enrolments>

Program enrolment start date can now be chosen on Editing an existing enrolment or by the time of enrolment.

Also, the schedule description is available on the edit screen.

Edit Enrolment

Program Polan's Awesome Program

Schedule A schedule for polan's program yay!

Patient Miss Meow Meow Bastian

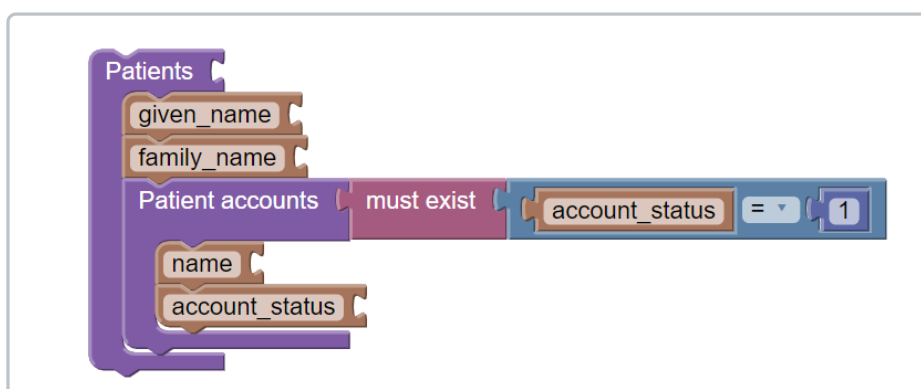
Start Date* 02/08/2021

Update Program Enrolment Cancel

Dataset Field : Account status exposed to Dataset reporting

Full User Guide: <https://careright.knowledgeowl.com/help/data-sets>

Account status is now available in dataset reporting



Dataset field: Ledger now contains receipt number & date

Full User Guide: <https://careright.knowledgeowl.com/help/data-sets>

Line allocation logs table can now be joined to Receipts

Line allocation logs table can now be joined to Refunds

Trigger API: Ability to find Referrals when building an Invoice

Full User Guide: <https://careright.knowledgeowl.com/help/referral-trigger>

Billing wizards are now capable of applying different referral conditions to the invoices vis trigger APIs.