TYRO - Refunds

Provided your System Administrator has configured one or more terminals for your Service Location(s), staff can collect issue refunds to Patients via a TYRO Terminal.

Interface

Making a refund

Where a patient needs to be refunded, find the appropriate transaction (typically by a statement) and choose to **Refund**.

Much like a regular TYRO - Payment; you are presented with similar options.

Where you select a method such as *Eftpos (Credit)* or *Credit Card (Manual)*, if a relevant terminal is available you will be presented with the option to key in an amount, and **Send to Terminal**.

This will publish the figure you have input across to the terminal, where the patient can complete the transaction.

Credit	100.00
	Initiating...

Cancel transaction