

TYRO - Review Transactions

Last Modified on 06/10/2021 1:21 pm ACDT

Staff with appropriate banking permissions can review all transactions (purchases, refunds) at their location.

This is available via

- Locations
- (Select location)
- TYRO Transactions

Interface

Reviewing transactions

Here you can see all of the charges to specific patients, and the associated Receipt or Refund.

In the case a charge has been taken but not associated properly with a matching Receipt or Refund, it is flagged for investigation - staff can simply one click navigate to create a new item associated with the transaction.

Created	Terminal	Staff Member	Patient	Authorisation Code	Card Type	Elided Pan	Issuer Action Code	Result	Rm	Amount	Transaction	Reference	Mode	Receipt/Refund
06/10/2021 at 01:16 PM (+1030)	Clintel Clinic: Front Desk Terminal 01	Mr System Administrator	Mr Robert Example Smith	198796	EFTPOS	XXXXXXXXXX2180	00	APPROVED	106317211006	\$100.00	880b958a174cf4b10e971eab8544a10777a	106317	Payment	Not found
06/10/2021 at 01:14 PM (+1030)	Clintel Clinic: Front Desk Terminal 01	Mr System Administrator	Mr Robert Example Smith	319248	EFTPOS	XXXXXXXXXXXX0209	00	APPROVED	182013211006	\$100.00	8967ef2e0edcb54091db2ff58ba6acd2d7d	182013	Payment	Receipt 5015

It is also possible to use the *Search* feature to identify activities by a number of criteria

Search

Staff Member



Authorisation Code

Rrn

Reference

Patient

Select a Patient



Location

Clintel Clinic



Created Between

Start



End



Amount Between

Low

High

Search

Help