

IHC - Support Process

Last Modified on 30/03/2022 1:53 pm ACDT

If you are having difficulty with IHC claim contracts, simply raise a ticket in redmine.

Include detail on:

- What is the problem you are seeing?
- Do you have a link to a specific invoice or claim showing this problem?
- Who is your agreement with?
- What is the behaviour your agreement says should be happening?
- How have you represented this in CareRight?

(Please provide links to the specific contracts, rates or items, and explain your rationale)
