

Integrations FAQ

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How do identifiers work between systems?

CareRight supports both internally generated identifiers, and identifiers for external systems.

Record	Field	Purpose
Patient	ERN (External Reference Number)	Modelling external system identifiers
Location	Primary External Reference Number	Modelling external system identifiers
Provider	Primary External Reference Number	Modelling external system identifiers

Does CareRight provide APIs for a data warehouse?

We recommend a more traditional ETL (Extract Transform Load) approach. This removes complexity around message reliability, timeouts, and similar in favour of generally well established database level tools.

While our HL7 and other APIs can be used to push real time updates, data extraction is the most reliable in our view.

