

Palliative Care Outcomes Collaboration (PCOC) - Capturing Data

Last Modified on 07/09/2023 9:27 am ACST

Daily Usage

This article explains the workflow associated with collecting the data for PCOC statutory reporting.

Please note: PCOC Data capture needs some system Administration configurations. Please review [Here](#).

1. Add Diagnosis information;

Diagnosis can be entered in the patient Field ' **Diagnosis** ' under the Demographics session.

The screenshot shows the 'Patients' section of a software interface. On the left is a sidebar menu with various options like 'Vcb Cvb', 'Accounts', 'Admissions', etc. The main area is titled 'Demographics' and contains several fields. A red rectangular box highlights the 'Diagnosis' field, which currently has 'Breast' entered. Below this field is a dropdown menu that is open, showing a list of medical conditions including 'Respiratory failure', 'End stage liver disease', 'Diabetes and its complications', 'Sepsis', 'Multiple organ failure', 'Other non-malignancy', and 'Unknown'. Other fields visible include 'Employment Status', 'Government Benefit', 'Medicare Number', and 'Medicare IRN'.

2. SLK

Automatically generated from Patient information. See [SLK Usage Guide](#).

This screenshot shows the same 'Patients' interface, but the 'Demographics' section is expanded to show more fields. The 'Diagnosis' field now has 'Respiratory failure' selected. At the bottom of the form, the 'SLK' field is highlighted with a red box and contains the value 'VB2CB260620223'. Other fields visible include 'Occupation', 'Religion', 'Nationality', 'State of Birth', 'Country of Birth', 'Indigenous Status', 'Australian South Sea Islander Status', 'Preferred Language', 'Interpreter Details', 'Employment Status', 'Defence Force Service Number (PMK)', and 'UR No'.

3. Creating a PCOC Episode on Admission

1. Create your admission
 - a. Select the field **Care Type: Palliative** (This can be defaulted in Admission Category level)
 - b. Tick PCOC assessments conducted (in Admission Category level)
2. View the admission
3. Provided you have **PCOC Editor** permissions, you will be presented with the ability to **Create a new PCOC Episode from this Admission**

The screenshot displays the 'Admission' details for a patient named 'Example Test Patient'. The patient's MRN is 000055 and CRN is 12345. They are currently admitted to Sydney. The admission date is 27/07/2022 at 03:25 PM. The admission category is 'Test Admission'. The 'Care Type' is set to 'Palliative Care'. A blue banner at the bottom of the admission details section states: 'No PCOC Episode available. Did you want to create a PCOC Episode from this admission?'. The 'PCOC Episode' link is highlighted with a red box.

| Field | Value |
|--|--------------------------------------|
| ARN | 000124 |
| Location | SYD |
| Admission Date | 27/07/2022 at 03:25 PM (at location) |
| Admission Category | Test Admission |
| Urgency of Admission | |
| Provider number of hospital from which transferred | |
| Source of Referral | |
| Re-admission Within 28 Days | |
| Same Day Status | |
| Same Day Band | |
| Hospital Insurance Status | |
| Mode of Transport on Arrival | |
| Hold Claims For This Admission | No |
| Reason | test |
| Admitting Doctor | |
| Attending Doctor | |
| Referral Source | |
| Admit Source | |
| Admission Type | |
| Care Type | Palliative Care |

Episode Type
Patient Class
Patient Election Status
Election
Mental Health Legal Status

4. Click on **PCOC Episode**, this will create a PCOC Episode.

Dashboard

Patients

Example Test Patient

Accounts

Admissions

Alerts and Allergies

Appointments

Assessments

Cancer Notifications

Cases

Clinical Notes

Correspondence

Current admission

Diagnosis & History

Discharge Planning

Documents

Events

Followups

Image Gallery

Invoices & Credits

Measurements

Medications

Notices

PCOC Episodes

Pathology & Radiology

Pictures

Referrals

Summary

Tasks

Example Test Patient

Facility: riptdefault MRN: 000055 CRN: 12345
Male, aged 5 months, born on February 22, 2022, currently admitted to Sydney

Dashboard / Patients / Example Test Patient

New PCOC Episode

PCOC Episode Type *

Select a value

Location *

Select a Location

Provider *

Select a provider

Start Date *

PCOC Episode Start Mode *

Select a value

Accommodation at Start

Select a value

PCOC Referral

Referral Date

PCOC Referral Source

Select a value

Date Ready for Care

PCOC Episode End

End Date

PCOC Episode End Mode

Select a value

Accommodation at End

Select a value

Place of Death

Select a value

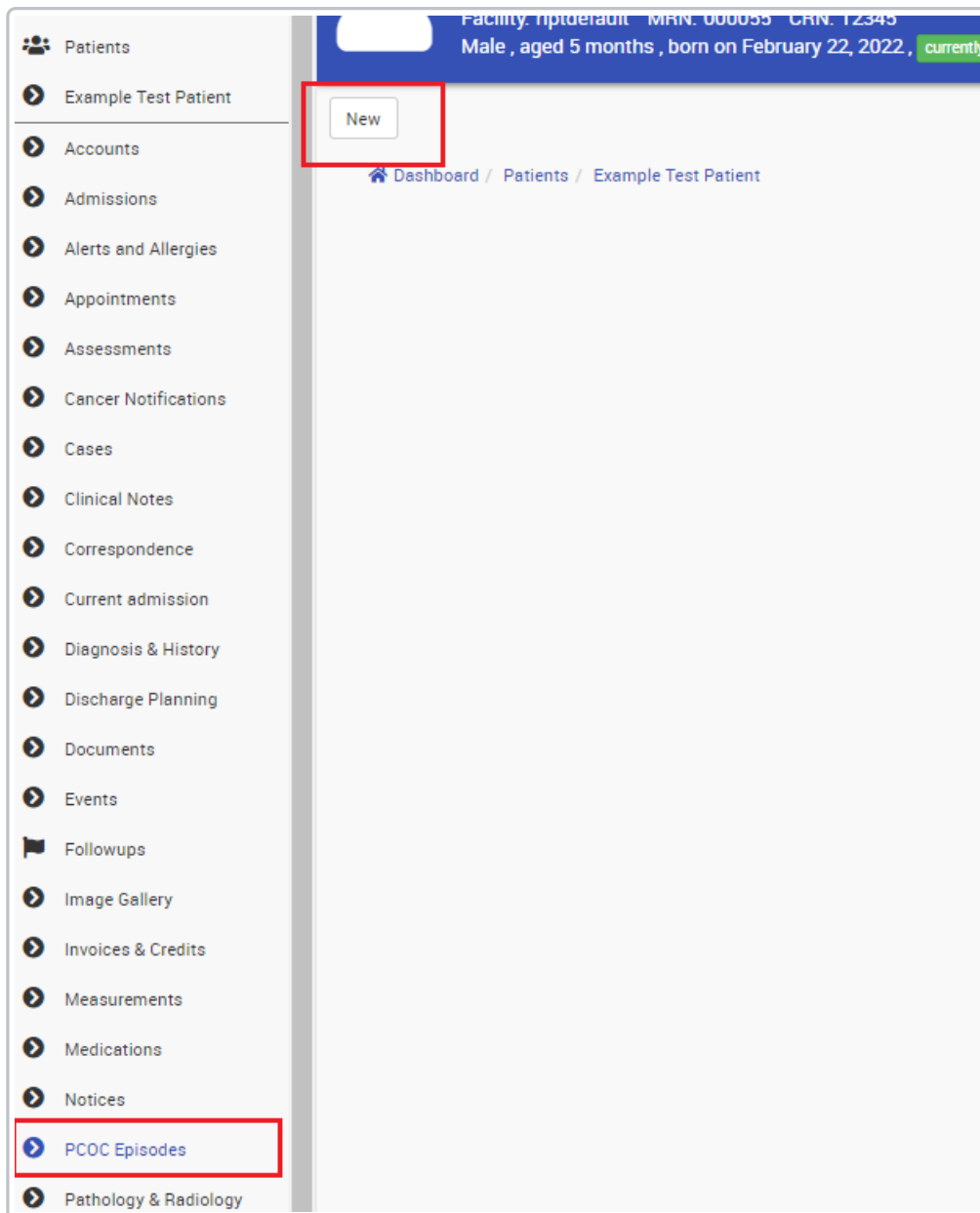
Create Episode

Cancel

4. Creating a PCOC Episode outside of an Admission

If required, an episode can be started outside of the context of an admission.

View Patient > PCOC Episodes > New.



5. Capturing Observations via the PCOC Assessment

Once the patient is admitted for Palliative Care, the daily observations and phase changes can be monitored and recorded through an assessment, which is capable of managing the phases in associated PCOC Episode.

Please contact Clintel to configure this assessment and associated trigger.

The **Record Phase Change** button will open two tabs (this requires popup blocking to be turned off on browser)

1. One for ending the existing Episode Phase (Add Phase End Date etc..)
2. One for creating new episode Phase.

0 = Continue care 1 = Monitor and record 2 = Review/change plan of care; referral, intervention as required 3 = Urgent action

| | | | | | |
|----------------------------|------------------|------------------|------------------|------------------|------------------|
| Pain | Select from list | Select from list | Select from list | Select from list | Select from list |
| Other Symptoms | Select from list | Select from list | Select from list | Select from list | Select from list |
| Psychological / Spiritual | Select from list | Select from list | Select from list | Select from list | Select from list |
| Family / Carer / Spiritual | Select from list | Select from list | Select from list | Select from list | Select from list |

Australia-modified Karnofsky Performance Status Scale (10-100) Refer to complete definition
Consider MDT review at score of 50 or below

| | | | | | |
|------|------------------|------------------|------------------|------------------|------------------|
| AKPS | Select from list | Select from list | Select from list | Select from list | Select from list |
|------|------------------|------------------|------------------|------------------|------------------|

RUG-ADL Refer to complete definition

| | |
|--------|--|
| 4 - 5 | = Monitor |
| 6 - 10 | = assist x 1 |
| 10+ | = assist x 1, consider equipment, staff requirements, falls risk, referral |
| 15+ | = as above, pressure area risk, consider carer burden and MDT review |
| 18 | = as above, full care assistance x 2 |

| | | | | | |
|--------------------|-------------------------|--------------------|--------------------|--------------------|--------------------|
| Bed Mobility | 0 | 0 | 0 | 0 | 0 |
| Toileting | 0 | 0 | 0 | 0 | 0 |
| Transfers | 0 | 0 | 0 | 0 | 0 |
| Eating | 0 | 0 | 0 | 0 | 0 |
| Staff Member | Select a Staff ... | Select a Staff ... | Select a Staff ... | Select a Staff ... | Select a Staff ... |
| Copy to PCOC Phase | Record Phase transition | | | | |

Approve

6. Recording PCOC Episode Phase changes manually (Without using Assessments)

View the PCOC Episode

Choose one of "Move to (phase)" or alternatively click "Add" in the PCOC Phases section.

Edit Move To Stable Move To Unstable Move To Deteriorating Move To Terminal Record Death

[Dashboard](#) / [Patients](#) / Miss Email GREEN

PCOC Episode

| | |
|-------------------------|---|
| Location | riptdefault |
| Provider | Dr Ting Barker |
| Start Date | 07/07/2022 |
| PCOC Episode Start Mode | Admitted from usual accommodation |
| Accommodation at Start | Residential aged care – low level care (hostel) |

PCOC Referral

| | |
|----------------------|--------------------------------------|
| Referral Date | 05/05/2022 |
| PCOC Referral Source | Public hospital – oncology unit/team |
| Date Ready for Care | 01/07/2022 |

PCOC Episode End

| | |
|-----------------------|--|
| End Date | 12/07/2022 |
| PCOC Episode End Mode | Discharged to other than usual accommodation |
| Accommodation at End | Private residence (including unit in retirement village) |
| Place of Death | |

PCOC Phases

| | |
|--|--|
| | |
|--|--|

Add

You are presented with the ability to capture phase information.

New PCOC Phase

PCOC Phase Type*

Deteriorating

x

v

Start Date*

25/07/2022

📅

Location*

Default

x

v

Provider*

Miss System Administrator

x

v

SAS - Phase Start

SAS Insomnia

SAS Appetite

SAS Nausea

SAS Bowels

SAS Breathing

SAS Fatigue

SAS Pain

Completing a PCOC Phase

View Patient > PCOC Episodes > Show > Identify the correct phase > Actions > Edit

PCOC Phase End

End Date

15/07/2022

📅

Phase End Reason

Not recorded

x

v

Number Of Days Seen

3

SAS - Phase End

SAS Insomnia

1

SAS Appetite

1

SAS Nausea

1

SAS Bowels

1

SAS Breathing

1

SAS Fatigue

1

SAS Pain

1

RUG-ADL - Phase End

RUG-ADL Bed End

Select a value

v

RUG-ADL Toileting End

Select a value

v

RUG-ADL Transfer End

Select a value

v

RUG-ADL Eating End

Select a value

v

Generally this information will be recorded by staff making the decision to record a phase change, via the assessment processes.

When an end date is specified, a number of other fields are considered mandatory.

Completing a PCOC Episode

View Patient > PCOC Episodes > Identify the correct episode > Actions > Edit

Here you are able to key in the final details of the Episode.

PCOC Episode End

End Date

12/07/2022

PCOC Episode End Mode

Discharged to other than usual accommodation

✕ ▼

Accommodation at End

Private residence (including unit in retirement village)

✕ ▼

Place of Death

Select a value

▼

Update Episode

Cancel

Statutory Reporting

PCOC

Available under Locations > Statutory Reporting.

Dashboard

Locations

Sydney

Admission Coding

Assessments

Banking

Batch Claims

Correspondence

Documents

Events

Followups

Invoices & Claims

Invoices & Credits

Occupancy

Pathology & Radiology

Pre admissions

Reconciliation

Statutory Reports

TYRO Transactions

Tasks

Sydney

Dashboard / Locations / Sydney

Statutory Reports

| Name | Description | Last Run | |
|--------|---------------------------------|-------------------------|-----------------------------------|
| HCP | Hospital Casemix Protocol (HCP) | 01/10/2018 - 31/10/2018 | <div>Run</div> <div>History</div> |
| NSWCNR | New South Wales Cancer Registry | 01/11/2018 - 30/11/2018 | <div>Run</div> <div>History</div> |

PCOC Reports

Start Date: 27/07/2021 End Date: 27/07/2022

| Name | Description | |
|----------|-------------|--------------------|
| Patients | | <div>Run All</div> |
| Episodes | | <div>Run</div> |
| Phases | | <div>Run</div> |

QHAPDC

Automatically generated from the PCOC Phases.