

## 6.87 Release Notes

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### About this Release

In each release there may be new features and functions that require one or all of the following:

- Purchase of a module to access
- User Training
- Specific process to be used to ensure the correct functioning

Please read the release notes and the corresponding manual pages to ensure that you understand the changes being made, what module they are associated with, and how they impact your business processes.

If you have any questions about anything in a release, please contact support either by phone or through a Redmine ticket.

### Release Notes for CareRight 6.87

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## Major Features

### ePrescribing

CareRight now implements [ePrescribing](#) to the 3.0.1 conformance profile. As this functionality is subject to certification and a notice of compliance, this is available only in test builds, but will be more broadly available soon.

Customers wishing to prepare for ePrescribing are encouraged to review their [Health Identifier Service](#) setup, including NASH certificates.

### Pathology & Radiology > Overhaul of user experience (Pilot)

We have reviewed the typical experience when using the CareRight pathology and radiology views, and in limited test environments will be making this functionality available for customer feedback; before rollout to the wider group.

*Internal ref:* [97084](#)

# Enhancements

## Patient Tracking > Improved Bed Tracking

CareRight has improved bed tracking and record keeping, for scenarios where a patient may transfer between beds over a longer stay.

Dashboard / Patients / Dr Dan Testing / Admissions

Patient Tracking Records

Admission	Room - Bed	From Date	To Date	Transfer
000162	Waiting for assign	31/03/2023 at 09:03 AM (at location)		
000142	Waiting for assign	16/03/2023 at 02:35 PM (at location)	16/03/2023 at 02:35 PM (at location)	
000098	Waiting for assign	03/03/2023 at 09:49 AM (at location)	03/03/2023 at 09:49 AM (at location)	
000095	Waiting for assign	10/02/2023 at 12:54 PM (at location)	10/02/2023 at 12:54 PM (at location)	
000060	Waiting for assign	09/02/2023 at 09:35 AM (at location)	09/02/2023 at 09:35 AM (at location)	
000054	Waiting for assign	19/01/2023 at 03:49 PM (at location)	19/01/2023 at 03:49 PM (at location)	Discharged

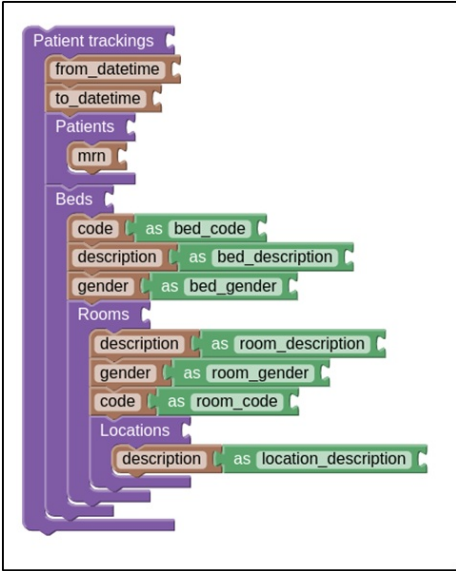
Admission

31/03/2023  
Admitted  
(000162)

16/03/2023  
Discharged  
(000142)

11/02/2023  
Discharged  
(000098)

This capability is also exposed to datasets, allowing for historic bed occupancy reporting.



## Medicare > Implement reprocessing for medicare web services

Where an issue has occurred, it may be required to reprocess a specific medicare web services response.

Similar to the previously available reprocess button, this feature now works for Medicare Web Services responses. Prior to this release, it was only available for legacy Eclipse Adapter responses.

**Internal ref:** 98995

## Uninvoiced Hospital Admissions > Now displays both attending and admitting doctors

Uninvoiced medical admissions additionally displays the admitting doctor.

Uninvoiced Hospital Admissions										
Change Search Criteria										
<ul style="list-style-type: none"> <li>Coded Yes</li> <li>Display Options Date Display Format Combined</li> </ul>										
Admissions										
Date	Patient	Attending Doctor	Admitting Doctor	Location	Guarantor	Procedure	Diagnosis	ARN	Category	Held From Claims
25/08/2022 10:18 31/08/2022 14:13	Ms Bethanie Short	Dr Byron ONSLOW	Dr Byron ONSLOW	Adelaide			X23.31	000011	General Admission	Invoice
25/08/2022 10:18 31/08/2022 14:13	Ms Bethanie Short	Dr Byron ONSLOW	Dr Byron ONSLOW	Adelaide			X23.31	000011	General Admission	Invoice

Internal ref: **98539**

## System Admin > Lookup Tables > Preview dataset

The system now will show friendly names of locations, guarantors, providers, service\_locations when previewing.

On CSV download, it continues to show the raw identifiers (location\_id, guarantor\_id, etc)

Lookup Data					
Download					
Dashboard / Administration / Workflow / Lookup Tables / Test					
Data (Maximum 100 Rows Displayed)					
Data	Service Location	Professional Category	Location	Guarantor	Provider
Hello	Main room	General Surgeon	Test	ACA Health Benefits Fund	Dr Example Smith

## System Admin > Accounting > Rate Definitions > Improved support for Minimum Benefits - Private Health Insurance (Benefit Requirements) Rules 2011

Where your organisation performs procedures which fall under:

- Schedule 1 - Overnight accommodation: private hospitals in all States/Territories and shared ward accommodation at public hospitals in Victoria and Tasmania
- Schedule 2 - Overnight shared ward accommodation for private patients at public hospitals in the Australian Capital Territory, New South Wales, Northern Territory, Queensland, South Australia and Western Australia
- Schedule 3 - Same-day accommodation: hospitals in all States/Territories
- Schedule 4 - Nursing-home type patient accommodation: hospitals in all States/Territories
- Schedule 5 - Second-tier default benefits

We have made improvements in being able to specify the precise rate definitions you wish to model.

*Example: A guarantor with Schedule 2 Overnight shared ward accommodation rates set*

Mock HF (TST)

Procedure 2 Percentage	100.0
Procedure 3 Percentage	100.0
Subsequent Procedures Percentage	100.0

Claiming

Rate	AHSA
Outpatient Rate	AHSA
Minimum Benefit Rate	Schedule 2: Same Day Minimum Benefits
Claiming Method	Online

Example: A patient account where there are known restrictions, and minimum benefits will be required

Mr Rodger Rodger
My Health Record

Facility: ADL MRN: 000080 CRN: 000054 Home: 1 test st, ABERMAIN NSW 2326 Fund: BUPA Australia, 12345 1  
Male, aged 2 years and 3 months, born on November 30, 2020, last admitted to Adelaide

Dashboard / Patients / Mr Rodger Rodger

Details

Location	Adelaide
Account Provider	Dr Adelaide HOSPITAL
Guarantor	Mock HF (TST)
<input type="checkbox"/> Minimum Benefit	

## System Admin > Accounting > Rate Tables > Allow multiple procedure rule/multiple operation rule/multiple theatre rule to be specified on private accounts

Where your organisation charges a private rate but also applies a multiple operation rule, this can now be configured for patients who are funded via a private account.

This also ensures where a location is a [Second Tier Private Hospital](#) and performs multiple procedures a second-tier funding arrangement will correctly calculate.

Dashboard / Administration / Accounting

Details

Name	Default
Private	
Rooms	Private
Out Patient	Private
In Patient	Private
Day Surgery	Private
Procedure 1 Percentage	100.0
Procedure 2 Percentage	33.0
Procedure 3 Percentage	20.0
Subsequent Procedures Percentage	0.0


## Online Booking > Providers > Ability to manage a public profile

For customers using Online Booking, you can control the amount of information you want to provide to potential patients via a provider profile.

You can now:

- Specify a public facing name, ie: "Dr Smith"
- Specify specialties
- Biography or important information for patients (ie: languages spoken or experience)
- Provide a photo
- Provide qualifications

Location: ADL Appointment type: Online Booking Weeks of: 02/04/2023 Provider: Dr Darlene HALL Search



Dr Darlene HALL

General Practitioner

About: MBBS Fellow of the Royal Australian College of General Practitioners (FRACGP) Diplomate of the Royal Australian and New Zealand College of Obstetricians and Gynaecologists (DRANZCOG) Diploma of Child Health (DCH)

Choose an available time for your Online Booking

## Online Booking > Assessments > Dynamically calculate booking fee based on assessment

CareRight supports custom assessments with online booking. For customers also enabling [stripe](#), we now provide two methods of determining a booking fee.

- Fixed
- Assessment based
- This allows you to engage with your patient and provide more accurate up front fee scheduling based on fully customisable criteria, such as:
  - Level of cover and expected rebates
  - Indicative complexity of treatment needs based on patient health questions & answers

Associated Assessment Namedynamic\_online\_booking\_fee\_assessment

Cool Down Period (working days)0

☐ Enabled For Theatre

☐ Disabled

☒ Online Booking

Booking Fee StrategyAssessment

Update Appointment typeCancel

## Online Booking > Appointments > Only offer Morning / Afternoon slots

Where your practice needs to maximise the utilisation of specific resources - ie, theatre; it is possible to configure your online appointments to offer the *Next available appointment* in a morning or afternoon period.

The screenshot shows a web interface for online booking. At the top, there are filters: Location (ADL), Appointment type (Online Booking), Weeks of (22/03/2023), and Provider (Any Provider). Below these is a search button. The main heading is 'Choose an available time for your Online Booking'. Underneath, it says 'Week Starting 20 March 2023'. The interface lists appointments for Wednesday 22 March 2023 (Dr Darlene HALL, Afternoon Appointment), Thursday 23 March 2023 (Dr Darlene HALL, Morning Appointment), Miss M Joy (Afternoon Appointment), Mr Ormond Garrison (Afternoon Appointment), and Friday 24 March 2023 (Dr Darlene HALL, Morning Appointment).

This can be configured in [Calendar Options](#).

The screenshot shows the 'Calendar Options' configuration page. The title is 'Calendar Options'. Below it is the 'Online Booking Setup' section. The configuration includes: Default Online Booking Status (Requested), Appointment types configured? (Yes), Privacy Policy URL (https://www.privacypolicies.com/blog/privacy-policy-template/), Online Booking User (Sara Clintel), Online Booking Mode (Individual Timeslots), and Day Split Time (12:00).

## Patient Interactive Module > Customisable templates

Patient interactive module share by SMS, share by Email links can now have a customised template in HTML.

See [Substitution Variables for SMS and Email Templates](#)

Code \*  
sms-patient-portal-assessment

Description \*  
New secure form

body  

```

1 Hi {{patient.given_name}},
2 There is a new secure form to fill out: {{assessment.assessment_url}}
3 Please submit before attending your session.
4
5 Regards,
6 {{location.display_name}}

```

## Appointments List > See numbers of outgoing and incoming SMS

We have re-added the counts of outgoing and incoming SMS messages to the appointments list, for teams that manage booking and scheduling via this view.

<input type="checkbox"/>	19:00	Adelaide C - Testing consultation Darlene HALL	Robert Smith 0433391674 1/0
			Booked

## Patients > Addresses > Ability to delete Addresses created in error

Dr Dan Testing

My Health Record

ALERT

ALLERGY

Health and disability

Pricing

Contact Details

Home Phone

Home Phone Notes

Work Phone

Work Phone Notes

Mobile Phone

Mobile Phone Notes

Allow Clinical Correspondence via SMS

Yes

Subscribe to updates by SMS

No

Email

noreply@clintelsystems.com

Allow Clinical Correspondence via Email

Yes

Subscribe to updates by Email

No

Address Type	Address 1	Address 2	Suburb	State	Postcode	Phone	Mobile	Email	
Home	sadasd		ABERGLASSLYN	New South Wales	2320			dsad@cl.com	<div>New</div> <div>Edit</div> <div>Delete</div>

## Admissions > Billing > Ability to associate a billing assessment

Where an admission requires automated billing, you can now design an interactive billing wizard and associate it with an admission category.

### Admission Category

Code*	AI
Description	Artificial insemination
	<input checked="" type="checkbox"/> Default attending doctor to admitting doctor during admission <input type="checkbox"/> Enable multiple theatre visits during admission <input type="checkbox"/> Allow paper based IHC claiming without a DRG code <input type="checkbox"/> Hide Procedures <input type="checkbox"/> Hide Miscellaneous Service Codes <input type="checkbox"/> Hide Births <input type="checkbox"/> Hide Leave
Type C Certificate*	Optional
Copy Coding Defaults*	Blank fields
General ledger audit code	
Accrual Accommodation Item Number	Select an item number
	<input type="checkbox"/> Archived <input type="checkbox"/> Requires Medical Invoicing <input type="checkbox"/> Exclude From Statutory Reporting
Checklist	
Billing Assessment	Billing Assessment

This now presents a new option on the uninvoiced admissions list:

Admissions										
Date	Patient	Attending Doctor	Admitting Doctor	Location	Guarantor	Procedure	Diagnosis	ARN	Category	Held From Claims
13/03/2023 08:15 - 11:20					N.I.B Health Fund	13212-00	Z31.2	000029	Oocyte Collection	Billing Assessment
23/03/2023 11:25 - 12:26					N.I.B Health Fund	13212-00	Z31.2	000053	Oocyte Collection	Billing Assessment
16/03/2023 22:10 - 22:13					N.I.B Health Fund			000045	Oocyte Collection	Billing Assessment
01/02/2023 10:00 - 11:00					BUPA Australia	11000-00	A00	000005	Embryo Transfer	Invoice

And where **confirmed admission billing** is enabled for the location as well, it is available from within the Admission itself.

Invoices									New Billing Assessment	Mark As Billing Complete
Hospital Invoices										
Location	Medical Provider	Guarantor	Invoice Number	Invoice Total	Out Of Pocket	Claim Type	Status	Outstanding	New Invoice	

## Defects & minor enhancements

- Accounting
  - System Admin > Accounting > Guarantors - do not select a default rate
  - Reallocation of a receipt - ensure timezones are set correctly



- Invoices - IMC Claims - Dont allow reversing an IMC invoice if waiting on a response from medicare
  - Maintenance - Batch accounts (list views, confirm and send)
  - Admin > Items > Edit Item > Can't update item number
  - New quick account - only show active medical\_provider\_service\_locations in for\_service\_location selections
  - MPR and excess or copayment - calculate method differs between trigger script approach, backend invoice approach leading to inconsistent billing
  - Patients
    - Patients - Advanced Search - Ensure pagination
    - Referrals - Avoid crash on length of referral not being properly set
    - Referrals - Remove incorrect Invoice deletion checking behaviour
    - NoMethodError: undefined method `guarantor\_id=' for #<ActiveRecord::AssociationRelation []> activerecord (6.0.6.1) when creating via HL7 patient API
    - QHAPDC - Ensure we support qualification status when care type is new born
  - Medicare
    - Handle receiving negative number in ERA payments
    - Allow users to time out stuck requests
    - Adjustments to licencing metrics APIs
  - Security & Maintenance
    - Decommission old specialist API endpoint
    - Maintenance - Correspondence navigation
    - System Clock not Synchronized error on Administration access
    - Locations > Advanced Search on SQL Server does not correctly perform distance calculations.
    - Correspondence > Letters > Replacement Variables > Time error for the replacement variable [ Recent Observations ]
  - Online booking
    - Fix showing extended appointment hours ( outside operating hours )
    - Online booking (and all new patient APIs) - Ensure we fire a patient created trigger.
  - Appointments
    - Appointment emails - Includes location address in calendar invite
    - Fix ActionView::Template::Error: undefined method `strftime' for nil:NilClass
  - Assessments
    - Stop assessments creating blank Addresses
    - OEC element > Handle more errors
    - Trigger scripts > New methods on provider finder, to allow looking up a hospital provider by location or service location.
-