Invoice - Pay online

Last Modified on 13/04/2023 5:06 pm ACST

If there is patient consent to share by **Email**, and **SMS** a secure time limited link can be sent requesting payment of an invoice.

• If you wish for a patient to pay and they are physically present, you can provide them with a **QR Code** to scan in order to make payment.

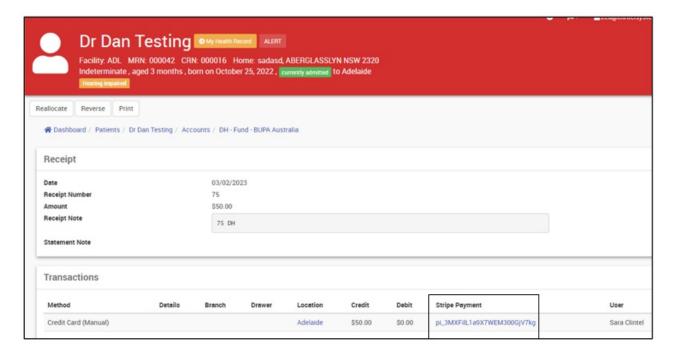


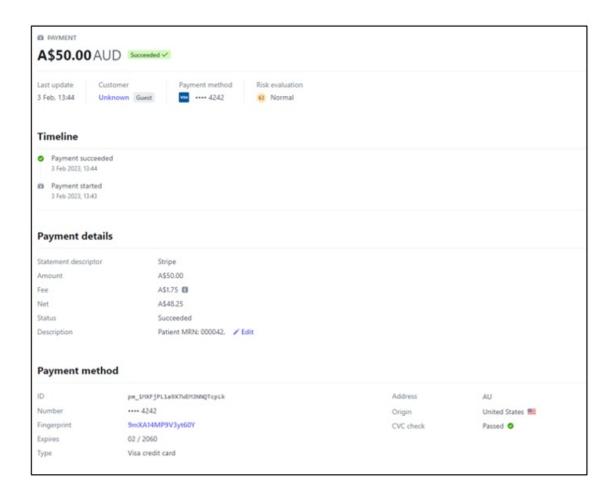
Manage payments

1. View receipt

Successful stripe payments are visible in a patient account as a *receipt.* You will see a link to a corresponding Stripe Payment reference under *transactions* section of receipt.

- Patient -> invoice & Credit -> Receipt -> show
- Click the reference link of Stripe payment to view details recorded in stripe.
- If patient wants receipt of transaction, you can provide this record.
- Clicking link of stripe payments will show you the details recorded in stripe:



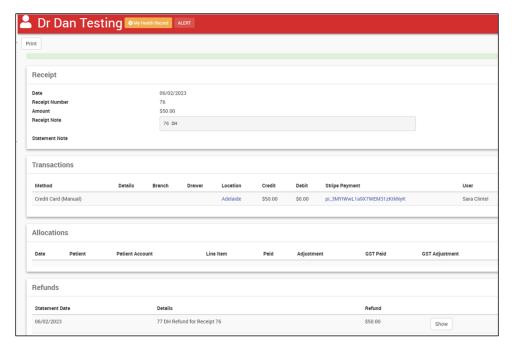


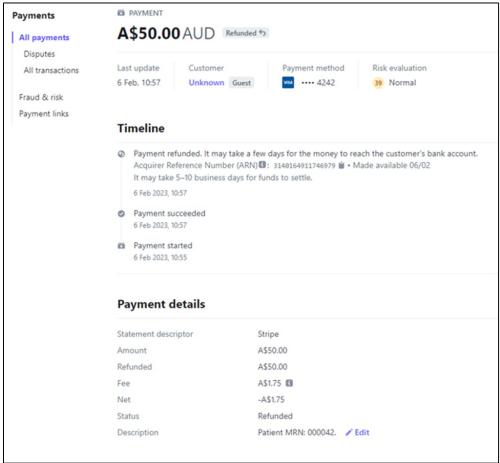
2. Make a refund

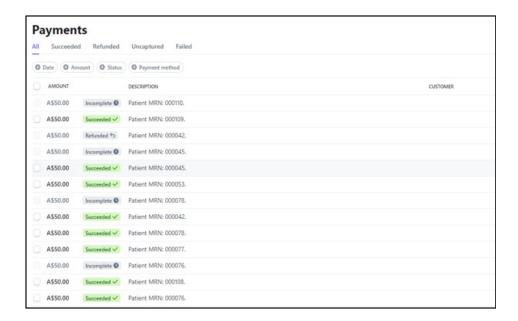
Processing a Refund for a stripe payment is much the same as processing a Refund for a receipt. **Remember**, you must initiate the refund from CareRight in order for both systems to be in sync.

Processing a Refund for a stripe payment is much the same as processing a Refund for a receipt.

- You must initiate the refund from **CareRight** in order for both systems to be in sync.
- After refund from CareRight you can view refund details in stripe by clicking reference link.
- The stripe allows you to view all the payments consist of Succeeded, Refunded, Uncaptured, and Failed.







Important process considerations:

At this time, receipts are only issued automatically by stripe where a patient has provided an email addressFor all other customers, your clinic must ensure they have a process in place.

