Electronic Prescribing with eRx

Prerequisites and Setup

- Register your Organisation/Providers with eRx via **https://www.erx.com.au/register/**
- CareRight version 6.93 or higher
- Configure Health Identifier Service. If you have implemented MyHealthRecord within your organisation, you have already completed all necessary steps.
- MIMS licence and updated to current version

If the above prerequisites are met, follow the steps below:

eRx certificate

A certificate must be added to the eRx Windows server, either by eRx team or by providing it to Clintel.

eRx settings

ERx will provide you with the necessary configuration details for the below.

Where your Careright install does not have SMS Setup or Email Setup, you will need to select **Use eRx for ePrescription delivery**.

Steps:

1. **Dashboard > Administration**
2. **Systems**

🏠 Dashboard / Administration / System

Settings	
Web Service Url	https://erx-test.use.careright.com.au:8082/CloudAdapterService.svc/outbound
Eprescribing Url	https://egw-etp-int-qrcode-web-au-se.azurewebsites.net
Entity	00000
Use eRx for ePrescription delivery (SMS, Email)?	Yes
Receipt Acknowledge Timeout	120
Prescription User Timeout	600

Enable eRx setting

System admin must enable the eRX setting under the global settings:. Please follow the steps below:

1. From the administration
2. Click on global settings
3. eRx Enabled set True.

Provider Setup

A Provider must have the following:

- Provider number must be registered with eRx.
- eRX entity ID: To use Electronic Prescribing, each prescriber in a practice is required to register individually with eRx (script exchange) and to obtain own **eRx Provider Entity ID**. If you work in more than one practice, you will need to register multiple times.
- HPI-I loaded into CareRight see Provider Set up:
- All clinicians who will prescribe Schedule 4 or Schedule 8 drugs may be required to re-authenticate when issuing prescriptions of this nature.
- Providers must set up a prescribing password to verify their identity.
- Prescriber (specialist) qualification.
- Provider must have user login details.

Prescribing

Prescriber Number
Prescription Authority Number
Default Prescriber S8 Warrant / Permit Number

> Prescription Passphrase Currently Set

Clear Prescription Passphrase
Script Paper   2022
Disable ePrescriptions   No
Prescriber (specialist) qualification
Enable National Data Exchange   Yes
(SafeScript/ScriptCheckSA/QScript) Real Time
Prescription Monitoring
eRx Entity Id
Prescription Provider Number ⚠

Location Setup

Similar to MyHealthRecord, all locations need the full address details to be completed.   Location setup in CareRight must have the following details as required.

Steps:

1. **Dashboard > Administration**
2. **Locations >** *Add full address details*
   - Location name
   - Location Address
   - Location phone number

- ANZSIC Organisation

Add Custom Drugs and Compounded Formulas

Main article: Custom Drugs

If your organisation regularly uses compounded or custom medications, over and above what is available in MIMS, you will need to ensure each custom drug is configured correctly.

As per setup for My Health Record Overview, any custom drugs or compound medications should be correctly matched with the relevant AMT codes; as well as have any indicators such as *schedule 8* recorded.

This enables the medication to be uploaded as an ePrescription.

Usage

Watch our Training Guide: ePrescriptions.

Create ePrescription

Patient > Create and view a prescription

Similar to regular prescribing in CareRight, when enabled and a prescription is printed for your patient, it will render a barcode.

Evidence of Prescription

Paracetamol 500mg Coated Tablet 500 mg [20] - Qty 20 - Repeat 0 times

2TC5TH2T2D7K0XX4R2

Privacy notice: The privacy and security of your personal information is important to us, and is protected by law. We need to collect this information so we can process and manage your applications and payments, and provide services to you. We only share your information with other parties where you have agreed, or where the law allows or requires it. For more information, go to servicesaustralia.gov.au/privacy

This document is not a legal prescription. Do not sign this document.

Share ePrescription with patient

Prescribing > Share the ePrescription with your patient

Where a patient has provided either their *email or mobile number*, as well as indicated clinical consent; you can publish the ePrescription to them via that means.

Print Separate	Yes
Urgent Supply	No
Send To Pharmacy	
opt-out from sending prescription to ASL	No

ePrescription Send Method *	SMS ePrescription
Phone	

Send Prescription Cancel

You will also be able to provide them with a paper evidence of prescription if required.

Your patient will receive an electronic message with a link to the ePrescription, to be presented at a pharmacy for dispensing.

Oxymetazoline hydrochloride Nasal spray 0.05 % 18 mL (500 mcg/mL; refill) [1] 1

Prescription Date 05 Feb 2024

1 Supply Remaining

2TC5TH6TQ077HVYQJA

Copy Token

How can I get this prescription dispensed?

Delivered by eRx script exchange

Privacy Notice: The privacy and security of your personal information is important to us, and is protected by law. We need to collect this information so we can process and manage your applications and payments, and provide services to you. We only share your information with other parties where you have agreed, or where the law allows or requires it. For more information, go to servicesaustralia.gov.au/privacy

ASL Consent

Patient > Medications > Access

Manage Active Script List upload consent: If a patient has indicated they do not want their information uploaded into the Active Script List, you can manage patient consent. The default behaviour is consent is assumed.

Prescribers will see an indication of ASL Upload Consent, and may elect to override it.

Prescribing > Urgent Supply

Where a prescription is required urgently - often known as 'script owing' - prescribers can now indicate *Urgent Supply.*

This is uploaded to eRx's Portal where any pharmacy have access to download.

Prescribing > Unusual Dosage

Where a prescription is an unusual dosage - for example with a restricted medication and palliative patient, a prescriber can now indicate this in compliance with legislative requirements.

Prescribing Schedule 8 or Schedule 4 medications:

Prescribing > Restricted Substances / Drugs of Addiction, & Real Time Prescription Monitoring (QScript, SafeScript)

Where a prescriber is prescribing a drug which is restricted by legislation (such as a Schedule 8 or Schedule 4) medication, they will be required to confirm information prior to prescribing.

Coupled with appropriate RTPM software, this will ensure the prescriber will be compliant with monitoring requirements.

Main article: National Data Exchange (Real Time Prescription Monitoring) Setup

If there are issues, prescribers will see an alert instructing them to consult their RTPM software.

Note: This requires the prescriber record to have enabled National Data Exchange checking.

National Data Exchange PreCheck

⚠️ There are alerts in relation to the medicines supplied to Jennifer Williams within the last 90 days. Please check ScriptCheckSA for more information.

Result

Accept   Cancel

Upload again

Where an ePrescription has been create, you need to upload again system will allow Upload again button.

ePrescription being resent

Prescription

Reprint Prescription

Script ID	174
Date	04/02/2024
Provider	Dr LESLEY ARTHUR
Location	Clintel 2
Authority No	
Phone Authority	
Previous Authority	No
Pbs	No
Rpbs	No
Brand Substitution Not Permitted	No
Closing the Gap Code	
Notes	
Barcode	
Guid	
Email	
Phone	0410412053
Uploaded At	04/02/2024 at 10:21 PM

Cancel ePrescriptions

Patient > View Prescription > Cancel

Where an ePrescription has been created, but you need to revoke or cancel it; simply view the Patient's medication. You will have the capability to cancel the uploaded medication.

Prescription

		Cancel ePrescription	Resend Email	Resend SMS	Reprint Prescription

Script ID	180
Date	05/02/2024
Provider	Dr LESLEY ARTHUR
Location	Clintel 2
Authority No	
Phone Authority	
Previous Authority	No
Pbs	No
Rpbs	No
Brand Substitution Not Permitted	No
Closing the Gap Code	
Notes	
Barcode	2TC5TH6TQ077HVYQJA
Guid	3a53d23f-90b4-4b1a-8a20-78c15215da56
Email	
Phone	
Uploaded At	05/02/2024 at 11:47 AM

Cancelled Confirmation

When you have cancelled, you will be presented with the information and the medication will be removed from the patient's active medications list.

Prescription

	Reprint Prescription

eRx Record

This prescription has been removed from eRx

Upload again

Script ID	180
Date	05/02/2024
Provider	Dr LESLEY ARTHUR
Location	Clintel 2
Authority No	
Phone Authority	
Previous Authority	No
Pbs	No
Rpbs	No
Brand Substitution Not Permitted	No
Closing the Gap Code	
Notes	
Barcode	
Guid	3a53d23f-90b4-4b1a-8a20-78c15215da56

Upload Again:

Pressing Upload Again will reinstate the prescription.

ePrescription being resent

Prescription

Cancel ePrescription   Resend Email   Resend SMS   Reprint Prescription

Script ID	180
Date	05/02/2024
Provider	Dr LESLEY ARTHUR
Location	Clintel 2
Authority No	
Phone Authority	
Previous Authority	No
Pbs	No
Rpbs	No
Brand Substitution Not Permitted	No
Closing the Gap Code	
Notes	
Barcode	2TC5TH2C0TPJ6DYCH9
Guid	a9b8c593-c7a2-40b6-9b17-0b0211f86754

Prevent upload to eRx

Prescribing > Alerts that will prevent upload

When creating a prescription, if there are missing patient record details, you will not be able to upload an ePrescription for that individual. However, you will be able to create a paper prescription to ensure your patient receives the medication they require.

Prescription

Add Drug

Provider	Dr LESLEY ARTHUR
Location	Clintel Clinic

Upload to eRx is not possible at this time. Please check the below configuration warnings

Patient - Mr Brett Ant-hony Khoury
- Individual Healthcare Identifier (IHI) is missing

Closing the Gap Code	
Date	05/02/2024
Notes	

Prescribing > Upload failures

When an ePrescription does not successfully upload, the system will inform you of errors.

You can choose to retry creating the ePrescription, or proceed with a paper prescription.

Note: You can prescribe one drug per prescription at the moment.