DB4 / DB4E Assignment of benefit (digital signature)
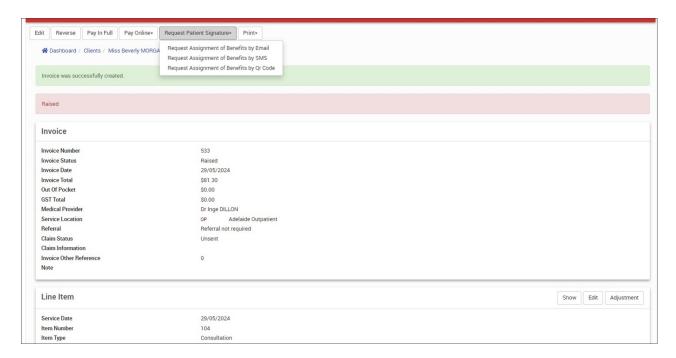
Last Modified on 18/10/2024 11:37 am ACDT

Assignment of benefit and digital signature for telehealth services

From CareRight(CR) version 6.98, CR features a workflow for collecting a signed DB4 Assignment of Benefits PDF via a secure link. This improves telehealth claiming preparation, allowing a one click request for consent.

- System displays the "Request Patient Signature" button in the patient invoice screen when an invoice raised for consultation item types under Medicare and DVA account.

- Request assignment of benefits form can be sent via patient email, SMS or QR Code.

Additional note: patient consent for sharing clinical correspondence via email or SMS must be taken to send the request form via email or SMS.
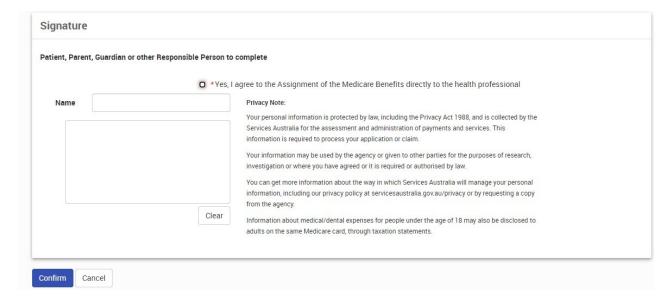

Once user shared the request for signature, patient will receive a notification. For example:

On following the secure link; patients will be shown an appropriate claim form for either:

- Medicare Assignment of Benefits
- DVA Treatment Vouchers

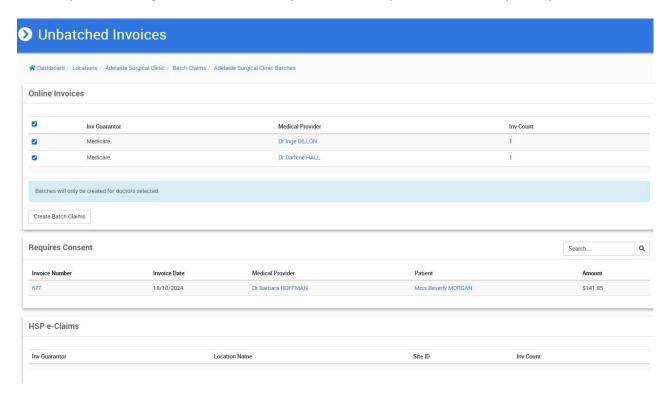*Example signature requirements, Medicare DB4 Assignment of Benefits:*

Patients may download a copy of the signed form for their reference.

System configuration: Require Bulk Billing Consent

Refer to Configurations for Bulk Bill Claim for further general configuration.

When **Require Bulk Billing Consent** is enabled, the system will show any invoices that are not yet ready to claim:

Providing alternative evidence

Where a patient cannot complete the electronic signing, and you have enabled **Require Bulk Billing Consent**; you can confirm you have evidence of consent via editing the invoice; and marking *Consent to Bulk Bill Claim*

Medicare Online

Medical Provider	Dr Barbara HOFFMAN
Service Location	OP · Adelaide Rooms
DVA Treatment Location	Select from list
DVA Disability Text	

☑ Consent to Bulk Bill Claim

Medicare Online

Medical Provider	Dr Barbara HOFFMAN
Service Location	OP · Adelaide Rooms
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☑ Consent to Bulk Bill Claim