

Assign a Patient Entitlement to Cases

Last Modified on 18/10/2024 1:30 pm ACDT

Assigning Entitlement Category to Case Category

To assign an Entitlement to Cases, please make sure the following requirements should be configured. It is required to have account permissions to access admin settings.

- Entitlement Category (Admin > Entitlement Category)
- Case Category (Admin > Case)

From Case Category, select an existing Entitlement Category

Case Categories

Dashboard / Administration / Case

Case Categories

Search...

Q

Name	Category Type	Enabled
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New

Existing Entitlement Categories can be selected from Case Categories

Case Category

Name*

Testing Case Category

Category Type

Generic

☐ Enabled

Checklist

Select from list

Case Worker Assignment

Directly to Case

Associated Assessment Name

Select from list

☐ Expect Daily Events

Entitlement Category

Select from list

Create Case Category

Cancel

Mental Health

Testing Health

A Case Category can have at least one Entitlement Category.

Assigning Cases to Patients

After the the configuration of Case and Entitlement Categories, An entitlement can be created or assigned to a patient automatically. This automation process checks for the existing Entitlements of a patient.

Upon creation of a patient-case, the system works as follows:

- An automated checking of patient entitlements. If there are available/assigned Entitlement to a patient, the system will display a drop-down field of entitlement list.

- If no Entitlement chosen upon creation of a new Case, the system will create a new Entitlement to the patient. (The new Entitlement will be based from the Entitlement Category defaults assigned from Case Category).
- The system will check and will not display any expired or archived Patient Entitlements.
- This will only work if there are only assigned Entitlement Category on Case Category. (See above for configuration)

Entitlements are available for this Case Category. If no entitlement is selected, a new entitlement will be automatically created for the patient.

New Case

Case Category

Test Case Category

Location*

Adelaide Clinic

Reference

Case Worker

Select a provider

Entitlement

Select from list

Start

Testing Health, Start Date: 2024-07-05

Testing Health, Start Date: 2024-07-05

Testing Health, Start Date: 2024-07-05

Testing Health, Start Date: 2024-07-05

Testing Health, Start Date: 2024-07-05

Testing Health, Start Date: 2024-07-05, Automated Case-Based Generation

Testing Health, Start Date: 2024-07-05, Generated from Case Creation

Testing Health, Start Date: 2024-07-05, Generated from Case Creation

Open

Cancel

Sample display of a selected Case Category with assigned Entitlement Category (Patient-Case)