

## 7.2.0 Release Notes

Last Modified on 28/04/2025 10:50 am ACST

### About this Release

In each release there may be new features and functions that require one or all of the following:

- Purchase of a module to access
- User Training
- Specific process to be used to ensure the correct functioning

Please read the release notes and the corresponding manual pages to ensure that you understand the changes being made, what module they are associated with, and how they impact your business processes.

If you have any questions about anything in a release, please contact support either by phone or through a Redmine ticket.

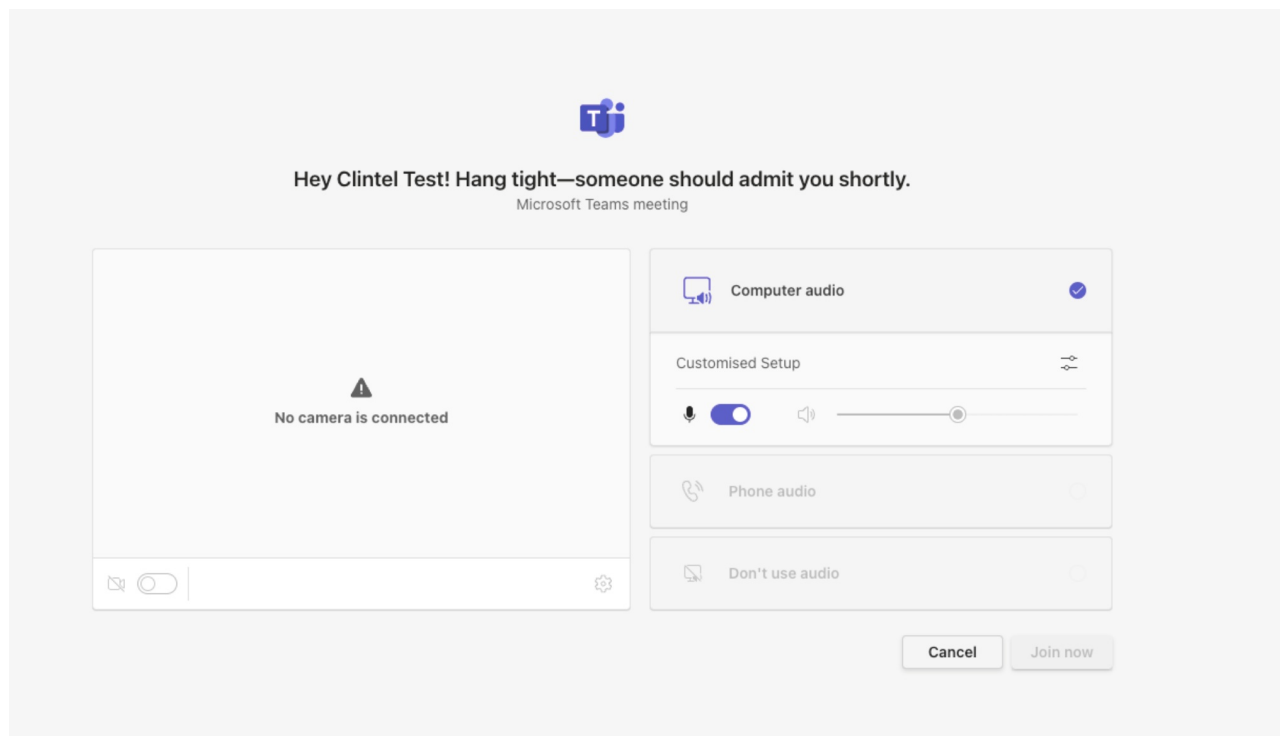
## Release Notes for CareRight 7.2.0

### Major Features

#### Telehealth via Microsoft Teams

Main article: [Telehealth with Microsoft Teams](#)

Joining the telehealth capabilities via CoviU, CareRight now supports telehealth via Microsoft Teams.



### Enhancements

**Admin > Guarantors now have links to provider portals**

For new CareRight installations, a number of contact details and links for claiming are prepopulated in the product. When performing an OEC for a fund that does not fully support an eclipse service, it's now one click to access the provider portal for that fund.

Claiming	
Inpatient Rate	<a href="#">AHSA</a>
Outpatient Rate	<a href="#">AHSA</a>
Minimum Benefit Rate	<a href="#">Minimum Benefit Rate</a>
Claiming Method	Paper Based
Claiming Portal URL	<a href="https://australianunity.com.au/providerportal">https://australianunity.com.au/providerportal</a>
Day Hospital IHC claiming	Paper Claiming
Other IHC claiming	Paper Claiming
Default Grouper Version	
All services are taxable supplies	No
Default Fund Payee ID (IMC)	
Default Hospital Claim Type	
Default Hospital Consent	
Medicare Participant	AUF - Australian Unity Health Limited
ECLIPSE Services	<ul style="list-style-type: none"><li>• In Hospital Claim</li><li>• In Patient Medical Claim - Agreements</li><li>• In Patient Medical Claim - Billing Agents</li><li>• In Patient Medical Claim - Patient Claims</li><li>• In Patient Medical Claim - Schemes</li><li>• Online Eligibility Check</li><li>• Online Eligibility Check - Fund</li><li>• Online Eligibility Check - Overseas</li><li>• Overseas Claim - Agreements</li><li>• Overseas Claim - Billing Agents</li><li>• Overseas Claim - Patient Claims</li><li>• Overseas Claim - Schemes</li></ul>

Additionally, administrators will see an informative notification where a health fund is set up for IHC claiming, but has not been linked to a medicare participant:

 **Guarantor Setup: ACA Health Benefits Fund**  
Health Fund is setup for IHC claiming but not linked to medicare participant  
[More](#)

## Defects & minor enhancements

- IHC Claim - Invoice - Line item - Can't find claim contract for prothesis - Improve error messages
- Handle malformed PIT lab results
- Fix saml login issue for new users
- Support Bundle when the user banked the today's transaction with the back-dated date
- Fix Provider's picture isn't displayed on the online booking page
- Appointment Delete option as last option
- Changing Send To from Print to Email on saved draft correspondence creates Support Bundle
- Clinical note attachments UX improved
- Fix regression with note\_id references
- Built in fields for Contacts added
- Fix issue with scheduled attachment moving for customers without S3 configuration

# Release Notes for CareRight 7.2.1

## Enhancements

### Consent to Bulk Bill

Where a clinic is operating via telehealth and managing consent online; our [DB4 / DB4E Assignment of benefit \(digital signature\)](#) now allows you to **ensure consent is on file before making a claim**.

Unbatched Invoices

Dashboard / Locations / Adelaide Surgical Clinic / Batch Claims / Adelaide Surgical Clinic Batches

Online Invoices

	Inv Guarantor	Medical Provider	Inv Count
<input checked="" type="checkbox"/>	Medicare	Dr Inge DILLON	1
<input checked="" type="checkbox"/>	Medicare	Dr Darlene HALL	1

Batches will only be created for doctors selected.

Create Batch Claims

Requires Consent


Search...

Invoice Number	Invoice Date	Medical Provider	Patient	Amount
677	18/10/2024	Dr Barbara HOFFMAN	Miss Beverly MORGAN	\$141.85

HSP e-Claims

Inv Guarantor	Location Name	Site ID	Inv Count
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Where a patient cannot complete this electronically, but you have records on file; the specific invoice can be marked as ready for claiming.

 Miss Beverly MORGAN
 [My Health Record](#)
[NOTICE](#)
[Health and disability](#)
[Mailhog](#)
[Pricing](#)
[Search Google](#)

Note

### Medicare Online

Medical Provider

Dr Barbara HOFFMAN

Service Location

DVA Treatment Location

Select from list

DVA Disability Text

☒ Consent to Bulk Bill Claim

### Administration

Form number

Invoice Other Reference

Batch number

Extra Code 1

Select from list

Extra Code 2

Select from list

Extra Code 3

Select from list

Extra Code 4

Select from list

Update Invoice

Cancel

## Release Notes for CareRight 7.2.2

### Defects & minor enhancements

- Fix issue with very long exception messages from PDF rendering component not storing in the database.
- Customer specific: Rename lookup table
- Customer specific: Fix automation around using archived entitlement
- Customer specific: Fix fields after assessment approved to be visible
- Fix rendering issue with Deposit Details on banking (Part 1 of 2)
- Fix SAML authentication issue when merging users and email case differs (ie [example@example.com](mailto:example@example.com) vs [Example@example.com](mailto:Example@example.com))
- Admin > Groups > Fix UX
- Fix rendering issue with Deposit Details on banking (Part 2 of 2)

## Release Notes for CareRight 7.2.3

## Defects & minor enhancements

- Customer specific: Increase test coverage for billing wizard
- Fix ePrescribing - failure to display errors - ensure array for send prescription partial
- Add send\_email trigger script method.
- Fix minor bug with Admin > Message types > Show
- Add find\_alert, create\_alert methods to mirror find\_notice, create\_notice to trigger scripts.
- Admin > Correspondence > Message Type - Ensure email templates have a code editor loaded
- TSMS Reporting - Add support for reporting 'self funded' rather than 'unknown' for principle source of funding.
- S3 cloud storage - fix error with background jobs when not configured.
- Add move\_workflow function to trigger scripts; to allow patient portal assessments answers to progress workflow
- Add a system user account for anonymous responses to patient portal assessments for auditing purposes
- Improve trigger script share\_assessment\_to\_patient to allow the same assessment to be shared by multiple channels
- Remove ERX Medicare expiry validation prior to sending prescription
- Calendar view > Legacy layout > System displays username/email not user display name; which is a confusing UX
- Ensure upload of PDF to MHR creates correspondence snapshot
- Fix issue with provider who isn't billing provider on billable appointment
- Further improvements around removing a record from VAED submission behaviour

## Release Notes for CareRight 7.2.4

### Providers > Provider Dashboard and locked down access



**Experimental feature: This is not generally available to all customers at this time, and is subject to further revision.**

For customers where providers operate with a limited subset of patients; ie as a third party contracted clinician; CareRight now supports a specific **Provider Dashboard** experience.

Where a provider is granted a new permission; **view\_own\_patients**; access to that patient record is only granted where there is a direct relationship via:

- Primary Provider is the logged in clinician or
- There is a case where logged in clinician is a case worker or
- There is an appointment with the logged in clinician

A more limited subset of links and options is presented to providers when logged in in this mode.

This feature is likely to further evolve, adding additional accesses (ie: Programs, Admission or Task based relationships) and is not recommended for general use.

### Receipt Number Generation



**Core architecture change**

For a number of years, CareRight maintained feature parity with its predecessor product, *The Specialist*. A key component was the use of **Counter Sets**, which were used for the generation of various database identifiers in that legacy system.

Modern relational database systems provide the concept of **sequences** which fulfill the same purpose; built in as a core database concept.

We have migrated the **Receipt, Refund** and **Invoice behaviours** within the system to rely on this core database concept. As this is a low level, fundamental architectural change as this becomes available we will establish with you a pre and post go live monitoring plan to detect any issues.

### Defects & minor enhancements

- Workflow: Add a sort priority of stage name to take precedence over sort by oldest.
- Improve migration for Hospital customers to hide FIM, SNAP by default on existing admission categories
- Healthlink - fix issue with referral letter CC to non professional contacts.
- Healthlink - fix issue when sending referral letter via healthlink with an incomplete provider setup
- Fix issue with combined payment and printing of receipt when multiple patients/invoices are in one receipt.
- Correct query logic on legacy SQL Server instances to identify cloud migration candidates for attachments
- Admin > Correspondence > Attachments > Ensure attachment is added to the current approved version(s) in all cases
- Admin > Correspondence > Template versions - Force usage of current approved version in all cases
- Data Migration Tooling - remove legacy MedicareRliRecord, LineAllocationLog, ProblemSuggestion cleanup behaviours.
- Fix whitelist of redirect URLs to avoid downgrading from HTTPS to HTTP in some circumstances.
- Banking > Fix crash when no transaction types are configured for certain categories
- Transaction Means > Mark "Eftpos (Credit)" as "Eftpos"; not "Card"
- Receipts > Fix display for combined payment across multiple invoices/patients
- Workflow > Allow a workflow\_manager to archive at any point
- Pictures > Cloud Migration > Tolerate malformed images when thumbnailing
- Assessment Elements > Item Picker > Option to hide discontinued items
  - Provider only dashboard - Fix unbatched\_invoices scope issue
- Appointment > Edit > Assistance picker - Limit to a maximum of 1000 professional contacts.
  - Where the appointment type is **Enabled for Theatre**; show only **Specialists or Surgeons** for theatre assistance.
  - Customers are encouraged to review their professional category classifications are correct where the Careright Theatre module is in use.

## Release Notes for CareRight 7.2.5

### Defects & minor enhancements

- Optional configuration to enable/disable patient account select on events
- Minor fixes to lock down provider dashboards further - cases

## Release Notes for CareRight 7.2.6

### Defects & minor enhancements

- Admin > Users > UX improvements for provider/staff member/user pages to more easily understand which items are linked to each other.
- Minor fixes to lock down provider dashboards further - batch claims

## Release Notes for CareRight 7.2.7

### Defects & minor enhancements

- Allow healthlink messages to default to patient location (incoming)
- Backport filename display on documents tab
- Allow deletion of admin task types when unused
- Improve calendar lockdown for provider dashboard

## Release Notes for CareRight 7.2.8

### SAML Authentication > User locator strategies and post authentication strategies

As Microsoft Entra defaults to a *NameID* strategy of Persistent; but presents different NameIDs across configured applications; this often presents issues with UAT vs production credentials.

To eliminate this issue, we have enabled a configurable Object Identifier based authentication method; which is more stable.

## Release Notes for CareRight 7.2.9

### Defects & minor enhancements

- Fix rate limit issue on merge SAML users
- Datasets > Invoices > Add public attributes for bulk billing consent
- Branding Settings > Show uploaded assets

## Release Notes for CareRight 7.2.10

### Defects & minor enhancements

- Fix new cases to use exceptions and better rollback handling
- Improved debugging tools for ENV variables
- Fix cleanup of expired telehealth links

## Release Notes for CareRight 7.2.11

## Defects & minor enhancements

- Datasets - add provider *user* email

## Release Notes for CareRight 7.2.12

### Defects & minor enhancements

- Fix system admin navigation referencing postcodes link
- Add indexes to workflow tables
- Change workflow authorisation to be more efficient
- Online enquiry/bookings - marketing consent now configurable
- Unmatched documents - shows filename
- Email configuration - can read from ENV or setup
- Fix issue with signature component on mobile when window resizes and content clears

## Release Notes for CareRight 7.2.13

### Receipt Number, other number Generation



#### Core architecture change

For a number of years, CareRight maintained feature parity with its predecessor product, *The Specialist*. A key component was the use of **Counter Sets**, which were used for the generation of various database identifiers in that legacy system.

Modern relational database systems provide the concept of **sequences** which fulfill the same purpose; built in as a core database concept.

We have migrated the **Receipt, Refund** and **Invoice behaviours** within the system to rely on this core database concept. As this is a low level, fundamental architectural change as this becomes available we will establish with you a pre and post go live monitoring plan to detect any issues.

### Defects & minor enhancements

- Provider Directory - Improve handling of bad data from Healthlink
- Fix minor bug with trigger script duplication in admin area
- Fix rendering bug with banking report
- Fix minor issue with searching templates in correspondence on draft letters
- Online Booking - Allow multiple future weeks to be loaded
- Correspondence - Printing errors - Render full detail
- S3 Download - Fix filename with invalid characters issue
- Enquiries - Improper required field validation in patient portal assessments
- Medicare IMC paydown - minor fix for edge case
- Fix appointment telehealth link issue
- Fix issue with document/complete tab
- Ensure clean of patient data removes eventsTask search improvements
- Change to HMDS mapping behaviours when unsupported values sent
- Fix issue with document/complete tab



## Release Notes for CareRight 7.2.14

### Defects & minor enhancements

- Fix crash with preadmission creation/copying
- Fix bug with DBo4 signing
- Fix bug with telehealth tokens
- Fix crash with transaction security policy checking wrong variable
- Fix patient metric field labels on demographics view

## Release Notes for CareRight 7.2.15

### Defects & minor enhancements

- Health Identifiers: Conformance change relating to "Retired" IHIs
- Fix bug with assessments in patient portal and required field errors
- Ensure correspondence pdf generation passes the correct location/provider
- Fix bug with required field behaviours and layering of attributes

## Release Notes for CareRight 7.2.16

### Defects & minor enhancements

- Fix Admission > Display Hidden Fields > Admission FIM Scores are now mandatory, even if 'hide FIM' is ticked.

## Release Notes for CareRight 7.2.17

### Defects & minor enhancements

- Customer specific billing automation tests
- Datasets - fix gap with showing patient primary provider
- Handle malformed dates for user input
- Handle MIMS drug retired but used in repeat prescription
- Performance optimisation in Admin > Calendar settings with 2000+ active users
- Backport changes for Countsets and Line Allocation
- Fix issue with stripe vs telehealth online appointments

## Release Notes for CareRight 7.2.18

### Defects & minor enhancements

- Security fix for <https://nvd.nist.gov/vuln/detail/CVE-2025-25291> and <https://nvd.nist.gov/vuln/detail/CVE-2025-25292>

- Dashboard > Appointments > Optimize and skip security checking of previous/next appointments, as we are only looking for the date
- Disable Patient Account > Account statement printing on unsupported configurations

## Release Notes for CareRight 7.2.19

### Defects & minor enhancements

- Fix pagination for professional contacts
- Add CSV sanitisation library

## Release Notes for CareRight 7.2.20

### Defects & minor enhancements

- Increase appointment assistant picker from 1000 entry limit to 50000 entries.

## Release Notes for CareRight 7.2.21

### Defects & minor enhancements

- Change default settings to 'paranoid' mode for devise.

## Release Notes for CareRight 7.2.22

### Defects & minor enhancements

- Security > Fix inconsistency of location access checks at list view vs individual object view
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