

Using Cases with Appointments, Plans/Entitlements

Last Modified on 18/10/2024 1:39 pm ACDT

Cases are typically the primary "container" for an episode of care, and multiple consultations may occur within the context of managing a patient over time. Often, a case may be closely associated with a plan or entitlement. See [Assign a Patient Entitlement to Cases](#).

When viewing or editing an appointment, CareRight presents the linked **Case**.

If a plan/entitlement is currently associated with that specific case, detail will be shown of the current usage and remaining entitlement:

Appointment # 123456789

MRN*

Client Name*

Appointment type*

Location address

Date*

Start time*

Duration*

Appointment status*

Note

Initiative

000073

MIMOSAA, Blue

C - Initial F2F

CLAYTON
NSW

18/10/2024 Fri

Hour13

Minute30

60

Ready for Billing

Better Access Initiative (Medicare) - 67, Better Access Initiative (Medicare) (1.0/6.0)

Update Appointment

Dr Clinician B GFA

View Patient

Edit Appointment

New Correspondence

Dashboard / Appointments

Appointment

Date

Start Time

Duration

Client

Provider

Location

Session Name

Session Type Category

Status

Condition

Appointment Type

Comments

Created By

18/10/2024

01:30 PM

60

Miss Blue Mimosaa

Clinician B GFA

CLAYTON

test

Consultation

Ready for Billing

Ready for Billing

C - Initial F2F

Better Access Initiative (Medicare) - 67

Better Access Initiative (Medicare)

sarah Clintel, 18/10/2024 12:49 PM (+1030)

Note that by default, the system does **not decrease the remaining entitlements**,based on appointment status.

This requires a **billing wizard** specific to your plans and entitlements to enable automated usage, as invoices and claims are created.