7.3.0 Release Notes

Last Modified on 28/04/2025 10:45 am ACST

About this Release

In each release there may be new features and functions that require one or all of the following:

- · Purchase of a module to access
- · User Training
- · Specific process to be used to ensure the correct functioning

Please read the release notes and the corresponding manual pages to ensure that you understand the changes being made, what module they are associated with, and how they impact your business processes.

If you have any questions about anything in a release, please contact support either by phone or through a Redmine ticket.

Release Notes for CareRight 7.3.0

Major Features

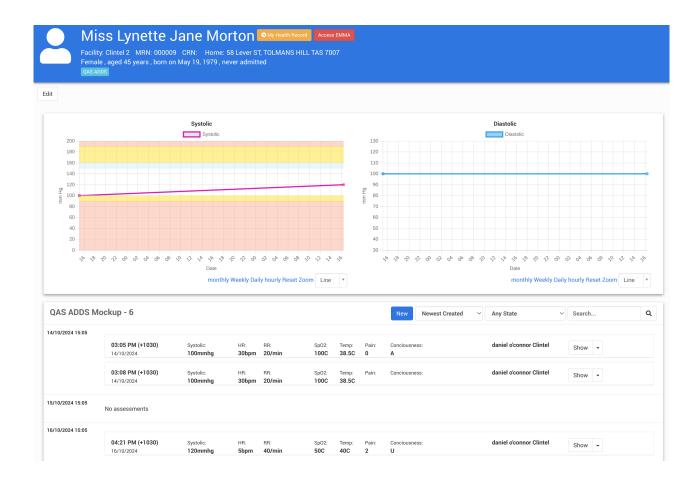
Charts



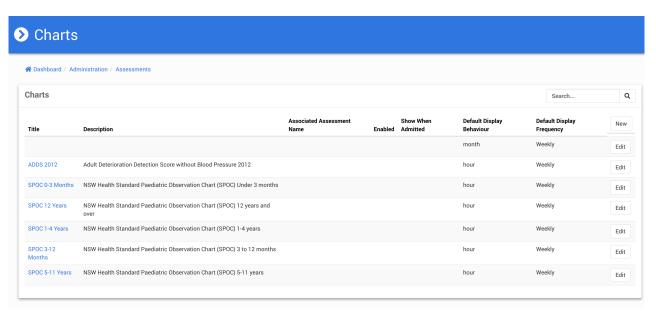
↑ Experimental feature: This is not generally available to all customers at this time, and is subject to further revision.

Main article: Charts

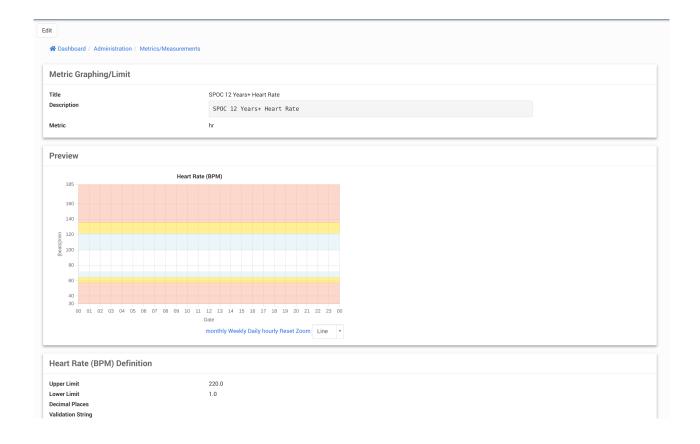
We have extended the core capabilities of our Metrics and Assessments functionality; allowing for a Chart to be created. In the CareRight context, a **Chart** is a series of **Smart Forms/Assessments** that focus on key metrics, and displayed over time.



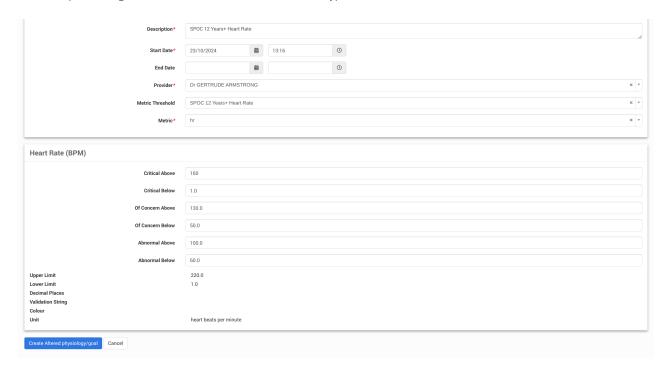
The CareRight system is pre-loaded with a number of **Observation Chart** standards; with the expected ranges for a patient pre-defined per chart.



Example: Configuring a NSW Health Standard Paediatric Observation Chart, 12 years+, Heart Rate criteria; as opposed to a general adult.



CareRight also supports *Altered physiology/goals* within the context of a chart (aka Altered Calling Criteria), as well being able to captured in general for a clinical to describe what is typical.



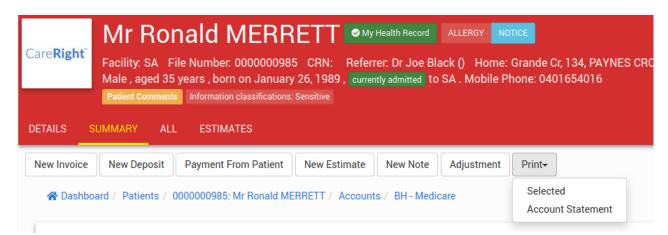
We expect to further evolve this functionality to integrate more deeply with our workflow capabilities and automated scoring. IE; where observations and the guidance of your clinical governance standard recommend a *Clinical Review*; automatically prompting clinical staff to create appropriate Followups, supporting Clinical Notes for any interventions.

Enhancements

Statement of Account

Main article: Account Statement

CareRight now supports at a patient account level, a statement of account.





Mr Ronald MERRETT

STATEMENT

134 Grande Cr PAYNES CROSSING NSW 2325

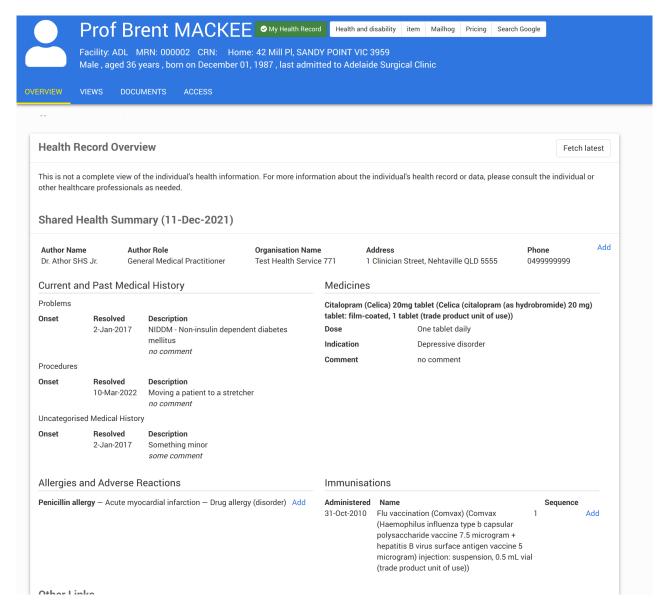
Payable / Paid to: Dr Barbara HOFFMAN - Medicare

Date	Туре	Item No	Description	Charged Paid	
24/01/2024	Invoice	23	1255 BH \$ 37.05 Service date 24/01/2024	\$ 37.05	
25/01/2024	Receipt	23	Batch claim No 202401A0025 from Medicare \$ 41.40 Service date 24/01/2024		\$ 41.40
12/09/2024	Adjustment		3252 BH - 3252 BH - Discount		\$ 5.00
10/10/2024	Invoice	23	1270 BH \$ 37.05 Service date 10/10/2024	\$ 37.05	
22/10/2024	Receipt	23	3239 BH testing dynamic means \$ 50.00 Service date 10/10/2024		\$ 50.00
22/10/2024	Adjustment	23	3257 BH - Write On \$ -12.95 Service date 10/10/2024	\$ 12.95	
22/10/2024	Adjustment	23	3258 BH - Write On \$ -4.35 Service date 24/01/2024	\$ 4.35	
22/10/2024	Adjustment	23	3259 BH - Write On \$ -19.00 Service date 10/10/2024	\$ 19.00	
22/10/2024	Adjustment	23	3260 BH - Write On \$ -8.00 Service date 24/01/2024	\$8.00	
22/10/2024	Receipt	23	3255 BH aaaaaaa \$ 8.00 Service date 24/01/2024		\$ 8.00
22/10/2024	Receipt	23	3238 BH asdfadsfasdf \$ 19.00 Service date 10/10/2024		\$ 19.00
22/10/2024	Receipt		3261 BH another receipt		\$ 2.00
			Balance owing to: Mr Ronald MERRETT		\$ 2.00
			Total outstanding balance		\$ -2.00

Provider No: 2438021W Page 1

controls to add details.

While some information will not map perfectly; this allows you to easily validate information from MHR with the patient and add it to the confirmed record.

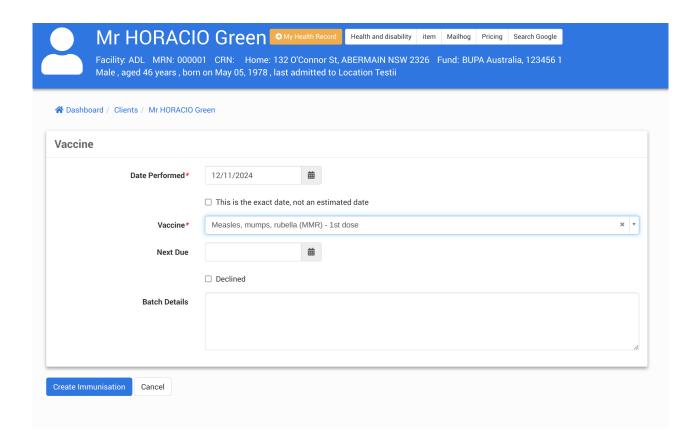


Further enhancements in this area are planned

Immunisations

Main article: Immunisations & Immunisation History

CareRight now supports the immunisation record of an individual.



Discharge Letters > Recent Observations available as replacement variables

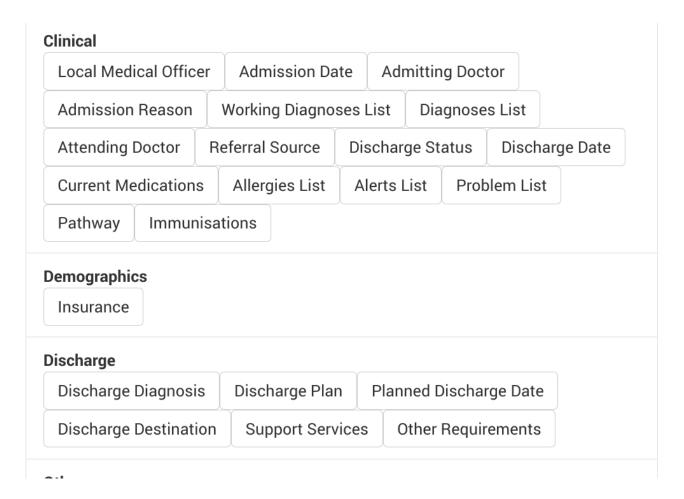
It is now possible to include a series of measurements over time, ie similar to what has been collected in an observation chart.

This allows clinicians to highlight areas of concern.

Clinical Observations						
Recent Observations	Height Ob	t Observations We		leight Observations		
Blood Pressure Observations		BMI Observations		PHQ9 Observations		
Blood Glucose Level Ol	oservations	ns Heart Rate (BPM) Observations				
SpO2 (oxygen saturation	ions Re	ns Respiration rate Observations				
Temperature Observati	ons					
Right eye Spherical lens power measurement required to correct near or						
Left eye Spherical lens power measurement required to correct near or far sight						
Right eye Visual Acuity Observations Left eye Visual Acuity Observations						
Oculus Uterque (both eyes) Visual Acuity Observations						
Right eye Cylinder lens	power meas	surement re	quired	to correct astigmatism		
Left eye Cylinder lens p	ower measu	rement rec	uired to	o correct astigmatism C		
Right eye Axis (orientation) for the cylinder power Observations						
Left eye Axis (orientation) for the cylinder power Observations						
Right eye Near Visual A	Acuity Observ	vations				
Left eye Near Visual Ac	cuity Observa	ations				

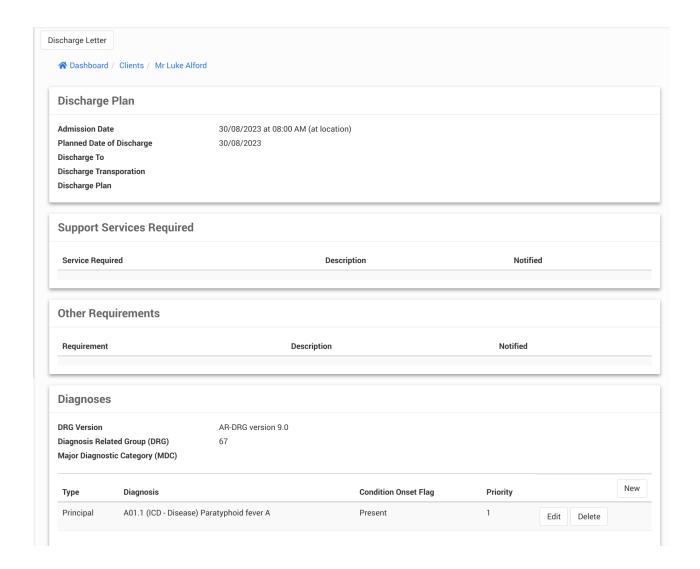
Discharge Letters > More replacement variables

We have improved a number of areas commonly written into discharge letters; with a large number of bug fixes and tweaks.



Discharge Letters > Ability to write letter on discharged admission

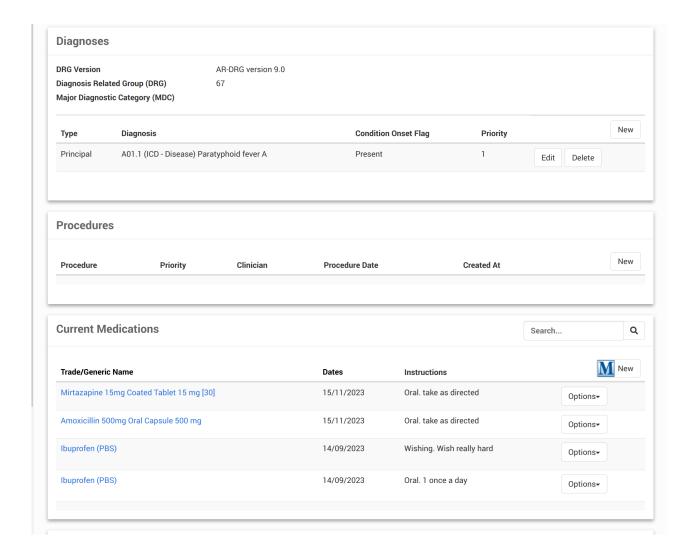
We have relaxed restrictions around when a discharge letter can be written; to be written as a followup activity.



Discharge Plan > Surfaced more information gathered through admission

So that it is clearer and easier to understand what and when events occurred through the admission process; we have brought together the common components that are referenced when writing a discharge letter.

Further product enhancements are planned in this area.



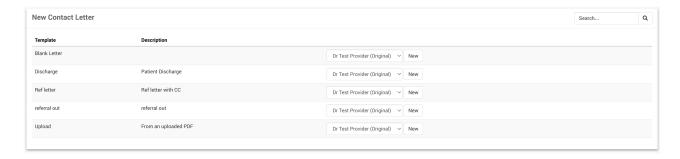
Discharge Letters > Ability to upload PDF

In correspondence, it is now possible to upload a letter in **PDF format** from an external system, assessment or similar.

This small but important change enables two things:

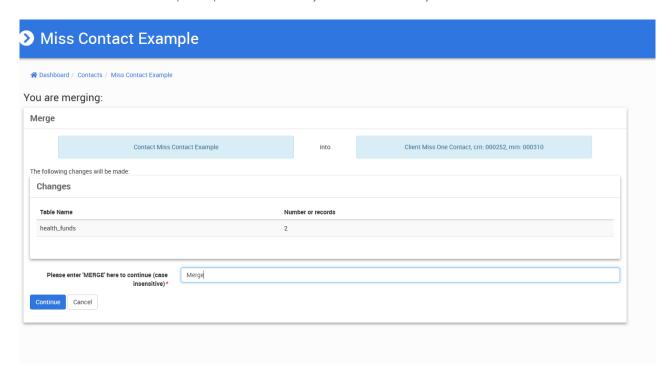
- Results, observations, scans or similar can be shared via secure messaging: where the size limit is 512kb or less
 (healthlink)
- Letters or assessments related to discharging a patient can be generated externally; even from other systems.
 When uploaded as a Referral Discharge Letter; this can be published to My Health Record.

This assists organisations in meeting NSQHS Action 1.18.



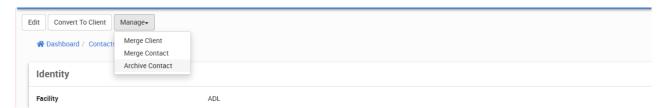
Contacts > Ability to Merge into other Contact, Patients

If an individual has made multiple enquiries and has many contact records; they can be consolidated to one individual.



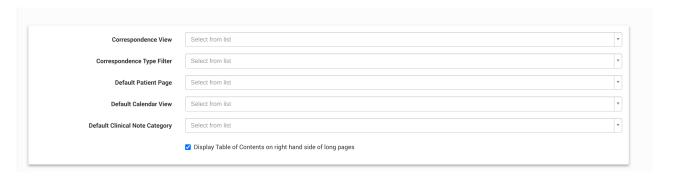
Contacts > Ability to Archive

If a contact from an enquiry is no longer relevant, their details can be archived. They will no longer appear in search result unless "Show inactive records" is selected when searching

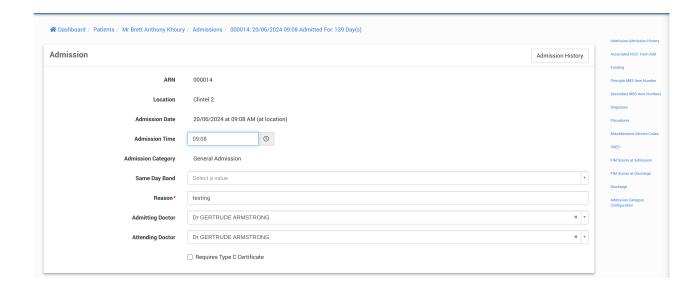


Accessibility and Usability > Dynamic Table of Contents

Via User Profile, a new setting is available.



This enables a faster context sensitive navigation mode; particularly suited for longer assessments, admissions and forms.



Providers > Provider Dashboard and locked down access

↑ Experimental feature: This is not generally available to all customers at this time, and is subject to further revision.

For customers where providers operate with a limited subset of patients; ie as a third party contracted clinician; CareRight now supports a specific Provider Dashboard experience.

Where a provider is granted a new permission; view_own_patients; access to that patient record is only granted where there is a direct relationship via:

- Primary Provider is the logged in clinician or
- There is a case where logged in clinician is a case worker or
- There is an appointment with the logged in clincian

A more limited subset of links and options is presented to providers when logged in in this mode.

This feature is likely to further evolve, adding additional accesses (ie: Programs, Admission or Task based relationships) and is not recommended for general use.

Receipt Number Generation



For a number of years, CareRight maintained feature parity with its predecessor product, The Specialist. A key component was the use of Counter Sets, which were used for the generation of various database identifiers in that legacy system.

Modern relational database systems provide the concept of sequences which fulfill the same purpose; built in as a core database concept.

We have migrated the Receipt, Refund and Invoice behaviours within the system to rely on this core database concept. As this is a low level, fundamental architectural change as this becomes available we will establish with you a pre and post go live monitoring plan to detect any issues.

Defects & minor enhancements

- Regression with default labels: display-align="left" after upgrade of printing component.
- Telehealth Product Default Templates Appointment Cancelled notification with iCalendar attachment

- Fix z-index issue with some popups
- Add ability to archive contacts
- Printing failure: Fix lengths of backtraces
- Fix values not showing up on previous banking reports
- Fix [Fatal Error] healthlink_pdf_1727399969_50546884550440.xsl:1:15: The value following "version" in the XML declaration must be a quoted string edge case
- Fix ePrescribing failure to display errors ensure array for send prescription partial
- Add send_email trigger script method, to mirror send_sms.
- Fix minor bug with Admin > Message types > Show
- Add find_alert, create_alert methods to mirror find_notice, create_notice to trigger scripts.
- Admin > Correspondence > Message Type Ensure email templates have a code editor loaded
- TSMS Reporting Add support for reporting 'self funded' rather than 'unknown' for principle source of funding.
- Add move_workflow function to trigger scripts; to allow patient portal assessments answers to progress workflow
- Add a system user account for anonymous responses to patient portal assessments for auditing purposes
- Improve trigger script share_assessment_to_patient to allow the same assessment to be shared by multiple channels
- Remove ERX Medicare expiry validation prior to sending prescription
- Calendar view > Legacy layout > System displays username/email not user display name; which is a confusing UX
- Ensure upload of PDF to MHR creates correspondence snapshot
- Workflow: Add a sort priority of stage name to take precedence over sort by oldest.
- $\bullet\;$ Fix issue with provider who isn't billing provider on billable appointment
- Further improvements around removing a record from VAED submission behaviour
- Assessments 'Required' field within show_if to be validated only on condition specified
- Improve migration for Hospital customers to hide FIM, SNAP by default on existing admission categories
- Improve product display of radio (button group) controls on small devices in assessment system.
- Healthlink fix issue with referral letter CC to non professional contacts.
- Healthlink fix issue when sending referral letter via healthlink with an incomplete provider setup
- Add versioning to Standard datasets
- Fix issue with combined payment and printing of receipt when multiple patients/invoices are in one receipt.
- Improve migration for Hospital customers to hide FIM, SNAP by default on existing admission categories
- Healthlink fix issue with referral letter CC to non professional contacts.
- $\bullet \ \ \text{Healthlink fix issue when sending referral letter via healthlink with an incomplete provider setup}$
- Correct query logic on legacy SQL Server instances to identify cloud migration candidates for attachments
- Admin > Correspondence > Attachments > Ensure attachment is added to the current approved version(s) in all
 cases
- Admin > Correspondence > Template versions Force usage of current approved version in all cases
- Data Migration Tooling remove legacy MedicareRliRecord, LineAllocationLog, ProblemSuggestion cleanup behaviours.
- Fix whitelist of redirect URLs to avoid downgrading from HTTPS to HTTP in some circumstances.

- Banking > Fix crash when no transaction types are configured for certain categories
- Transaction Means > Mark "Eftpos (Credit)" as "Eftpos"; not "Card"
- Receipts > Fix display for combined payment across multiple invoices/patients
- Workflow > Allow a workflow_manager to archive at any point
- Pictures > Cloud Migration > Tolerate malformed images when thumbnailing
- Assessment Elements > Item Picker > Option to hide discontinued items
 - Provider only dashboard Fix unbatched_invoices scope issue
- Appointment > Edit > Assistance picker Limit to a maximum of 1000 professional contacts.
 - Where the appointment type is Enabled for Theatre; show only Specialists or Surgeons for theatre
 assistance.
 - Customers are encouraged to review their <u>professional category classifications are correct</u> where the Careright Theatre module is in use.

Release Notes for CareRight 7.3.1

SAML Authentication > User locator strategies and post authentication strategies

As Microsoft Entra defaults to a *NameID* strategy of Persistent; but presents different NameIDs across configured applications; this often presents issues with UAT vs production credentials.

To eliminate this issue, we have enabled a configurable Object Identifier based authentication method; which is more stable.

Defects & minor enhancements

- Optional configuration to enable/disable patient account select on events
- Minor fixes to lock down provider dashboards further cases
- Admin > Users > UX improvements for provider/staff member/user pages to more easily understand which items
 are linked to each other.
- Minor fixes to lock down provider dashboards further batch claims
- Allow healthlink messages to default to patient location (incoming)
- Backport filename display on documents tab
- Allow deletion of admin task types when unused
- Improve calendar lockdown for provider dashboard
- Datasets add provider *user* email
- Fix new cases to use exceptions and better rollback handling
- Improved debugging tools for ENV variables
- Fix cleanup of expired telehealth links
- Fix rate limit issue on merge SAML users
- Datasets > Invoices > Add public attributes for bulk billing consent

Release Notes for CareRight 7.3.2

Defects & minor enhancements

- Provider Directory Improve handling of bad data from Healthlink
- Fix minor bug with trigger script duplication in admin area
- Fix rendering bug with banking report
- Fix minor issue with searching templates in correspondence on draft letters
- Change to HMDS mapping behaviours when unsupported values sent
- Fix admin link

Release Notes for CareRight 7.3.3

Defects & minor enhancements

- Online Booking Allow multiple future weeks to be loaded
- Correspondence Printing errors Render full detail
- S3 Download Fix filename with invalid characters issue
- Enquiries Improper required field validation in patient portal assessments
- Medicare IMC paydown minor fix for edge case
- Fix appointment telehealth link issue
- Fix issue with document/complete tab
- Ensure clean of patient data removes events
- Task search improvements
- Fix limit of providers selectable in alerts

Release Notes for CareRight 7.3.4

Defects & minor enhancements

- Fix transaction plicy for viewing own patient receipts
- Patient portal invoice signature capture error fix and enhancements
- Fix patient summary metrics fields label dispaly
- Teams URL generate for rebooking/reschlude appointment issue fixes

Release Notes for CareRight 7.3.5

Defects & minor enhancements

• Fix required field behaviour/sort order customisation on patient portal (person vs patient)

- Ensure provider/location is passed when creating correspondence snapshot
- Fix issue with required fields in patient portal assessments when showing errors
- Search IHI: IRN will be mandatory for a Medicare Card Search.
- Search IHI: If the HI Service finds a unique match to the IHI record with a 'Retired' status, the HI Service will return informational message (#02270), with the IHI details, depending on the configuration.

Release Notes for CareRight 7.3.6

Defects & minor enhancements

• Fix Admission > Display Hidden Fields > Admission FIM Scores are now mandatory, even if 'hide FIM' is ticked.

Release Notes for CareRight 7.3.7

Defects & minor enhancements

- Add av_scanned_at to default_image when seed
- Admissions: Ignore FIM scores unless you set the right care type
- Allow \$0 balance account statement
- Customer specific estimates running as specs
- Fix issue for both online enquiry and appointment
- Improve Bulk Print invoices
- Improve Join Patient => Provider
- Location archiving logic

Release Notes for CareRight 7.3.8

Defects & minor enhancements

- Fix admin > settings > MRN defaults
- Fix issue with appointments detecting type for telehealth
- Handle malformed user input for online booking dates
- Handle MIMS repeat prescription with discontinued drug
- Performance fix in Admin > Calendar Settings with over 2000+ active users
- Fix bug with convert to patient failing to create health fund
- Fix stripe issue with telehealth online bookings
- Fix bug with view of results
- Fix bug with medication management link on new patients

Release Notes for CareRight 7.3.9

Defects & minor enhancements

- Security fix for https://nvd.nist.gov/vuln/detail/CVE-2025-25291 and https://nvd.nist.gov/vuln/detail/CVE-2025-25292
- Document download > Handle the attachment name is nil when encoding
- Trigger wrappers > Appointments > Handle changing status to cancelled better
- Customer specific change to a billing wizard
- Add consent for Upload My Health Record to assessments (patient fields)
- Dashboard > Appointments > Optimize and skip security checking of previous/next appointments, as we are only looking for the date
- Fix escaping of database name in SQL Server specific database migration to set compatibility level

Release Notes for CareRight 7.3.10

Defects & minor enhancements

• Fix class call issue

Release Notes for CareRight 7.3.11

Defects & minor enhancements

- Allow retrospective close of cases
- Add waitlist at location level
- Restrict MHR to ECDHE-RSA-AES256-GCM-SHA384 ECDHE-RSA-AES128-GCM-SHA256
- Customer specific billing wizard changes

Release Notes for CareRight 7.3.12

Defects & minor enhancements

• Backport Appointment Checklists

Release Notes for CareRight 7.3.13

- Fix pagination for professional contacts
- Add CSV sanitisation library to CSV outputs
- Bulk Billing consent forms adjust UI
- Trigger scripts convert attachment to patient document
- Default student SAML authentications to be inactive professional contact

Release Notes for CareRight 7.3.14

Defects & minor enhancements

• Change default settings to 'paranoid' mode for devise.

Release Notes for CareRight 7.3.15 (Unreleased)

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• Security > Fix inconsistency of location access checks at list view vs individual object view