

## 7.4.0 Release Notes

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## About this Release

In each release there may be new features and functions that require one or all of the following:

- Purchase of a module to access
- User Training
- Specific process to be used to ensure the correct functioning

Please read the release notes and the corresponding manual pages to ensure that you understand the changes being made, what module they are associated with, and how they impact your business processes.

If you have any questions about anything in a release, please contact support either by phone or through a Redmine ticket.

## Release Notes for CareRight 7.4.0

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## Major Features

### Charts

 **Experimental feature:** This is not generally available to all customers at this time, and is subject to further revision.

Main article: [Charts](#)

Further improvements, with a focus on fluid charting and performance.

### Postcodes > Source swapped to Australia Post

For a number of years, CareRight utilised VAED supplied postcodes. The primary source is now Australia Post.

Main article: [Postcodes](#)

## Enhancements

### Receipt Number Generation

 **Core architecture change**

For a number of years, CareRight maintained feature parity with its predecessor product, *The Specialist*. A key component was the use of **Counter Sets**, which were used for the generation of various database identifiers in that legacy system.

Modern relational database systems provide the concept of **sequences** which fulfill the same purpose; built in as a core database concept.

We have migrated the **Receipt, Refund** and **Invoice behaviours** within the system to rely on this core database concept. As this is a low level, fundamental architectural change as this becomes available we will establish with you a pre and post go live monitoring plan to detect any issues.

## Providers > Provider Dashboard and locked down access



**Experimental feature: This is not generally available to all customers at this time, and is subject to further revision.**

Main article: [Provider Dashboard \(view own patients\)](#)

For customers where providers operate with a limited subset of patients; ie as a third party contracted clinician; CareRight now supports a specific **Provider Dashboard** experience.

Where a provider is granted a new permission; **view\_own\_patients**; access to that patient record is only granted where there is a direct relationship via:

- Primary Provider is the logged in clinician or
- There is a case where logged in clinician is a case worker or
- There is an appointment with the logged in clinician

A more limited subset of links and options is presented to providers when logged in in this mode.

This feature is likely to further evolve, adding additional accesses (ie: Programs, Admission or Task based relationships) and is not recommended for general use.

## Workflow > Workflow Manager > Ability to archive

CareRight now features a new permission, *Workflow Manager*. With this permission, the ability to transition a workflow to *Archived* is available at any stage.

AAA Test

My Health Record

Health and disability

item

Mailhog

Pricing

Search Google

Entered At

08/11/2024 at 10:55 AM (+1030)

Entered By User

Clintel victor Clintel

History

| Stage           | Date Time                      | Assessment | Entered By User        |
|-----------------|--------------------------------|------------|------------------------|
| Referral Triage | 08/11/2024 at 10:55 AM (+1030) |            | Clintel victor Clintel |

GFA 1.5

stage

mode

post

cli\_cat

group\_\_

Save and continue later

Pending client response

Referral rejected

Decision pending

Referral accepted

Archived

Cancel

## Metrics > Not Assessed

Support for marking a metric *required*, but additionally *not assessed* is available. To upgrade your assessments, this requires a new version.

Dashboard / Clients / Mr John Done

METRICS TESTING Mix Required accessed

Required fields marked with \*

Weight\*

kg

Assessed

Height

cm

Not assessed

Blood Pressure:\*

mm Hg

mm Hg

Not assessed

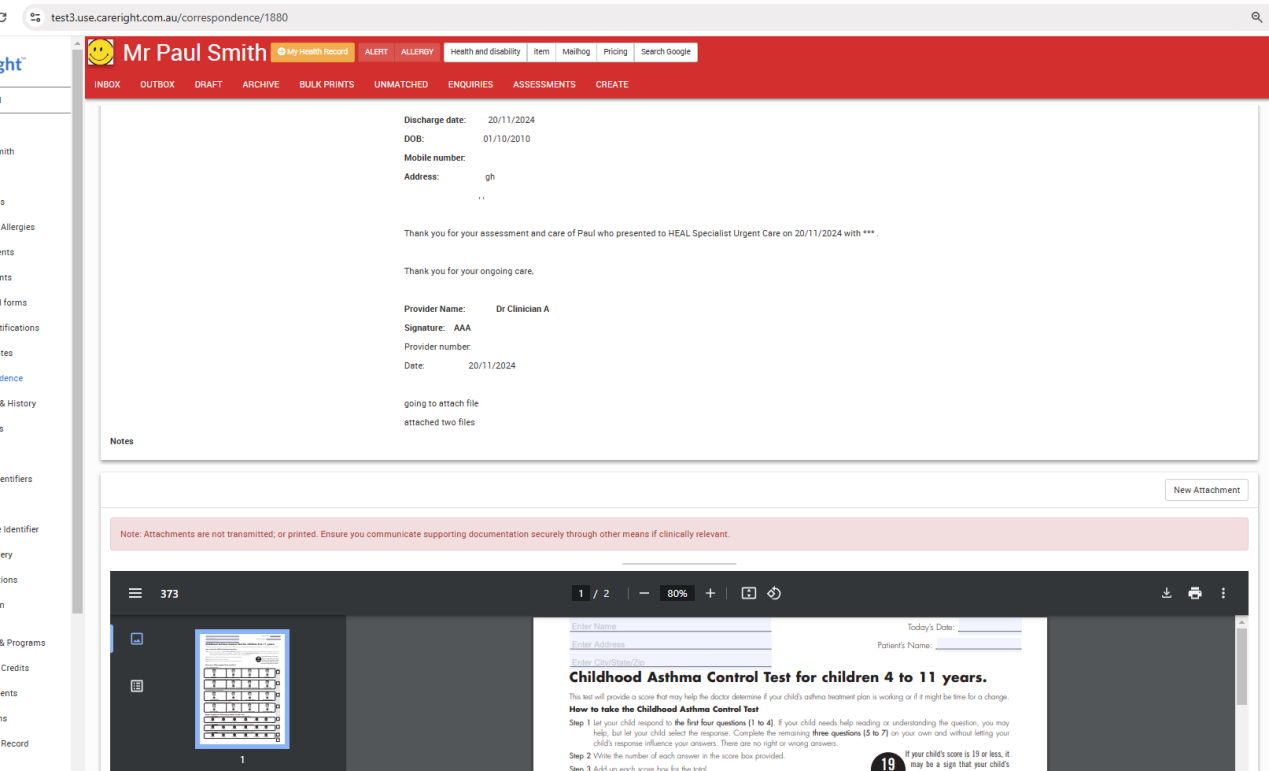
Approve

Save

Save and continue later

Correspondence > Show > When rendering a letter, render the attachments associated

In some areas of the product, when viewing *correspondence relating to a previously sent letter*, the full details of the letter was not visible. We have adjusted these views to be consistent across viewing both Letters and Correspondence



Clinical Notes > Improve pagination controls

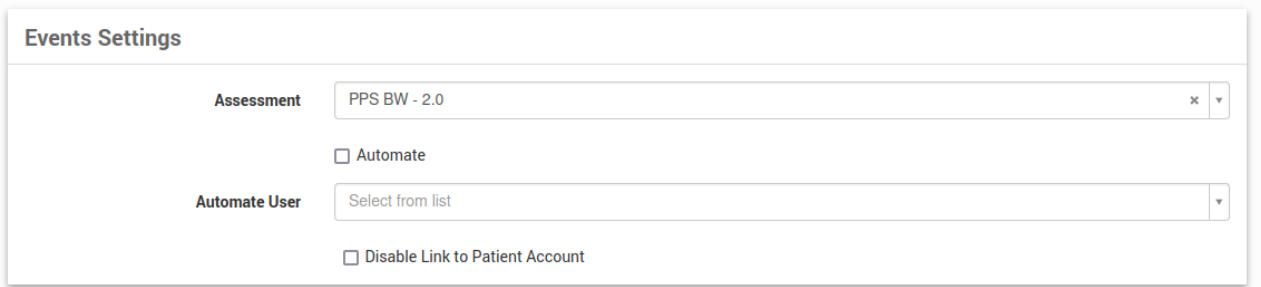
We have expanded the default number of clinical notes shown to be 100, with the pagination controls shown at the top and bottom of lists.

This caters for hospital/longer admissions with an ongoing clinical note history.

Forms > On screen submit buttons

For areas of the application with very long forms, the *submit button* of forms is now on screen.

Admin > Event settings > Ability to hide patient account selection controls



Correspondence > Letter Generation > Support for Scalable Vector Graphic (SVG) images

Main article: [Replacing the Default Letterhead](#)

CareRight now better supports [SVG](#) in correspondence rendering. This enables your design team to create extremely sharp letterheads, logos and similar for use within the CareRight product; while minimising the size of generated PDF output - important for certain secure messaging providers or upload to My Health Record.

*Example: The Ghostscript Tiger test case as an SVG element.*



OR Dr Test Provider 1234567X

### Assessments > Item Picker > Remove Discontinued Items from Item Picker

We have improved the item picker control in the assessment builder

**item\_picker**

Name

e69906930611980\_item\_picker

Position

2

Title:

☐ Required

☒ Show In Reports

Item Types:

All

Do not Include Discontinued Items:

True

### SAML Authentication > User locator strategies and post authentication strategies

As Microsoft Entra defaults to a *NameID* strategy of Persistent; but presents different NameIDs across configured applications; this often presents issues with UAT vs production credentials.

To eliminate this issue, we have enabled a configurable Object Identifier based authentication method; which is more stable.

### Professional Contacts > Require contact\_editor role

Previously, the system supported both 'admin role' and 'contact editor role'.

We have now reduced the editing of professional contacts to 'contact editor'

## Healthlink > Move HLK Core values out of EDI field

We have introduced distinct modelling for the EDI vs HLK Core identifiers.

|                          |                  |                   |                      |                |
|--------------------------|------------------|-------------------|----------------------|----------------|
| Dr Laurencia Villalba    |                  | Vascular surgeon  | Vascular Care Centre | Wollongong NSW |
| Title                    | Dr               | Organisation      | Vascular Care Centre | Select         |
| First Name               | Laurencia        | Address           | 104/51 Crown Street  |                |
| Family Name              | Villalba         |                   | Wollongong NSW 2500  |                |
| Specialty                | Vascular surgeon | Connectivity Type | Secure Message       |                |
| Medicare Provider Num... | 2710456A         |                   |                      |                |
| HLK_Core                 | 192551-1         |                   |                      |                |
| HLK_Core                 | 57687            |                   |                      |                |
| EDI                      | vasculcc         |                   |                      |                |

## Online Enquiries > Optionally disable text area

Now available via a setting under Admin > Correspondence > Enquiry Categories

### Enquiry Category

|   |                   |
|---|-------------------|
| Name *  | Admission Enquiry |
| Associated Assessment Name  | Select from list  |
| <input checked="" type="checkbox"/> Exclude text input for online enquiries |                   |
| <input checked="" type="checkbox"/> Is Online Enquiry                       |                   |
| <input checked="" type="checkbox"/> Enabled                                 |                   |

Update Enquiry categoryCancel

## Online Booking > Configuration for how many weeks of booking slots are shown

### Online Booking Setup

|   |   |
|---|---|
| Default Online Booking Status                                     | Requested   |
| Online Booking Status After Payment                               | Select from list  |
| Appointment types configured?                                     | Yes   |
| Privacy Policy URL  | https://www.privacypolicies.com/blog/privacy-policy-template/ |
| Online Booking User   | Miss System Administrator                                     |
| Max Loading weeks for online booking                              | 50  |
| <input checked="" type="checkbox"/> Disable existing patient form |   |

## Defects & minor enhancements

- Regression with default labels: display-align="left" after upgrade of printing component.
- Telehealth - Product Default Templates - Appointment Cancelled notification with iCalendar attachment
- Fix z-index issue with some popups
- Appointments > Edit > Theatre > Now limited to up to 1000 assistant contacts; who are either a surgeon or specialist.
- Add ability to archive contacts

- Printing failure: Fix lengths of backtraces
- Fix values not showing up on previous banking reports
- Fix [Fatal Error] healthlink\_pdf\_1727399969\_50546884550440.xml:1:15: The value following "version" in the XML declaration must be a quoted string edge case
- Fix ePrescribing - failure to display errors - ensure array for send prescription partial
- Add send\_email trigger script method, to mirror send\_sms.
- Fix minor bug with Admin > Message types > Show
- Add find\_alert, create\_alert methods to mirror find\_notice, create\_notice to trigger scripts.
- Admin > Correspondence > Message Type - Ensure email templates have a code editor loaded
- TSMS Reporting - Add support for reporting 'self funded' rather than 'unknown' for principle source of funding.
- Add move\_workflow function to trigger scripts; to allow patient portal assessments answers to progress workflow
- Add a system user account for anonymous responses to patient portal assessments for auditing purposes
- Improve trigger script share\_assessment\_to\_patient to allow the same assessment to be shared by multiple channels
- Remove ERX Medicare expiry validation prior to sending prescription
- Calendar view > Legacy layout > System displays username/email not user display name; which is a confusing UX
- Ensure upload of PDF to MHR creates correspondence snapshot
- Correspondence > Message Types > Template Override - numerous bug fixes to ensure current version used.
- Workflow: Add a sort priority of stage name to take precedence over sort by oldest.
- Fix issue with provider who isn't billing provider on billable appointment
- Further improvements around removing a record from VAED submission behaviour
- Assessments - 'Required' field within show\_if to be validated only on condition specified
- Improve migration for Hospital customers to hide FIM, SNAP by default on existing admission categories
- Improve product display of radio (button group) controls on small devices in assessment system.
- Healthlink - fix issue with referral letter CC to non professional contacts.
- Healthlink - fix issue when sending referral letter via healthlink with an incomplete provider setup
- Add versioning to Standard datasets
- Assessment Elements > Item Picker > Option to hide discontinued items
- Fix issue with combined payment and printing of receipt when multiple patients/invoices are in one receipt.
- Visual regression: Inline form primary buttons
- Admin > Message Types > Search function in Archived Tab of Message Type doesn't work
- Assessments > Edit > Saved assessment being subsequently edited does not load suburb/postcode
- Provider only dashboard - Fix unbatched\_invoices scope issue
- Datasets - add provider *user* email
- Fix new cases to use exceptions and better rollback handling
- Improved debugging tools for ENV variables
- Fix cleanup of expired telehealth links
- Fix rate limit issue on merge SAML users
- Datasets > Invoices > Add public attributes for bulk billing consent



- Branding Settings > Show uploaded assets Datasets - add provider *user* email
- Invoice - Payment report showing wrong link in some circumstances.
- Metrics > Level of Consciousness added as system default
- Marketing Consent - Ability to disable fields where not used.
- Signature controls - bulk billing - fix issues due to canvas reset on resize
- Admin > Workflow > Duplicate - fails to save if certain permissions are wrong; in a very uninformative way
- HL7 correspondence messages - incoming messages default to patient locations, and can be overridden on matching correspondence.
- PDF generation - Improve options to minimize file size
- Provider Directory - Improve handling of bad data from Healthlink
- Change to HMDS mapping behaviours when unsupported values sent
- Fix minor bug in Type C admission claiming behaviour

## Release Notes for CareRight 7.4.1

### Defects & minor enhancements

- Tasks - Filter by patient
- Fix issue with merge form urls
- Fix default message template labels
- Fix pathology lab labels

## Release Notes for CareRight 7.4.2

### Defects & minor enhancements

- Fix issue with document/complete tab

## Release Notes for CareRight 7.4.3

### Defects & minor enhancements

- Fix crash in preadmissions copying
- Fix bug in transaction policy for viewing own patient receipts
- Fix root appointment without teams links then the rebooking one will ...
- fix patient metric field label

## Release Notes for CareRight 7.4.4

- Fix required field behaviour/sort order customisation on patient portal (person vs patient)
- Ensure provider/location is passed when creating correspondence snapshot
- Fix issue with required fields in patient portal assessments when showing errors
- Search IHI: IRN will be mandatory for a Medicare Card Search.
- Search IHI: If the HI Service finds a unique match to the IHI record with a 'Retired' status, the HI Service will return informational message (#02270), with the IHI details, depending on the configuration.

## Release Notes for CareRight 7.4.5

### Defects & minor enhancements

- Fix Admission > Display Hidden Fields > Admission FIM Scores are now mandatory, even if 'hide FIM' is ticked.

## Release Notes for CareRight 7.4.6

### Defects & minor enhancements

- Fix "Your reports" scope

## Release Notes for CareRight 7.4.7

### Defects & minor enhancements

- Convert dataset adjustments to views

## Release Notes for CareRight 7.4.8

### Defects & minor enhancements

- Datasets - fix gap with showing patient primary provider
- Cases and Programs reporting improvements

## Release Notes for CareRight 7.4.9

### Defects & minor enhancements

- Allow \$0 balance account statement
- Location > Can delete permissions now check if appointments are in the past before blocking archival/deletion.
- Backport change to Line Allocation Log counters
- Correct an issue with before edit behaviour in online enquiry based assessments
- Support bulk print of invoices in the background, for performance.
- Fix issue with default image not being marked as safe on initial deploy
- Admin > Calendar Options > Performance improvement loading users

- Fix bug with telehealth appointment editing not detecting when a normal appointment becomes telehealth
- Handle malformed user input for date in online booking better

## Release Notes for CareRight 7.4.10

### Defects & minor enhancements

- Fix AV scanning when creating letters via trigger scripts

## Release Notes for CareRight 7.4.11

### Defects & minor enhancements

- Fix bug after stripe payment confirmation for telehealth link generation

## Release Notes for CareRight 7.4.12

### Defects & minor enhancements

- Fix redirect after claim generation for overnight admission thelma customers (non Express IHC)
- Fix minor admin settings UI bug

## Release Notes for CareRight 7.4.13

### Defects & minor enhancements

- Fix admin > settings > MRN defaults
- Handle MIMS repeat prescription with discontinued drug
- Fix bug with convert to patient failing to create health fund
- Fix bug with view of results

## Release Notes for CareRight 7.4.14

### Defects & minor enhancements

- Fix delete assessment merge forms attachment checks
- Handle the attachment name is nil when encode
- Fix Online Booking load more slots issue
- Fix render issue with currency formatter

## Release Notes for CareRight 7.4.15

### Defects & minor enhancements

- Security fix for <https://nvd.nist.gov/vuln/detail/CVE-2025-25291> and <https://nvd.nist.gov/vuln/detail/CVE-2025-25292>
- Trigger wrappers > Appointments > Handle changing status to cancelled better

- Customer specific change to a billing wizard
- Add consent for Upload My Health Record to assessments (patient fields)
- Dashboard > Appointments > Optimize and skip security checking of previous/next appointments, as we are only looking for the date
- Fix escaping of database name in SQL Server specific database migration to set compatibility level
- Avoid crash on unexpected medicare response status
- Avoid crash on printing error
- Disable Patient Account > Account statement printing on unsupported configurations

## Release Notes for CareRight 7.4.16

### Defects & minor enhancements

- Fix minor bug with trigger script based PDF attachment rendering
- Fix online booking "No appointments available" message

## Release Notes for CareRight 7.4.17

### Defects & minor enhancements

- Fix bug with online booking 'mobile phone notes' behaviour when fields enabled

## Release Notes for CareRight 7.4.18

### Defects & minor enhancements

- Assessment list, improve performance

## Release Notes for CareRight 7.4.19

### Defects & minor enhancements

- Allow retrospective close of cases
- Add various phone notes fields to acceptable list
- Add waitlist at location level
- Restrict MHR to ECDHE-RSA-AES256-GCM-SHA384 ECDHE-RSA-AES128-GCM-SHA256
- If given an appointment where can\_validate? is false, calendar\_session\_type may be nil
- Fix class call issue
- Customer specific billing wizard changes

## Release Notes for CareRight 7.4.20

### **Defects & minor enhancements**

- Fix bug comparing admissions with a missing date field
- Fix pagination for professional contacts
- Patient > Admissions > Show admission category
- Add tooltip to "currently admitted", showing category
- Swap student SAML authentications to be inactive professional contacts
- Adjust bulk billing consent UI
- Fix minor bug in stripe error handling
- Adopt CSV sanitisation library
- Fix allocation to ignore reversed items
- Add trigger script capability for attachment conversion to patient documents
- Fix bulk bill override not showing on item

## **Release Notes for CareRight 7.4.21**

### **Defects & minor enhancements**

- Change default settings to 'paranoid' mode for devise.
- Increase limits for professional contact selection on appointments to 50,000 despite performance impact
- Support Online Enquiry redirection configuration
- Fix SQL Server compatibility migration/database name escaping

## **Release Notes for CareRight 7.4.22**

**Dashboard > Show Group Tasks**

Dashboard

| Count | Name                | Stage  | Oldest   |       |
|-------|---------------------|--------|----------|-------|
| 2     | Testing CR Workflow | Triage | 4 months | Start |

My Tasks

| Task Type  | Location                                 | Author        | Assigned To   | Patient/Contact                     |
|--|--|---------------|---------------|-------------------------------------|
| Allied health  |  | sarah Clintel | sarah Clintel | <a href="#">Dr Bob Smith</a>        |
| Allied health  |  | sarah Clintel | sarah Clintel | <a href="#">Dr Roberto Smith</a>    |
| Allied health  |  | sarah Clintel | sarah Clintel | <a href="#">Miss Marget Morgan</a>  |
| 001. The task assign to anybody who will need to go in for an examination at hospital. New The task assign to anybody who will need to go in for an examination at hospital. |  | sarah Clintel | sarah Clintel | <a href="#">Miss Jane Hopper</a>    |
| Manage MHR   | <a href="#">Adelaide Surgical Clinic</a> | sarah Clintel | sarah Clintel | <a href="#">Miss Beverly Morgan</a> |

Group Task

| Assignment Group Name          | Tasks Count |       |
|--------------------------------|-------------|-------|
| No Group                       | 23          | Start |
| Healthsolve CMS Administration | 43          | Start |
| HD Test Group                  | 4           | Start |

Defects & minor enhancements

- Admin > System images > Show size
- Assessments > Stacked Layout > Mark deprecated
- Appointments > Anaesthetist > Include blank option
- Appointments > Details > Render other theatre information
- Dashboard > Add group tasks
- Appointments > Professional Contact Pickers > Swap to an autocomplete
- Correspondence Header - Avoid crash if provider not specified.
- Fix missing document.gif problems
- Datasets: Permit "." in names for workflow models, and fix a number of other bugs.
- Bulk Billing Consent - Make name/signature fields required
- Fix edge case with malformed HL7 payloads causing crash

Release Notes for CareRight 7.4.23

Defects & minor enhancements

- Security > Fix inconsistency of location access checks at list view vs individual object view
- Fix regression with appointment edit

Release Notes for CareRight 7.4.24

Defects & minor enhancements

- Fix bug in image upload of assessments

- Fix HL7 healthlink rendering if no medicare / dva add Careright identifier
- Fix ordering issue with healthlink HL7 rendering with multiple CC'd receipients

## Release Notes for CareRight 7.4.25

### Defects & minor enhancements

- Fix display pdf Letter after virus scan
- Avoid crash on upload of letter to MHR without provider
- Improve performance for location occupancy
- Fix Revenue Report regression from security library
- **Security: Fix edge case in error handling with online enquiries**

## Release Notes for CareRight 7.4.26

### Statutory Reporting 2025

#### ICD-10 13th Edition

**Warning: This version still ships with ICD 10 AM 12th Edition, due to a pending licencing discussion. We expect to resolve this prior to any production release / 1st July 2025.**

CareRight now ships with an updated ICD 10 version, suitable for coding of admissions from 1st July 2025.

<https://www.iacpa.gov.au/resources/icd-10-amachiacs-thirteenth-edition>

#### Diagnosis Cluster Identifiers (DCID)

<https://www.iacpa.gov.au/health-care/classification/icd-10-amachiacs/cluster-coding>

<https://meteor.aihw.gov.au/content/793121/Print?templateMode=Technical>

When coding an admission, a new DCID data entry input is available.

Where there are multiple clusters, subsequent diagnoses can be added to new clusters.

## Hospital Casemix Protocol (HCP) reporting

We've reviewed and updated CareRight's HCP reporting in the following areas:

- HCP 2025: Update to AR-DRG versions, to allow v12 to be selected
- HCP 2025: Mode of separation and Provider Number of Hospital to which transferred
- HCP 2025: Birth weight of infant, neonate, stillborn
- HCP 2025: Front end deductible (not applicable)
- HCP 2025: Sex
- HCP 2025: Care type
- HCP 2025: Other changes

As a general reminder and following communications by AHSA, we'd like to encourage customers to ensure they review the configured **HCP Codes for guarantors** against the published guides.

<https://hospitals.ahsa.com.au/hc/en-au/articles/20563171395225-AHSA-fund-codes>

## VAED

We've reviewed and updated CareRight's VAED reporting in the following areas:

- VAED 2025: Add new Admitting/Discharging Unit/Specialty codes for Early Parenting Centres
- VAED 2025: Add code 999 to Triage Score on Admission
- VAED 2025: NDIS Participant Flag – reported by mental health care types
- VAED 2025: Add Diagnosis Cluster Identifier (DCID) for implementation in 2025-26

Note that VAED changes to **palliative care data modelling have introduced new fields** specifically:

- In an Admission, where PCOC data capture is **not used**, *Primary PCOC Phase Type* is now relabelled *PCOC Phase Type at Admission*; and continues to report as it did previously. A new field, *PCOC Phase Type at Separation* is available.
- Preferred Place of Death, distinct from the existing Place of Death is required by VAED over and above the PCOC v3 standard.
- Leave Days can be manually entered, where appropriate in a PCOC Phase. This is not directly linked to admission leave.

## ISAAC/APC

- ISAAC/APC 2025: Add Diagnosis Cluster coding
- ISAAC/APC 2025: ICD 10 13th Edition

## TSMS



- TSMS 2025: Gender vs Sex
- TSMS 2025: ICD 10 Changes, DCID

#### **QHAPDC**

- QHAPDC 2025 : Report DCID
- QHAPDC 2025 : ICD-10 13th Edition

#### **HMDS**

- ICD 10

#### **PHISCO**

- ICD-10-AM / ACHI / ACS Thirteenth Edition Implementation

#### **PCOC v4**

Not available

#### **Defects & minor enhancements**

- Fix Assistant translation
- Fix the assistant selection field not displaying by default
- Limit Send & Print buttons for Correspondence
- Correspondence > Copy letter to start new one
- Fix professional contact xad rendering with no address
- Fix enquiry report sql issue
- Unlimited patient events
- Statutory Reporting > Ability to generate a preview or subset of upcoming submission

## **Release Notes for CareRight 7.4.27**

## **Release Notes for CareRight 7.4.28**

#### **ICD-10 13th Edition**

Licencing resolved.

Customers are encouraged to discuss with their coding teams any relevant changes, and new **Diagnosis Codes** that may apply from 1st of July.

These can be updated via **Admin > Admission > Episode Diagnosis Codes**.

#### **Grouper Plus Content Services**

Updated to 2025.1.3.

#### **Admission > Diagnosis**

Minor usability enhancements to reduce errors, and to make subsequent diagnosis clusters slightly easier to manage

when adding in bulk.

New Diagnosis

Type \*

Additional

Diagnosis \*

A00 (ICD - Disease) Cholera

Diagnosis Cluster Identifier (DCID)

00

Condition Onset Flag \*

Select a value

Priority

3

Please match the format requested.  
Value A-ZZ or 0 if Chronic condition cluster. No value means not clustered

Save

Save & Add New

Search...

| Type       | Diagnosis   | Diagnosis Cluster Identifier (DCID) | Condition Onset Flag | Priority |                       |
|------------|---|-------------------------------------|----------------------|----------|-----------------------|
| Principal  | Y10 (ICD - Disease) Poisoning by and exposure to nonopioid analgesics, antipyretics and antirheumatics, undetermined intent | A                                   | Present              | 1        | <div>EditDelete</div> |
| Additional | I10 (ICD - Disease) Essential (primary) hypertension  | A                                   | Present              | 2        | <div>EditDelete</div> |

Defects & minor enhancements

- Add "Another term" to other stat reports
- Admission > Shift handover assessment > refactor to the helper, show
- Always show primary\_phase\_type and separation\_primary\_phase\_type for
- Fix crash for service location not assigned to location
- Fix crash on malformed frequency
- Fix order and active tag issue
- Fix professional contacts disabling
- Fix term search
- Fix to show fields if @episode.is\_palliative\_care?
- MHR dischage\_summary doesn't need contact details
- NoMethodError: undefined method `invoice' for nil:NilClass
- Patient Accounts > Enquiries > Print selection of invoices
- Statutory Reporting > Ability to generate a preview or subset of admissions

Release Notes for CareRight 7.4.29

Defects & minor enhancements

- Statutory Reporting > Ability to preview into the future
- Fix HCP values for pre 1st July 2025 admissions vs post 1st July 2025 admissions for mode of separation
- Remove admission date sorting from location occupancy for older SQL Server customers
- For group location assignments, default to including non open locations

Release Notes for CareRight 7.4.30

**Defects & minor enhancements**

- Added Patient Relationship Demographics Standard Report
-