

Provider Dashboard (view own patients)

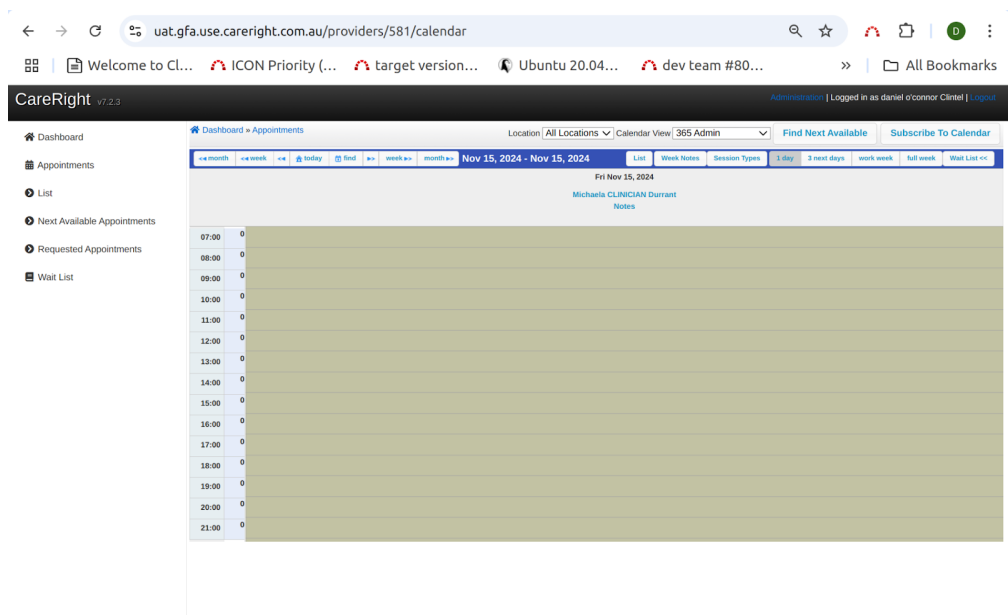
Last Modified on 06/12/2024 2:16 pm ACDT

 **Experimental feature:** This is not generally available to all customers at this time, and is subject to further revision.

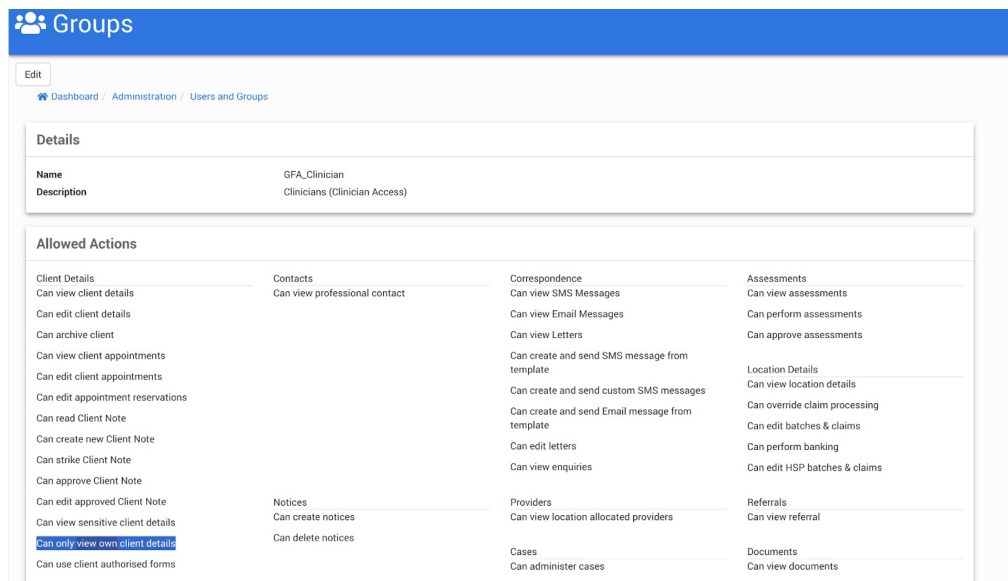
For organisations that work with outside providers, we have a introduced a more detailed **provider dashboard user experience** locked down to the provider's current patients.

Provide navigation specific to the individual provider

CareRight currently supports a solo provider calendar view.

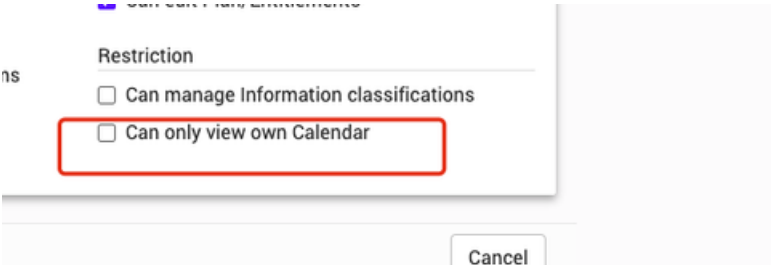


Extra permissions have been introduced, for view_own_patients aimed specifically at clinician logins.



The navigation links presented when only this permission is available would be adjusted to refer a provider to only their own calendar and tools.

Additionally, a further permission for locking down calendars is available:



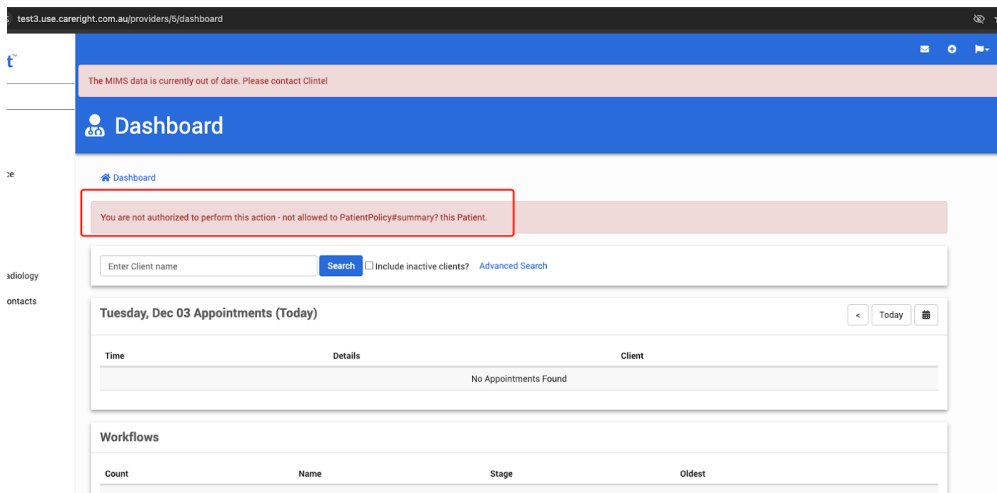
When this is set; only calendar views related to the current provider appear in the dropdown



Security Policy Modification: view client (view patient)

We have modified patient policy security checks; so that if there is an attempt to access a record through an area we have missed locking down - ie a link in a task or similar; permission is denied when following the link.

The provider tries to access a client record; but fails the checks.



This reduces risk of PII disclosure to only name, dob, gender or similar summary information through advanced search or similar if an area has been missed.

Security Policy Modification: Allowed access

When only view_own_patients is granted; permit access by

1. "Provider association as a case worker", or
2. Has an "Appointment where they are the provider" or
3. They are the client's "Primary provider".

Primary Provider

When the primary provider is set, access is permitted.

Miss June Test

Access Salesforce

MRN: 000162 Primary Provider: Jo Abbott
Female , born on November 04, 2000 . Mobile Phone: 0410412053

SNHN WRI - Waitlist Reduction Initiative

Edit

Print Label

New Appointment

Manage

Dashboard

 /

Clients

 /

Miss June Test

Patient was successfully updated.

This is the patient summary view. Would you like to see a different view when you select a patient?

I want to see a different view

Don't show this message again

Identity

Facility

MRN

Title

Family Name

Middle Name

Given Name

First Name Alias

Date of Birth

Sex

Gender Diversity

Primary Provider

Marital Status

Individual Healthcare Identifier (IHI)

Contact Type

Paused Client

GFA Head Office

000162

Miss

Test

June

04/11/2000

Female

Jo Abbott

Provider on Appointment

Where an appointment exists, access is permitted. Note that there would be no time limits, so an appointment 3 years ago would grant a provider a degree of access; as they provided treatment and created clinical notes, etc.

Appointment

Date

Start Time

Duration

Client

Provider

Location

Session Name

Session Type Category

Status

Condition

Appointment Type

Comments

Created By

15/11/2024

08:00 AM

60

Example Client

Jessica Middleton

GFA Head Office

test

Consultation

Booked

Unconfirmed

C - Initial (TH)

Compassionate Fund - 108

Compassionate Fund

Mia Test Birkner, 14/11/2024 01:50 PM (+1030)

Initiative worker (Case worker)

Where a case is specifically assigned to a provider, they would be granted access.

Dashboard / Clients / Miss Chloe Moore / Initiatives & Programs / Western NSW PHN funding - 103

Checklist 1

Consent

Health check

Referral check

Western NSW PHN funding - 103

Initiative Number	103
Initiative Category	Western NSW PHN funding
Reference	
Initiative Worker	
Location	Merrylands
Entitlement	Western NSW PHN funding
Checklist	Checklist 1
Status	Open
Start	08/11/2024
End	

Advanced search

Access restrictions are enforced similar to the view patient behaviours. This is audited as an access.
