

Healthlink errors and troubleshooting them

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Error message	Recommended action
<p>Healthlink has a 512kb limit for sending correspondence so any embedding of images in letters can cause issues unless image sizes are checked first.</p> <p>If you see an error message for e.g.</p> <p><i>An error occurred trying to send this message. It was not sent.</i></p> <p><i>Error Message Correspondence is too large for observation segment - 1632 exceeds 512kb</i></p>	<ul style="list-style-type: none">- Check any image that may have been used in the letter template of the correspondence- Check any images that are used in the XSLFO template.