

## 7.11.0 Release Notes

Last Modified on 05/08/2025 2:13 pm ACST

### About this Release

In each release there may be new features and functions that require one or all of the following:

- Purchase of a module to access
- User Training
- Specific process to be used to ensure the correct functioning

Please read the release notes and the corresponding manual pages to ensure that you understand the changes being made, what module they are associated with, and how they impact your business processes.

If you have any questions about anything in a release, please contact support either by phone or through a Redmine ticket.

## Release Notes for CareRight 7.11.0

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## Major Features

### Patient, Guarantor, other portals



**Experimental feature: This is not generally available to all customers at this time, and is subject to further revision.**

Main article: [Patient Portal](#)

## Enhancements

### Phone Systems > Click to Dial

We've adjusted the telephone links in CareRight to be clickable links by default.

Guarantor

ALLHEALTH FUNDWORKERS COMPTHIRD PARTYMILITARYHEARING SERVICESOTHER

New

Dashboard / Administration / Accounting / Claiming and Guarantors

Guarantors

Search...

Q

Code	Name	Enabled	Contact	Address	Category	
AHM	A.P.I. Health Linx	•			Health Insurance Fund (Australian Health Service Alliance)	<div>ShowEdit</div>
AHM	A.P.I. Health Linx	•			Health Insurance Fund	<div>ShowEdit</div>
ACA	ACA Health Benefits Fund	•	1300 368 390 info@acahealth.com.au Claiming Portal	148 Fox Valley Road WAHRDONGA NSW	Health Insurance Fund	<div>ShowEdit</div>
ADF	ADF via BUPA	•			Health Insurance Fund (BUPA Group)	<div>ShowEdit</div>

If your organisation deploys a phone system with a desktop client or compatible browser extension; it's now a lot easier to click-to-outbound call.

- [3CX Click to Call](#)
- [Yealink](#)
- [Genesys](#)
- All modern android and iphone devices

### Care Plans > Activities > Improve visibility of who completed Care Plan activities and when

Main article: [Clinical \(Shift\) Handover Tools & Care Plans](#)

CURRENTARCHIVEDPENDING ACTIVITIES (5)COMPLETED ACTIVITIES (2)

Dashboard / Patients / Miss Beverly Morgan

Activities

Description	Deadline At	Completed By	Completed At
Nutritional Support and Monitoring Plan	27/06/2025 at 10:00 (+0930)	sarah Clintel	15/07/2025 at 08:53 (+0930)
N/A	27/06/2025 at 10:02 (+0930)	sarah Clintel	16/07/2025 at 08:49 (+0930)

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Events > Billing quantities - Allow for input of "1.5" for hourly based billing

[Dashboard](#) / [Patients](#) / [Miss Lady SMITH](#) / [Events](#) / [Event](#)

General Service

Item

37606P

Cost (Total)

1500

Quantity\*

1.50

Note

added 1.50

Create Service

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Programs > Ability to see Providers running program sessions visually in the calendar.

Screenshot pending

Programs > Ability to nominate a primary location

Programs may now optionally be scheduled at a particular location

[Dashboard](#) / [Initiatives & Programs](#)

Details

Program\*

Mindful and Lifestyle session

Location


Select a Location

Description\*


Second shedule MLS

Start Date\*

01/07/2025



End Date



☒ Ongoing?

Max Enrolments

Create Program Schedule

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Programs > Ability to indicate a program is ongoing

Programs can now be explicitly marked as 'ongoing'

Dashboard / Initiatives & Programs

Details

Program \*

Mindful and Lifestyle session

Location

Select a Location

Description \*

Second shecdule MLS

Start Date \*

01/07/2025

End Date

☒ Ongoing?

Max Enrolments

Create Program Schedule

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Programs > Ability to indicate a start and end time for a part day program session

Screenshot pending

Programs > Improve upcoming vs past sessions UX

We've slightly improved the discoverability of "past" sessions.

Program Schedule

DETAILSSESSIONSPAST SESSIONS

AddDownload CSVSearch

Dashboard / Initiatives & Programs

Search Criteria

Sessions Past

Program Mindful and Lifestyle session

View upcoming Sessions

Program Sessions

Date	Providers	Enrolment Attendance	Drop In Attendance	Total Attendance	
Tuesday 01/07/2025	Dr Blue Mimosa	0/0	0	0	Edit
Wednesday 02/07/2025	Dr Blue Mimosa	0/0	0	0	Edit
Monday 07/07/2025	Dr Blue Mimosa	0/0	0	0	Edit
Tuesday 08/07/2025	Dr Blue Mimosa	0/0	0	0	Edit

Appointment Notifications > Expand to be able to communicate with a patient's designated contact

Where a patient is under 14 years old, or there is a legal guardian; we've improved the ability to schedule reminders and similar not to the patient, but the designated contact.

Screenshot pending

Letters (by email) > Expand to be able to communicate with a patient's designated contact

We've enabled emailing a nominated parent or similar contact when sending letters; where a legal guardian or younger patient is being communicated with.

INBOX   OUTBOX   DRAFT   ARCHIVE   BULK PRINTS   UNMATCHED   ENQUIRIES   ASSESSMENTS <b>CREATE</b>		
New Sms   Custom Sms   New Email   New Enquiry   Medical-Objects Delivery Report		
Blank Letter		Patient - Email   New
CA	Cancelling Appointments	Patient - Email   New
CN	clinical Note	Patient - Email   New
Discharge	Patient Discharge	Patient - Email   New
FUL	Follow up letter	Patient - Email   New
PSY - CCC Welcome Letter	PSY - CCC Welcome Letter	Local Medical Officer - Email   New
TL	Test Letter	Brother - Home   New
TST3	Test Letter	Parent - Email   New
med cert	Medical Cert	Parent - Home   New
referral out	referral out	Patient - Email   New
test dis	Test dis	Patient - Email   New
test iv	test letter	Patient - Email   New

Patient Portal > Access correspondence sent to me

CareRight™

Dashboard

Admissions

Appointments

Assessments to Complete

Authorised forms

Claiming

Contact Us

Correspondence

Documents

Invoices

My Contacts

Pathology/Radiology Request Forms

View/Update My Details

Message

Email Delivery

From

info@clintelsystems.com

To

test@clintelsystems.com

Email Subject

Cancelling Appointments

AttachmentDownload

Letter

Location

Adelaide Surgical Clinic

Provider

Dr Maryln JOY

Description

Cancelling Appointments

Abnormal Result

No

Correction / Amendment

No

Letter Text

Hi, patient name, This appointment is being canceled due to unexpected circumstances arising, We will advise a new tin

testing pp

Notes

Note: Attachments are not transmitted; or printed. Ensure you communicate supporting documentation securely through other means if clinically relevant.

Admin > Alert Definitions > Allergy > Link allergies to SNOMED classifications

Customers can define their allergy lists and link to the underlying SNOMED terminology; in addition to MIMS.

Edit Alert Definition

Alert Type

Allergy

x

▼

Code\*

BPPSURQ2WY

Description\*

1,1-dimethoxyhexadecane

Ending

📅

🕒

☐ Show Description On Header

SNOMED Allergy Code\*

1,1-dimethoxyhexadecane (725457003)

x

▼

## Allergies > Capture onset age, or onset date/time

An approximate onset age or onset date/time is now possible to capture when documenting Allergies.

[Dashboard](#) / [Patients](#) / [Miss Beverly Morgan](#) / [Alerts and Allergies](#) / 1,1-dimethoxyhexadecane

### Editing Allergy

Allergen

1,1-dimethoxyhexadecane

Allergy Type\*

Medications

x

▼

Severity\*

Moderate

x

▼

☒ Active

Text

Onset Date/Time

21/07/2025

📅

11:08

🕒

Onset Age

Update 1,1-dimethoxyhexadecane

Cancel

## Allergies > Capture more detailed known adverse reactions linked to SNOMED

[Dashboard](#) / [Patients](#) / [Miss Beverly Morgan](#) / [Alerts and Allergies](#) / 1,1-dimethoxyhexadecane

Allergy reaction was successfully created.

Allergen	1,1-dimethoxyhexadecane
Allergy Type	Medications
Severity	Moderate
Active	Yes
Text	
Onset Date/Time	21/07/2025 at 11:08 (+0930)
Onset Age	

### Allergy Reactions

Reaction	<div>New</div>
Altered consciousness	

## Dashboard > Add 'my cases' dashboard widget

For Case Workers, we've added a preview of the active cases, or cases being prepared to the dashboard.

Dr Marylin JOY

The MIMS data is currently out of date. Please contact ClinTel

Dashboard

Enter Patient name

Search

☐ Include inactive patients?

Advanced Search

Friday, Jul 25 Appointments (Today)

< Today >

Time	Details	Patient	
13:00	Adelaide Surgical Clinic C - Online Booking ap Marylin JOY	TEST MULTI WORD 043288999 Z/0	Form
17:30	Adelaide Surgical Clinic C - Daily Consultation Marylin JOY	Miss Lady SMITH 04104102053	Form
		Booked	

My Initiatives

Change Initiative Assignment

Adelaide Surgical Clinic

MRN	Patient	DOB	Initiative	Initiative Category	Initiative Status	Steps Done	
000191	Miss Blue Mimosa	08/12/2017	47	Medical Mental Health Care Case	Open	0/3	
000039	Dr Bob Example Smith	18/10/2022	60	Discontinued Incentive Plan	Open		
000077	PAGE NOTT	04/02/1970	27	Daily Monitoring	Open	1/3	
000130	Mr Paul testp Smith	01/10/2010	21	Example	Open	0/3	Form
000195	Miss Sam Smith	12/09/1999	76	Medical Mental Health Care Case	Open	1/3	

Dashboard > Add 'my program sessions' dashboard widget

Providers will now see Today's programs and a preview of their Programs on the dashboard.

test3.uzse.careright.com.au/dashboards

The MIMS data is currently out of date. Please contact ClinTel

CareRight

Dashboard

Dashboard

Appointments

Correspondence

Events

Exports

Followups

Imports

Initiatives & Programs

Invoices & Claims

Locations

Patients

Pre-admissions

Professional Contacts

Providers

Reconciliation

Reports

Tasks

Theatre Lists

Uninvoiced Admissions

Wait List

Workflow Lists

MRN	Patient	DOB	Initiative	Initiative Category	Initiative Status	Steps Done	
000130	Mr Paul testp Smith	01/10/2010	21	Example	Open	0/3	Form
000195	Miss Sam Smith	12/09/1999	76	Medical Mental Health Care Case	Open	1/3	

Today's Programs

Program	Program Schedule Dates	Description	Enrollment Count	
Arrow	24/03/2025 -	test 100 enrollments	97 of 100	Attendance
Anger Management Support	27/10/2024 -	test	6 of 6	Attendance

My Programs

Program	Program Schedule Dates	Description	Enrollment Count	Next Session Date	
Parenthood and belonging	01/10/2024 - 31/01/2025	Parenthood and belonging third term	10 of 10		Manage Edit Archive
Anger Management Support	27/10/2024 -	test	6 of 6	31/07/2025 (+0930)	Manage Edit Archive
Test Program 5	19/09/2023 - 20/09/2023	First session	5 of 5		Manage Edit Archive

See Program Sessions.

Workflows

Count	Name	Stage	Oldest
-------	------	-------	--------

Admin > Locations > Import from CSV

We've added the ability to import/update locations from an external source.

## Import Locations by CSV

Please select the Locations export file to import

locations.csv


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### Patient Portal > Manage my Medicare, DVA and Health Fund details


CareRight now supports customers validating their Medicare, DVA and Health Fund details via the patient portal.


CareRight™

 Dashboard


 Admissions

 Appointments


 Assessments to Complete

 Authorised forms

 Claiming


 Contact Us


 Correspondence

 Documents

 Invoices

 My Contacts

 Pathology/Radiology Request Forms

 View/Update My Details

OPV check failed. Please check the details and try again.

### Medicare details

DVA File Number\*

DVA Card Type\*

### Admin > Workflow > Improved warnings



To simplify publication of workflows, we've more prominently surfaced warnings and guidance for common misconfigurations.

Trigger Classes

Edit Library Code

Dashboard / Administration / Workflow / Trigger Classes / Phone Triage and Callback

See the available Documentation.

Warnings

- A workflow controller called "Phone Triage and Callback 1.0" already exists

Trigger Class Details

Type	Workflow model
Name	Phone Triage and Callback
Version	1.0

Admin > Correspondence > Medical Tests

New deployments now ship with SNOMED-CT-AU Diagnostic Imaging tests

CareRight

Dashboard

Administration

Correspondence

Authorisation Request Templates

Documents

Enquiries

Enquiry Categories

HL7 Correspondence Import

Images

Lab/Imaging Providers

Letter/Clinical Note Templates

Medical Tests

Merge Forms

Message Types

Printing Templates

Settings

The MIMS data is currently out of date. Please contact Clinel

Medical tests

PATHOLOGY RADIOLOGY

New

Dashboard / Administration / Correspondence

Search...

Code	Description	Enabled	Updated At	
24 hour diphosphonate retention study	24 hour diphosphonate retention study		04/08/2025 at 11:50 (+0930)	Show Edit
24 hour radionuclide imaging of whole body using radioisotope labelled human immunoglobulin G	24 hour radionuclide imaging of whole body using radioisotope labelled human immunoglobulin G		04/08/2025 at 11:50 (+0930)	Show Edit
3D cone beam CT of mandible	3D cone beam CT of mandible		04/08/2025 at 11:50 (+0930)	Show Edit
Abdominal and peripheral angiography	Abdominal and peripheral angiography		04/08/2025 at 11:50 (+0930)	Show Edit
Abdominal angiography	Abdominal angiography		04/08/2025 at 11:50 (+0930)	Show Edit
Abdominal aortography	Abdominal aortography		04/08/2025 at 11:50 (+0930)	Show Edit
Abdominal aortography, translumbar with serialography	Abdominal aortography, translumbar with serialography		04/08/2025 at 11:50 (+0930)	Show Edit
Ablation of cyst of kidney using ultrasound guidance	Ablation of cyst of kidney using ultrasound guidance		04/08/2025 at 11:50 (+0930)	Show Edit
Ablation using fluoroscopic guidance	Ablation using fluoroscopic guidance		04/08/2025 at 11:50 (+0930)	Show Edit
Ablation using ultrasound guidance	Ablation using ultrasound guidance		04/08/2025 at 11:50 (+0930)	Show Edit
Acromioclavicular joint arthrogram	Acromioclavicular joint arthrogram		04/08/2025 at 11:50 (+0930)	Show Edit

Defects & minor enhancements

- Fix HCP 1101 loading for admissions prior to 1st of July 2025
- Better handle assessments with unmet dependencies
- Patient Portal > Authorisation > Ensure all controllers only display items that have been shared/not revoked
- Patient Portal > Allow patient to update medicare, DVA details
- Care Plan: Change the timeframe on the filter on the occupancy view
- Fluid Balance chart - notes information not always appearing in summary
- Remove a number of legacy areas not fully performing output encoding
- Drop support for java versions not supporting TLSv1.3 on primary releases
- Service Provider Helper > Remove dead code
- Adjust flash messages to prefer safe-by-default rendering methods
- Adjust programs display to prefer safe-by-default rendering methods
- Adjust hearing service provider claiming to prefer safe-by-default rendering methods

- Enquiry/Referral - One click create patient on referral screen for Healthlink messages
  - Adjust Medicare > Batch Payments to prefer safe-by-default rendering methods
  - Adjust Medicare > Batch Payments > Allocation to prefer safe-by-default rendering methods
  - Adjust Legacy Appointments > Time Picker to prefer safe-by-default rendering methods
  - Adjust Admission > Combined admitted/discharge date display to prefer safe-by-default rendering methods
  - Adjust Admission > Diagnosis Report display to prefer safe-by-default rendering methods
  - Adjust Generic Code inputs to prefer safe-by-default rendering methods
  - Adjust Select inputs to prefer safe-by-default rendering methods
  - Adjust Admin > Items > Import to prefer safe-by-default rendering methods
  - My Health Record > Upload retry mechanisms (test environments only)
  - My Health Record > Migration tools for upload of legacy data (test environments only)
  - My Health Record > Ability to render Diagnostic Imaging reports (test environments only)
  - Altered Calling Criteria > Remove limits to model both 'chronic' vs 'acute' alterations
  - Reporting > Remove support for lower than TLS connections (22.04 customers)
  - Printing > Remove support for lower than TLS connections (22.04 customers)
  - Profile > Default Patient Page > Add ability to configure Correspondence Tab
  - Refactor patient account warnings
  - Fix crash on running assessment from workflow model with clinical notes history
  - Improve workflow and automation trigger setup checks
  - Program Attendance > Model admission direct links for future usage
  - Add Karitane Parenting Confidence Scale assessment to library
  - Fix ampersands in application title are double escaped
  - Fix Admin > Assessments > Calculation > Add really long formula display
  - Referrals > Link document > Doesn't show options without provider
  - Fix rendering bug with Moving waitlist to provider calendar
  - Fix PBS code expectation mismatch on ePrescribe of compounded medication
  - Fluid Chart > Rename Fluid references and strike metrics
  - Fix Patient > Workflow > Does not render with patient summary
  - Assessments > Concurrency warning > Show on screen at all times.
-