7.11.0 Release Notes

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About this Release

In each release there may be new features and functions that require one or all of the following:

· Purchase of a module to access

· User Training

· Specific process to be used to ensure the correct functioning

Please read the release notes and the corresponding manual pages to ensure that you understand the changes being made, what module they are associated with, and how they impact your business processes.

If you have any questions about anything in a release, please contact support either by phone or through a Redmine ticket.

Release Notes for CareRight 7.11.0

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- Enhancements
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  - Programs > Improve upcoming vs past sessions UX
  - Appointment Notifications > Expand to be able to communicate with a patient's designated contact
  - Letters (by email) > Expand to be able to communicate with a patient's designated contact
  - Patient Portal > Access correspondence sent to me
  - Admin > Alert Definitions > Allergy > Link allergies to SNOMED classifications
  - Allergies > Capture onset age, or onset date/time
  - Allergies > Capture more detailed known adverse reactions linked to SNOMED
  - Dashboard > Add 'my cases' dashboard widget
  - Dashboard > Add 'my program sessions' dashboard widget
  - Admin > Locations > Import from CSV
  - Patient Portal > Manage my Medicare, DVA and Health Fund details
  - Admin > Workflow > Improved warnings
  - Admin > Correspondence > Medical Tests
  - Defects & minor enhancements

Major Features

Patient, Guarantor, other portals

⚠️ **Experimental feature: This is not generally available to all customers at this time, and is subject to further revision.**

Main article: Patient Portal

Enhancements

Phone Systems > Click to Dial

We've adjusted the telephone links in CareRight to be clickable links by default.

If your organisation deploys a phone system with a desktop client or compatible browser extension; it's now a lot easier to click-to-outbound call.

- 3CX Click to Call
- Yealink
- Genesys
- All modern android and iphone devices

Care Plans > Activities > Improve visibility of who completed Care Plan activities and when

Main article: Clinical (Shift) Handover Tools & Care Plans

Events > Billing quantities - Allow for input of "1.5" for hourly based billing

🏠 Dashboard / Patients / Miss Lady SMITH / Events / Event

General Service

Item	37606P
Cost (Total)	1500
Quantity *	1.50
Note	added 1.50

Create Service

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Programs > Ability to see Providers running program sessions visually in the calendar.

Screenshot pending

Programs > Ability to nominate a primary location

Programs may now optionally be scheduled at a particular location

🏠 Dashboard / Initiatives & Programs

Details

Program *	Mindful and Lifestyle session
Location	Select a Location
Description *	Second shecdule MLS
Start Date *	01/07/2025
End Date	
	☑ Ongoing?
Max Enrolments	

Create Program Schedule

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Programs > Ability to indicate a program is ongoing

Programs can now be explicitly marked as 'ongoing'

Programs > Ability to indicate a start and end time for a part day program session

Screenshot pending

Programs > Improve upcoming vs past sessions UX

We've slightly improved the discoverability of "past" sessions.

Appointment Notifications > Expand to be able to communicate with a patient's designated contact

Where a patient is under 14 years old, or there is a legal guardian; we've improved the ability to schedule reminders and similar not to the patient, but the designated contact.

Screenshot pending

Letters (by email) > Expand to be able to communicate with a patient's designated contact

We've enabled emailing a nominated parent or similar contact when sending letters; where a legal guardian or younger patient is being communicated with.

INBOX	OUTBOX	DRAFT	ARCHIVE	BULK PRINTS	UNMATCHED	ENQUIRIES	ASSESSMENTS	CREATE

New Sms	Custom Sms	New Email	New Enquiry	Medical-Objects Delivery Report

Blank Letter		Patient - Email	New
CA	Cancelling Appointments	Patient - Email	New
CN	clinical Note	Patient - Email	New
Discharge	Patient Discharge	Patient - Email	New
		Patient - Email	
FUL	Follow up letter	Patient - Home	New
		Local Medical Officer - Email	
PSY - CCC Welcome Letter	PSY - CCC Welcome Letter	Brother - Home	New
		Parent - Email	
TL	Test Letter	Parent - Home	New
TST3	Test Letter	Patient - Email	New
med cert	Medical Cert	Patient - Email	New
referral out	referral out	Patient - Email	New
test dis	Test dis	Patient - Email	New
test iv	test letter	Patient - Email	New

Patient Portal > Access correspondence sent to me

CareRight

- Dashboard
- Admissions
- Appointments
- Assessments to Complete
- Authorised forms
- Claiming
- Contact Us
- Correspondence
- Documents
- Invoices
- My Contacts
- Pathology/Radiology Request Forms
- View/Update My Details

❯ Message

Email Delivery

From	info@clintelsystems.com
To	test@clintelsystems.com
Email Subject	Cancelling Appointments
Attachment Download	

Letter

Location	Adelaide Surgical Clinic
Provider	Dr Maryln JOY
Description	Cancelling Appointments
Abnormal Result	No
Correction / Amendment	No
Letter Text	*Hi, patient name, This appointment is being canceled due to unexpected circumstances arising, We will advise a new tim*
	testing pp
Notes	

Note: Attachments are not transmitted; or printed. Ensure you communicate supporting documentation securely through other means if clinically relevant.

Admin > Alert Definitions > Allergy > Link allergies to SNOMED classifications

Customers can define their allergy lists and link to the underlying SNOMED terminology; in addition to MIMS.

Edit Alert Definition

Alert Type	Allergy ⌫ ▾
Code *	BPPSURQ2WY
Description *	1,1-dimethoxyhexadecane
Ending	📅 🕐
	☐ Show Description On Header
SNOMED Allergy Code *	1,1-dimethoxyhexadecane (725457003) ⌫ ▾

Allergies > Capture onset age, or onset date/time

An approximate onset age or onset date/time is now possible to capture when documenting Allergies.

🏠 Dashboard / Patients / Miss Beverly Morgan / Alerts and Allergies / 1,1-dimethoxyhexadecane

Editing Allergy

Allergen	1,1-dimethoxyhexadecane
Allergy Type *	Medications ⌫ ▾
Severity *	Moderate ⌫ ▾
	☑ Active
Text	
Onset Date/Time	21/07/2025 📅 11:08 🕐
Onset Age	

Update 1,1-dimethoxyhexadecane   Cancel

Allergies > Capture more detailed known adverse reactions linked to SNOMED

🏠 Dashboard / Patients / Miss Beverly Morgan / Alerts and Allergies / 1,1-dimethoxyhexadecane

Allergy reaction was successfully created.

Allergen	1,1-dimethoxyhexadecane
Allergy Type	Medications
Severity	Moderate
Active	Yes
Text	
Onset Date/Time	21/07/2025 at 11:08 (+0930)
Onset Age	

Allergy Reactions

Reaction	New
Altered consciousness	

Dashboard > Add 'my cases' dashboard widget

For Case Workers, we've added a preview of the active cases, or cases being prepared to the dashboard.

Dashboard > Add 'my program sessions' dashboard widget

Providers will now see Today's programs and a preview of their Programs on the dashboard.

Admin > Locations > Import from CSV

We've added the ability to import/update locations from an external source.

Import Locations by CSV

Please select the Locations export file to import

[Choose File] locations.csv

[Import]

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Patient Portal > Manage my Medicare, DVA and Health Fund details

CareRight now supports customers validating their Medicare, DVA and Health Fund details via the patient portal.

Admin > Workflow > Improved warnings

To simplify publication of workflows, we've more prominently surfaced warnings and guidance for common misconfigurations.

Admin > Correspondence > Medical Tests

New deployments now ship with SNOMED-CT-AU Diagnostic Imaging tests

Defects & minor enhancements

- Fix HCP 1101 loading for admissions prior to 1st of July 2025

- Better handle assessments with unmet dependencies

- Patient Portal > Authorisation > Ensure all controllers only display items that have been shared/not revoked

- Patient Portal > Allow patient to update medicare, DVA details

- Care Plan: Change the timeframe on the filter on the occupancy view

- Fluid Balance chart - notes information not always appearing in summary

- Remove a number of legacy areas not fully performing output encoding

- Drop support for java versions not supporting TLSv1.3 on primary releases

- Service Provider Helper > Remove dead code

- Adjust flash messages to prefer safe-by-default rendering methods

- Adjust programs display to prefer safe-by-default rendering methods

- Adjust hearing service provider claiming to prefer safe-by-default rendering methods

- Enquiry/Referral - One click create patient on referral screen for Healthlink messages
- Adjust Medicare > Batch Payments to prefer safe-by-default rendering methods
- Adjust Medicare > Batch Payments > Allocation to prefer safe-by-default rendering methods
- Adjust Legacy Appointments > Time Picker to prefer safe-by-default rendering methods
- Adjust Admission > Combined admitted/discharge date display to prefer safe-by-default rendering methods
- Adjust Admission > Diagnosis Report display to prefer safe-by-default rendering methods
- Adjust Generic Code inputs to prefer safe-by-default rendering methods
- Adjust Select inputs to prefer safe-by-default rendering methods
- Adjust Admin > Items > Import to prefer safe-by-default rendering methods
- My Health Record > Upload retry mechanisms (test environments only)
- My Health Record > Migration tools for upload of legacy data (test environments only)
- My Health Record > Ability to render Diagnostic Imaging reports (test environments only)
- Altered Calling Criteria > Remove limits to model both 'chronic' vs 'acute' alterations
- Reporting > Remove support for lower than TLS connections (22.04 customers)
- Printing > Remove support for lower than TLS connections (22.04 customers)
- Profile > Default Patient Page > Add ability to configure Correspondence Tab
- Refactor patient account warnings
- Fix crash on running assessment from workflow model with clinical notes history
- Improve workflow and automation trigger setup checks
- Program Attendance > Model admission direct links for future usage
- Add Karitane Parenting Confidence Scale assessment to library
- Fix ampersands in application title are double escaped
- Fix Admin > Assessments > Calculation > Add really long formula display
- Referrals > Link document > Doesn't show options without provider
- Fix rendering bug with Moving waitlist to provider calendar
- Fix PBS code expectation mismatch on ePrescribe of compounded medication
- Fluid Chart > Rename Fluid references and strike metrics
- Fix Patient > Workflow > Does not render with patient summary
- Assessments > Concurrency warning > Show on screen at all times.